

# EUROPEAN RIVER CRUISES

ALL-INCLUSIVE LUXURY JOURNEYS

EUROPE'S ONLY ALL-SUITE, ALL-BALCONY RIVER SHIPS



## THE ALL-INCLUSIVE WORLD OF

#### CRYSTAL RIVER CRUISES

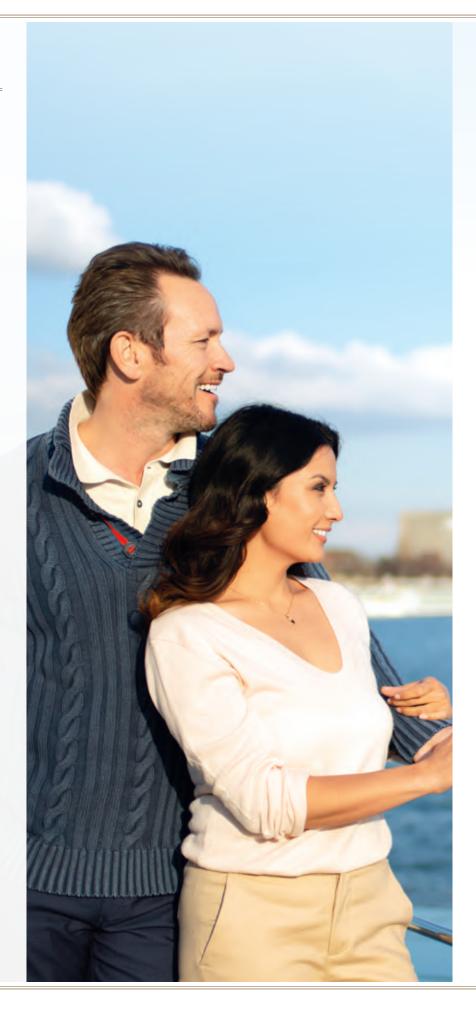
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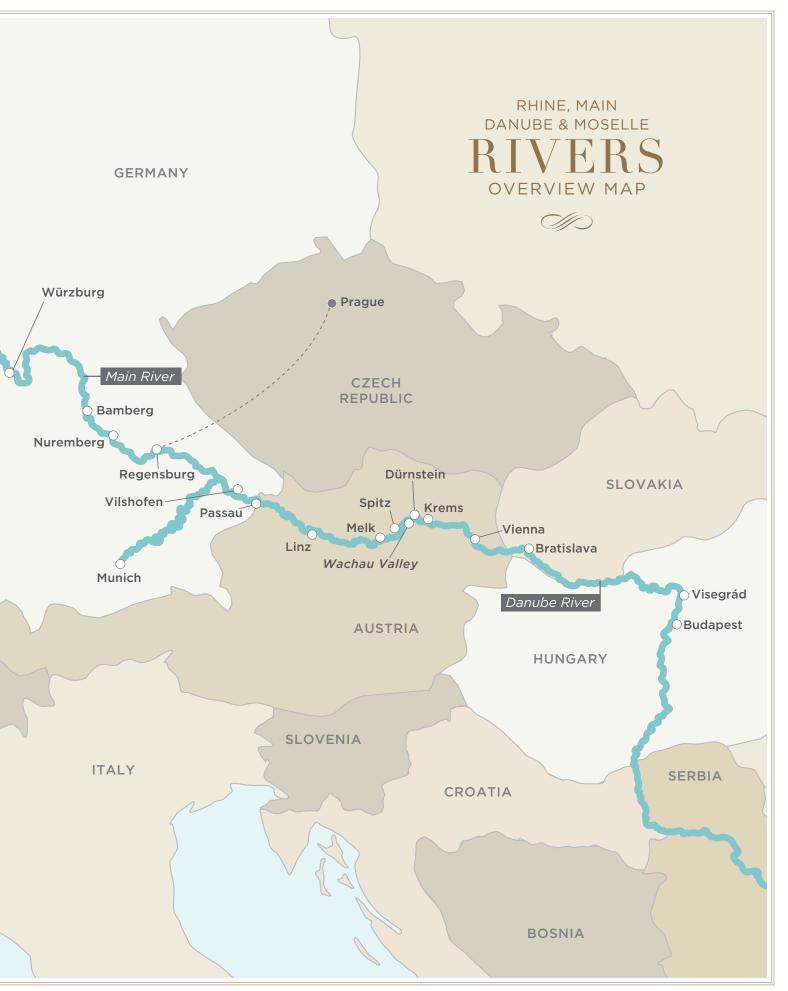
# welcome to the WORLD'S MOST LUXURIOUS RIVER SHIPS

With four all-suite, all-balcony ships featuring state-of-the-art design and groundbreaking technology, Crystal River Cruises commands the youngest fleet on the rivers of Europe with all-inclusive elegance: a welcoming and gracious lifestyle on board combined with culturally immersive experiences ashore. Join us on a voyage into the heart of Europe and let your butler pamper you with Crystal's legendary service. Dine on Michelin-level cuisine comparable to the finest restaurants on land. And delve into enriching experiences in every destination, each one designed to deepen your understanding of Europe's legendary landscapes, regal cities and quaint villages.

## The All-Inclusive CRYSTAL **EXPERIENCE®** = INCLUDES =

- \* 2-FOR-1 FARES PLUS **BOOK NOW SAVINGS**
- OPEN BARS & LOUNGES with complimentary fine wines, champagnes, spirits & specialty coffees
- MICHELIN-INSPIRED CUISINE in up to four dining venues plus 24-hour in-suite dining
- COMPLIMENTARY SHORE **EXCURSIONS IN EVERY PORT**
- CRYSTAL SIGNATURE EVENT
- NIGHTLY ENTERTAINMENT
- COMPLIMENTARY, UNLIMITED WI-FI
- PRE-PAID GRATUITIES





## 2020 CALENDAR OVERVIEW

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#### CRYSTAL BACH®

#### **RHINE & MOSELLE RIVERS**

ROMANTIC RHINE
AMSTERDAM TO BASEL 8 DAYS | 7 NIGHTS

MAR 26 | APR 30 | MAY 14 & 28 | JUN 21 | JUL 19 AUG 2, 16 & 30 | OCT 3, 17 & 31 | NOV 14 & 28 | DEC 15

LEGENDARY RHINE Page 48
BASEL TO AMSTERDAM 8 DAYS | 7 NIGHTS

APR 2 | MAY 7 & 21 | JUN 4 & 28 | JUL 12 & 26 | AUG 9 & 23 SEP 6 | OCT 10 & 24 | NOV 7 & 21

ENCHANTING MOSELLE Page 48

AMSTERDAM ROUNDTRIP 11 DAYS | 10 NIGHTS JUN 11 | SEP 13 & 23

#### **TULIPS**

TULIPS AND WINDMILLS Page 51

AMSTERDAM ROUNDTRIP 8 DAYS | 7 NIGHTS APR 9, 16 & 23

#### CHRISTMAS MARKETS

CHRISTMAS TIME ON THE RHINE — SOUTHBOUND Page 60

AMSTERDAM TO BASEL 8 DAYS | 7 NIGHTS NOV 28 | DEC 15

RHINE CHRISTMAS MARKETS

BASEL TO AMSTERDAM 11 DAYS | 10 NIGHTS DEC 5

HOLIDAY

YULETIDE TREASURES

BASEL TO AMSTERDAM 12 DAYS | 11 NIGHTS

DEC 22

#### CRYSTAL DEBUSSY®

#### **RHINE & MOSELLE RIVERS**

ROMANTIC RHINE

AMSTERDAM TO BASEL 8 DAYS | 7 NIGHTS MAY 1, 15 & 29 | JUN 12 & 26 | JUL 10 & 24 | AUG 7 & 21

SEP 4 & 18 | OCT 12, & 26 | NOV 9 & 23 | DEC 7

LEGENDARY RHINE

BASEL TO AMSTERDAM 8 DAYS | 7 NIGHTS

MAY 8 | JUN 19 | JUL 3, 17 & 31 | AUG 14 & 28 | SEP 11 & 25 OCT 19 | NOV 2, 16 & 30 | DEC 14

ENCHANTING MOSELLE Page 48

AMSTERDAM ROUNDTRIP 11 DAYS | 10 NIGHTS OCT 2

#### TULIPS

**TULIPS AND WINDMILLS** 

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AMSTERDAM ROUNDTRIP 8 DAYS | 7 NIGHTS

MAR 27 | APR 3, 10, 17 & 24

#### CHRISTMAS MARKETS

CHRISTMAS TIME ON THE RHINE — SOUTHBOUND

AMSTERDAM TO BASEL 8 DAYS | 7 NIGHTS

DEC 7

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CHRISTMAS TIME ON THE RHINE — NORTHBOUND

BASEL TO AMSTERDAM 8 DAYS | 7 NIGHTS

NOV 30 | DEC 14





#### CRYSTAL MAHLER®

| RHINE & MOSELLE RIVERS   |         |
|--|---------|
| GRAND EUROPE — WESTBOUND BUDAPEST TO AMSTERDAM 17 DAYS   16 NIGHTS MAY 16   JUL 25   SEP 19                    | Page 55 |
| GRAND EUROPE — EASTBOUND  AMSTERDAM TO BUDAPEST 17 DAYS   16 NIGHTS  JUN 1   AUG 10   OCT 5                    | Page 55 |
| DANUBE RIVER   |         |
| DANUBE SERENADE — EASTBOUND<br>VIENNA TO BUDAPEST 8 DAYS   7 NIGHTS<br>JUL 18   OCT 28   SEP 13*   NOV 11 & 25 | Page 41 |
| DANUBE SERENADE — WESTBOUND BUDAPEST TO VIENNA 8 DAYS   7 NIGHTS JUL 1   OCT 21   NOV 4 & 18                   | Page 41 |
| DELIGHTFUL DANUBE — EASTBOUND REGENSBURG TO BUDAPEST 8 DAYS   7 NIGHTS APR 11 & 25   MAY 9   JUN 24            | Page 40 |
| DELIGHTFUL DANUBE — WESTBOUND BUDAPEST TO REGENSBURG 8 DAYS   7 NIGHTS APR 4 & 18   MAY 2                      | Page 40 |
| TREASURES OF THE DANUBE VIENNA ROUNDTRIP 11 DAYS   10 NIGHTS JUL 8   | Page 41 |
| CHRISTMAS MARKETS  |         |
| DANUBE CHRISTMAS DREAMS — EASTBOUND<br>VIENNA TO BUDAPEST 8 DAYS   7 NIGHTS<br>DEC 9                           | Page 61 |
| DANUBE CHRISTMAS DREAMS — WESTBOUND BUDAPEST TO VIENNA 8 DAYS   7 NIGHTS DEC 2 & 16                            | Page 61 |
| HOLIDAY  |         |
| FESTIVE DANUBE VIENNA TO BUDAPEST 11 DAYS   10 NIGHTS  | Page 64 |

CRYSTAL RAVEL®

| DANUBE RIVER  |         |
|---|---------|
| DANUBE SERENADE — WESTBOUND BUDAPEST TO VIENNA 8 DAYS   7 NIGHTS OCT 9  | Page 41 |
| DANUBE SERENADE — EASTBOUND VIENNA TO BUDAPEST 8 DAYS   7 NIGHTS OCT 26   | Page 41 |
| DELIGHTFUL DANUBE — EASTBOUND REGENSBURG TO BUDAPEST 8 DAYS   7 NIGHTS APR 3 & 17   MAY 1, 15 & 29   JUN 12 & 26   JUL 10 & 24 AUG 7 & 21   SEP 4 & 18   OCT 2   NOV 9 & 23   DEC 7 | Page 40 |
| DELIGHTFUL DANUBE — WESTBOUND BUDAPEST TO REGENSBURG 8 DAYS   7 NIGHTS APR 10 & 24   MAY 8 & 22   JUN 5 & 19   JUL 3, 17 & 31 AUG 14 & 28   SEP 11 & 25   NOV 2, 16 & 30   DEC 14   | Page 40 |
| TREASURES OF THE DANUBE VIENNA ROUNDTRIP 11 DAYS   10 NIGHTS OCT 16   | Page 41 |
| CHRISTMAS MARKETS   |         |
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| DELIGHTFUL DANUBE CHRISTMAS — EASTBOUND REGENSBURG TO BUDAPEST 8 DAYS   7 NIGHTS DEC 7  | Page 63 |
| HOLIDAY   |         |
|   |         |

## **TIMELESS TRADITIONS**

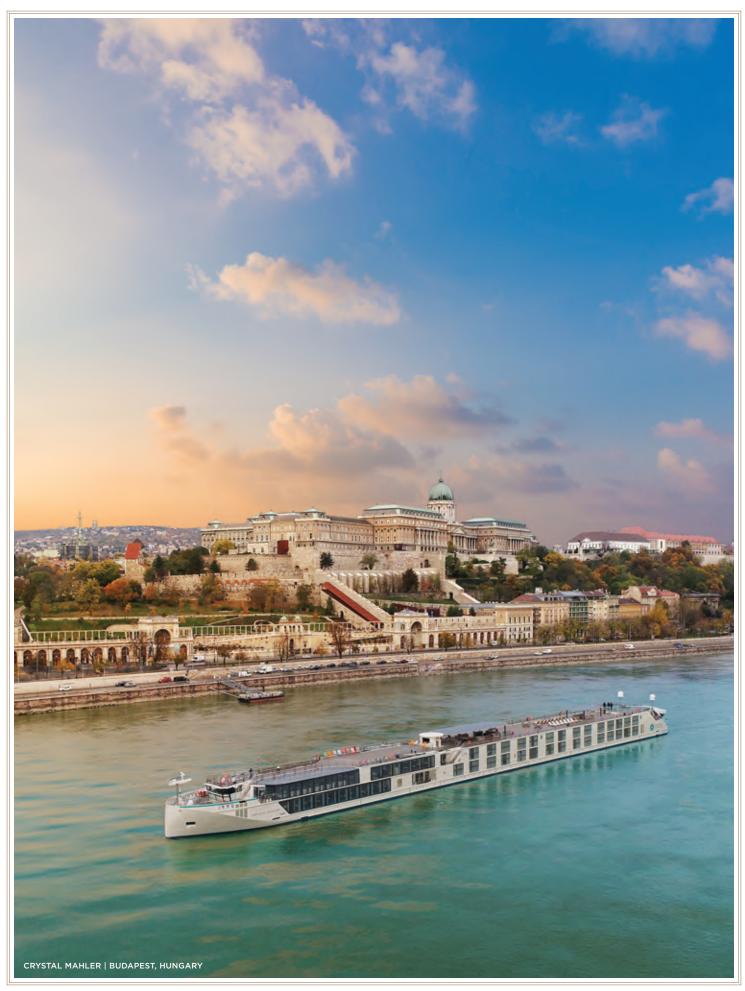
REGENSBURG TO VIENNA 13 DAYS | 12 NIGHTS DEC 21



DEC 23

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<sup>\* 7</sup> Day | 6 Night modified voyage available. See crystalrivercruises.com for details.





#### WHERE LUXURY IS PERSONAL™

Luxury knows...

The world revolves around you.

Be it the past you've longed to visit,
learning new things in the old world,
tracing the footprints of masters,
an evening of stars and virtuosos
whose sole purpose is to move you,
or a fairytale love that begins in a castle,
and then ends in happily-ever-after.

True luxury knows every shade of you.

Every experience that brings you joy.

Gliding through storied histories.

Or inspiring your own.

Tiptoeing through the tulips,
or staring in wide-eyed wonder
at marvels centuries old.

Luxury knows.

Anticipates.

Senses.

It defines you and what you want.

Whether it's truffle sauce, bearnaise sauce, or tomato sauce.

Chardonnay, Shirley Temples, or dining in private

on a moonlit river, precisely as you wished.

True luxury knows the moments you will share on your voyage.

In eloquent silence that simply... sings.

Of extraordinary lives both loved and lived.

Crystal knows, even before you know.

Inspired by you.

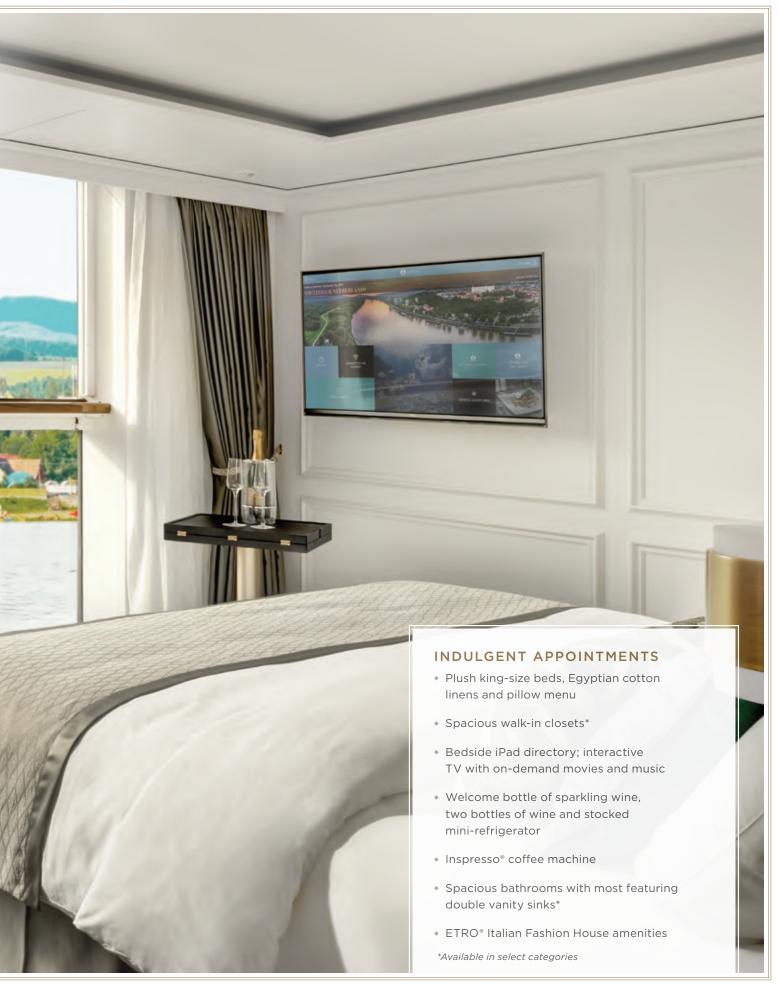
Crystal.

Where Luxury is Personal™









# in the SERVICE of LUXURY

Every preference quietly noted. Every wish graciously fulfilled. The polished luxury of the Crystal River Experience is achieved only by meticulous attention to detail, great and small. Each moment of every day is flawlessly synchronized to your own personal vision of luxury, leaving you free to enjoy life at its best through the wonder of travel. The magical, intangible essence of Crystal has always been the tireless efforts of the warm and caring Crystal staff who are delighted to be of service to you.









# the RHYTHM of the RIVER

Culturally enriching, ever-relaxing and always intriguing, time is tailored to you as the rivers themselves inspire individual curiosities. Set your own pace. Relish pampered interludes along with breathtaking views. Join a stimulating lecture or a yoga class out on deck. Follow the wine trail or sip Pernod at a sidewalk café. Pick and choose the outings that match your interests and your own style of travel. Above all, with just a hundred or so fellow travelers, a river voyage remains a remarkably social occasion; a rare opportunity to rekindle past friendships or forge lasting bonds with like-minded fellow guests amid an ambience of convivial camaraderie and casual elegance.



### HOSPITALITY, GRACIOUS AND WELCOMING

Exemplary service is among the most distinguishing aspects of the Crystal River Experience, delivered by European-trained professionals selected for their winning personalities and unparalleled expertise... who also happen to share your passion for world discovery. Be it your first voyage with Crystal, or one of many returns, the world's most discerning travelers feel an immediate sense of belonging when crossing the threshold of a Crystal river ship.







#### SIGNATURE HALLMARKS

A warm, friendly and gracious staff; all Crystal employees, many from the ranks of award-winning sister company, Crystal Cruises

European butler service for every room category

Personal preferences quickly identified and committed to memory

Every detail attended to and every wish anticipated, with gratuities both shipboard and shoreside already included

Highest crew-to-guest ratio of any river cruise line

An unbridled sense of wellbeing in the thoughtful attention that surrounds each guest





#### A JOURNEY OF CULINARY DISCOVERY

Ever-changing scenery plays host to cuisine that tantalizes and tempts, making mealtime an intrinsic part of your river experience. Enjoy breakfast as charming villages and pastoral life slowly come into view, fueling your anticipation of the day's impending discoveries. Return to your ship for lunch between morning and afternoon adventures. Share tales of the day over superb, regionally-inspired dinner menus, allowing the local flavors to play their own role in the memory of each new destination.







#### SIGNATURE HALLMARKS

Extraordinary cuisine of Michelin-level envy, locally sourced to reflect flavors of the region

Flexible, open-seating dining invites you to dine when and with whom you desire

Unlimited fine wines, champagnes, premium spirits and beers

Wine sommeliers share educational insight and an endless pour of acclaimed vintages

Waterside Restaurant prepares continental favorites and regionallyinspired menus sourced locally, for breakfast, lunch and dinner

The Vintage Room offers optional wine lunches and dinners with extraordinary pairing menus

Aperitifs, cocktails and conversation enjoyed in Palm Court

A European Bistro aboard each vessel takes its ship's namesake, serving coffees, pastries and charcuterie by day, and wines and tapas at night

The Pantry: 24-hour self-service venue offering specialty coffees, teas, wines and nonalcoholic beverages

24-hour in-suite dining with options from the Waterside menu

#### ENRICHMENT CURATED BY YOU

Bridging ship and shore, life on a Crystal river ship is designed to showcase the wonder of each region — every iconic city and every charming village — on a very personalized level, allowing you to curate your own journey of discovery. Destination-rich itineraries are carefully designed to provide immersive exploration ashore aligned with enriching pursuits on board, inviting you to come and go from your ship at your leisure, depending on the length of stay in each fascinating destination.







#### SIGNATURE HALLMARKS

Palm Court, the social hub of each ship, hosted by experienced bartenders

Engaging piano bar and cabaret-like performances, under the guidance of our Onboard Entertainer

Visiting regional entertainers ranging from a trio of violinists or jazz artists to tenors singing operettas or soloists performing favorites

Local historians and noted professors share insight, both cultural and contemporary

A "pop-up" Vista Bar on the open-air top deck of each ship — another Crystal exclusive — perfect for cocktails, conversation and scenic views

A Crystal Life Spa aboard each ship, staffed by dedicated, highly trained professionals

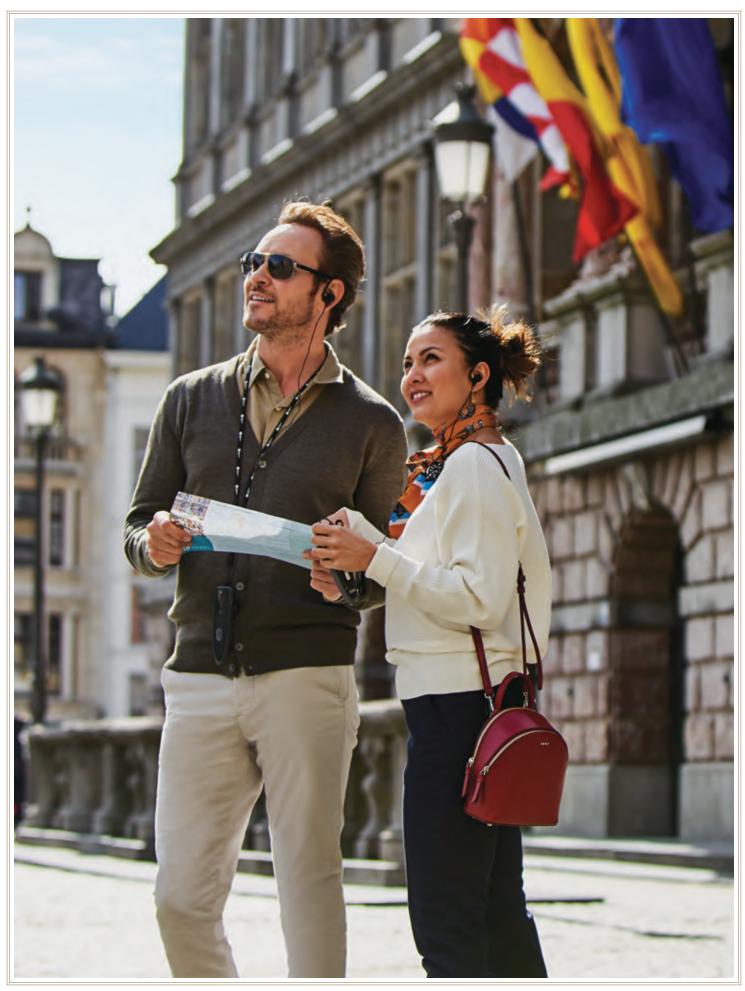
Crystal Life Fitness facility on every ship

Swimming pool on every ship

Scenic river cruising days feature sommelier-hosted wine tastings, destination enrichment lectures and audio narratives of the passing riverscapes

Personalized selection of daily international newspapers available via in-suite iPad





#### DISCOVER NEW WORLDS

Even in the Old World, the best travel experiences lead you deeply into new worlds, well beyond anything read in guidebooks, or shared on a typical tour. Our curated destination experiences are designed to inspire — immersing you in discoveries great and small, surprising and planned, and leaving you all the richer for what you've encountered. Europe's river cities and villages have been here for centuries, but only with Crystal will you know them from a fresh, new perspective.







#### SIGNATURE HALLMARKS

In each iconic destination, an enviable roster of adventures, both inclusive and optional, insightful and adventurous, are yours for the taking

A Crystal Signature Event on select itineraries

Shoreside discovery with Crystal is more in-depth, more individualized and more enriching with intimate groups for a more personal experience

A dedicated team of up to three Destination Specialists on every ship

Crystal luxury motor coaches in each destination, featuring complimentary Wi-Fi and spacious seating

Complimentary use of bikes

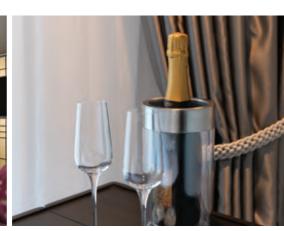
Overnight stays and late departures allow for enjoyment of vibrant nightlife ashore

#### UNLIMITED LUXURIES

An exceptional standard of all-inclusive amenities and services elevates the personalized, intimate and comfortable luxury found aboard each ship in the Crystal River fleet.







#### **ALL-INCLUSIVES**

All-suite, all-balcony, butler-serviced accommodations

Gratuities for all guides, drivers and shipboard staff

Farm-to-table dining featuring Crystal's acclaimed cuisine

Unlimited premium beverages including champagne, fine wines, spirits, beers and soft drinks

Unlimited soft drinks and bottled water in-suite

Welcome bottle of champagne or sparkling wine and two bottles of wine in-suite

24-hour room service with options available from Waterside restaurant

 ${\it Crystal \ Destination \ Discoveries^{\tiny{TM}}-complimentary \ shore \ excursions \ in \ every \ port}$ 

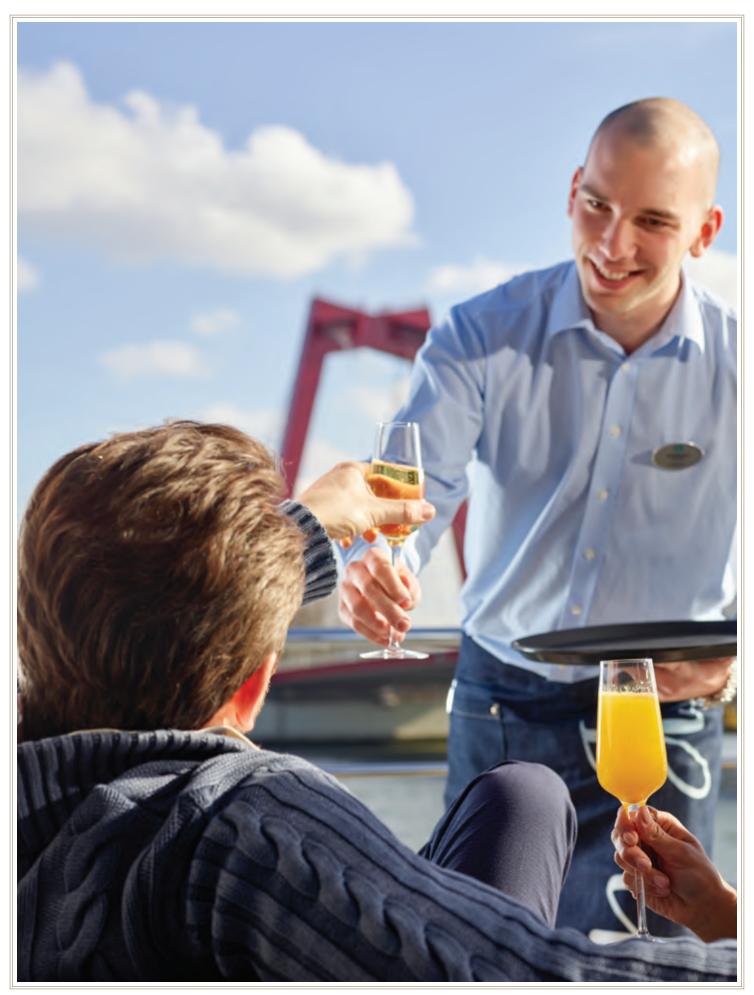
Onboard entertainment and enrichment programs

Complimentary use of bikes in every port

Complimentary self-service guest laundry

Unlimited Wi-Fi in suites and throughout each vessel

Complimentary transfers between the airport and the ship on embarkation and disembarkation days



## VALUE COMPARISON

#### WHY CRYSTAL IS THE ONLY TRUE LUXURY RIVER CRUISE LINE IN EUROPE

The standard of all-inclusive luxuries, combined with the core pillars of the Crystal River Experience - exceptional service, space, quality, choices and destinations - delivers superior value among all European river lines.

#### **SERVICE**

Delivering the highest standard of personalized, genuine service is supported by the manner in which we choose to staff our ships.

#### **CREW TO GUEST RATIO**

| CRYSTAL RIVER CRUISES     | PREMIUM RIVER LINES                 | CONTEMPORARY RIVER LINES      |
|---------------------------|-------------------------------------|-------------------------------|
| 2 CREW FOR EVERY 3 GUESTS | 2 CREW FOR EVERY 5 TO 6.6<br>GUESTS | 2 CREW FOR EVERY 7-7.8 GUESTS |
|                           |                                     |                               |

#### SPACE

Hosting far fewer guests than ships of the same size, a lavish sense of space is guaranteed, as are the largest suites in European river cruising.

#### NUMBER OF GUESTS ABOARD A 135 M LONGSHIP

| CRYSTAL RIVER CRUISES | PREMIUM RIVER LINES | CONTEMPORARY RIVER LINES |
|-----------------------|---------------------|--------------------------|
| 106                   | 154-168             | 190-212                  |

| DINING   | CRYSTAL<br>RIVER CRUISES | PREMIUM<br>RIVER LINES            | CONTEMPORARY<br>RIVER LINES |
|--|--------------------------|-----------------------------------|-----------------------------|
| NUMBER OF<br>RESTAURANTS ONBOARD               | 3                        | 2                                 | 1                           |
| DINING TIMES                                   | Open                     | Fixed time                        | Fixed time                  |
| DINE WITH WHOM YOU WANT                        | Yes                      | No                                | No                          |
| TABLES FOR 2                                   | Many                     | Very Few                          | None                        |
| FOOD INGREDIENTS                               | Fresh/locally sourced    | Few fresh items,<br>mostly frozen | Frozen/pre-packaged         |
| FOOD PREPARATION                               | Á-la-minute              | Banquet                           | Banquet                     |
| 24-HOUR IN-SUITE DINING                        | Yes                      | Typically not                     | No                          |
|  |                          |                                   |                             |
| SHORE EXCURSIONS                               | CRYSTAL<br>RIVER CRUISES | PREMIUM<br>RIVER LINES            | CONTEMPORARY<br>RIVER LINES |
| PRE-BOOK FROM HOME                             | Yes                      | No                                | No                          |
| NUMBER OF OPTIONS FOR<br>7-NIGHT DANUBE CRUISE | 28-36 tours              | 14-18 tours                       | 7–11 tours                  |
| CUSTOM SHORE EXCURSIONS                        | Yes                      | Typically no                      | No                          |
| NUMBER OF GUESTS<br>PER TOUR BUS               | Max 36 Guests            | Max 52 Guests                     | Max 52 Guests               |
| NUMBER OF GUESTS PER GUIDE                     | 15-20                    | 20-30                             | 30-52                       |
| GRATUITY FOR GUIDE<br>& BUS DRIVER             | Included                 | Typically not Included            | Not Included                |
| CUEST A COOMMODATIONS                          | CRYSTAL                  | PREMIUM                           | CONTEMPORARY                |
| GUEST ACCOMMODATIONS                           | RIVER CRUISES            | RIVER LINES                       | RIVER LINES                 |
| % OF SUITES                                    | 100%                     | 4-33%                             | < 9%                        |
| % OF ROOMS WITH KING-SIZE BEDS                 | 100%                     | 0%                                | 0%                          |
| % OF ROOMS WITH BALCONY                        | 100%                     | 80-85%                            | 74-78%                      |
| % OF ROOMS ABOVE<br>WATER LINE                 | 100%                     | 80-85%                            | 74-78%                      |
| SMALLEST ROOM                                  | 188 sq. ft               | 156-161 sq. ft                    | 130-135 sq. ft              |
| LARGEST ROOM                                   | 759 sq. ft               | 300-475 sq. ft                    | 300-445 sq. ft              |

# DESIGNED to PERFECTION

#### EUROPE'S ONLY ALL-BALCONY, ALL-SUITE RIVER SHIPS

As the most luxurious all-suite, butler-serviced ships cruising the waterways of Europe, Crystal River Cruises also offers the largest luxury suites, the highest staff-to-guest ratio and an unrivaled standard of state-of-the-art design and amenities. Every guest suite aboard *Crystal Bach, Crystal Debussy, Crystal Mahler* and *Crystal Ravel* features an expansive Panoramic Balcony-window, perfect for watching the beauty of Europe unfold before your eyes.

#### 106 GUESTS | 68 CREW

Their names alone portray the prominence to which they rise, yet it is their exceptional design and acclaimed service that captivates the world's most discerning travelers. Built to the highest standards of contemporary luxury and spaciousness, each of Crystal's four new all-suite ships are elegant sanctuaries of comfort, boasting the largest standard accommodations — all with balcony and many with walk-in closets and double-vanity bathrooms — in European river cruising, all located above the waterline. Enjoy the expansive Palm Court lounge capped by a ceiling of glass, and the latest, cutting-edge technologies.

CRYSTAL BACH | CRYSTAL DEBUSSY | CRYSTAL MAHLER | CRYSTAL RAVEL

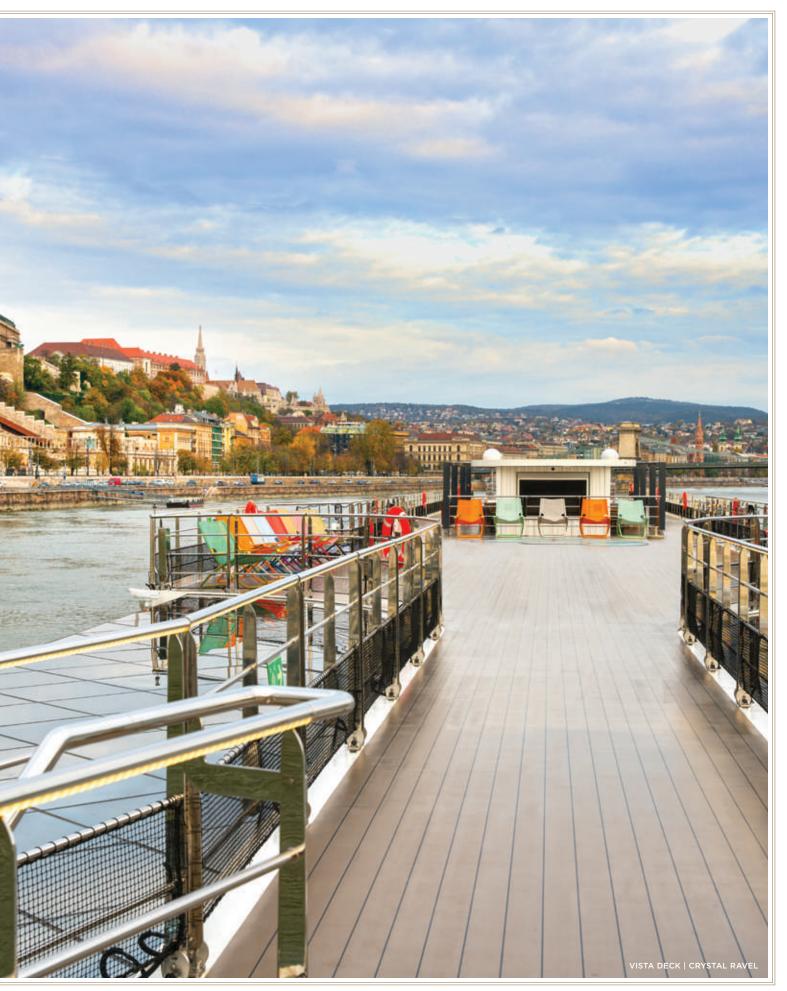
# the GREAT RIVERS of EUROPE

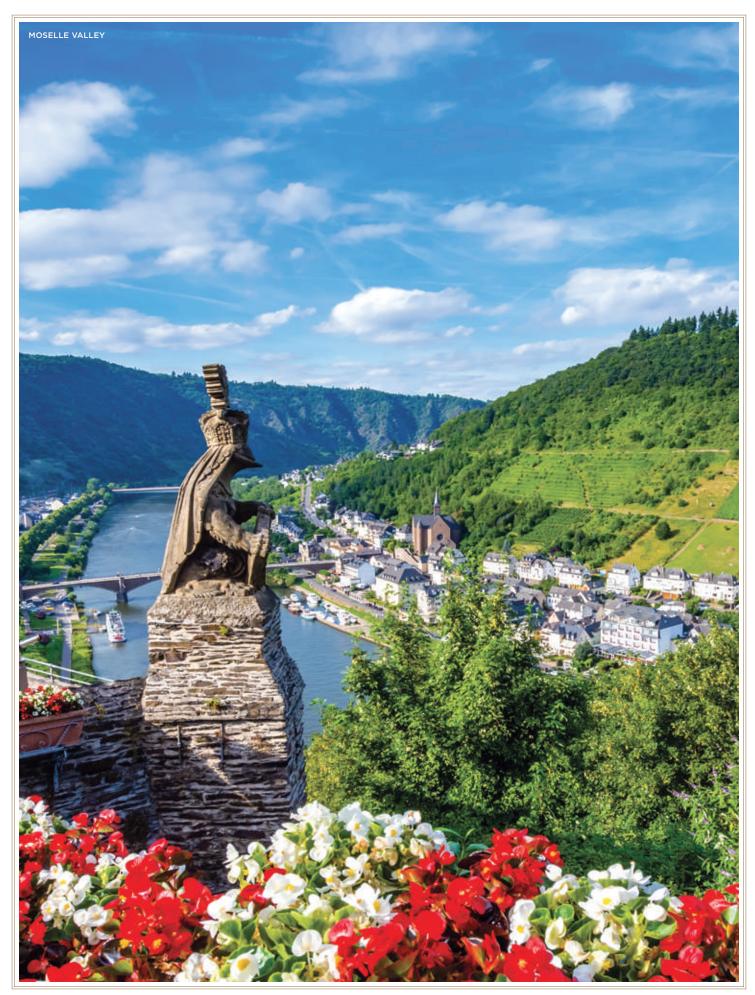
The rivers of Europe run like arteries through the heart of European culture, vital thoroughfares that once defined borders and transported precious cargo of spices and salt, gold and silver, and other treasured commodities. These are the waterways that connect people and their cultures, and are celebrated in some of Western Civilization's greatest music, literature and art.

The mighty Danube flows south through four national capitals: Vienna, Bratislava, Budapest and Belgrade. The Rhine courses north and west to the North Sea, while its gentle tributaries — the Main and Moselle — are bucolic avenues flowing through some of Germany's most enchanting regions.

The ships of Crystal ply these rivers with incomparable excellence, sailing through thousands of years of history to reveal iconic cities and charming towns, picturesque valleys and magnificent vineyards, and dozens of UNESCO World Heritage Sites.







# UNIQUELY RIVER

## ALL YOU NEED TO KNOW ABOUT RIVER CRUISING

First time river cruisers are often surprised — and delighted — by the unique experience that is a European river cruise, and by all the ways in which river cruising is so entirely different than traditional ocean cruising. While the all-inclusive luxury and genuine hospitality for which Crystal is known remains the same across all of our Experiences — Ocean, River, Yacht and Expedition — a Crystal river voyage, by its very nature, brings travelers intimately close to the rare riverscapes and landscapes of the Rhine Main, Danube and Moselle rivers: so close you can almost reach out and touch the trees, castles and charming city centers passing by right outside your window.







#### **DOCKS AND GANGWAYS**

After journeying through some of Europe's most scenic interior waterways your Crystal River ship will arrive at docks that are typically located in the heart of the city or town. As such, the docks are open and uncovered, yet conveniently close to restaurants, shopping and public transportation.

Depending on water levels, the gangway may be positioned at a much greater angle than on an ocean ship, which adds to the adventurous nature of a river cruise itself.

#### ITINERARY CHANGES

Unpredictable weather events, river currents and lock traffic can sometimes necessitate a change in the timing or order of the ports of a published itinerary. Thankfully we have numerous contingency plans prepared so that you're always cruising and enjoying your river cruise vacation as much as possible.

#### LOCKS

One of the most fascinating parts of a European river cruise is the transiting of locks along certain stretches of the rivers. In order to move from one level of the river to the next, river ships transit one or more locks. This process often involves the ships queuing up to be guided into and secured within the lock, and then either raised or lowered as river water floods or partially drains out of the enclosure. The busy atmosphere of a lock transit is often livelier than most guests expect and creates some great photo moments of your journey.

## "RAFTING"

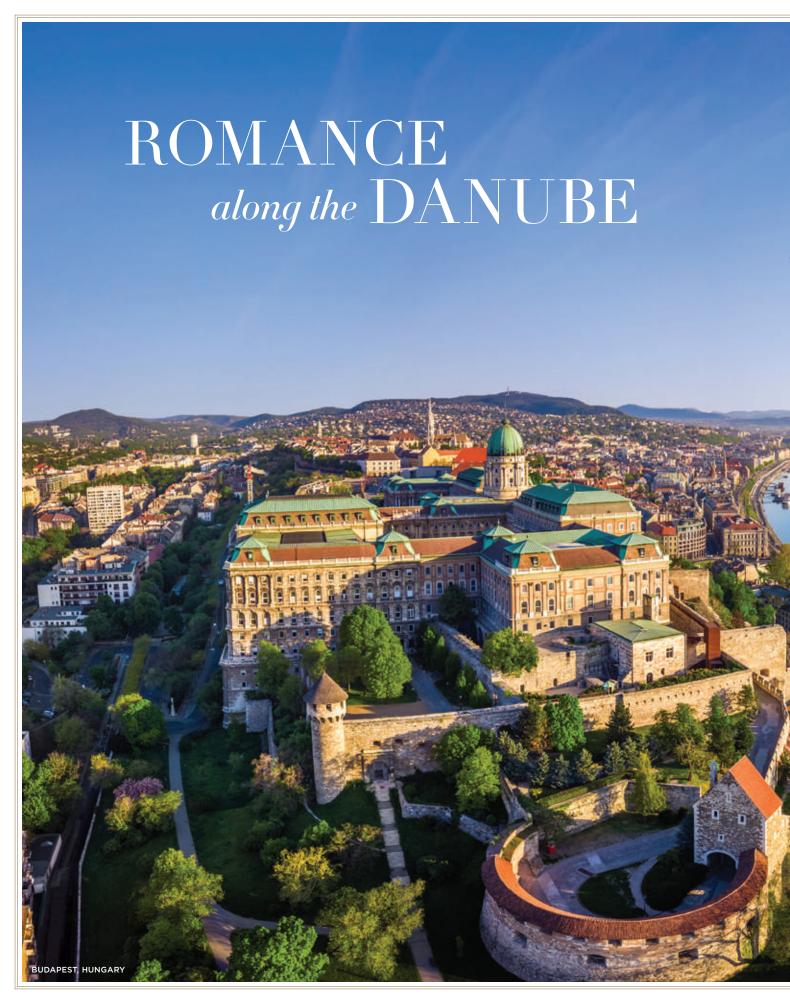
Rafting is another unique aspect, and age-old practice, of river cruising where multiple ships "park" alongside one another. In order to reach land, guests must walk across — or through — other ships. The rafting of ships positions them so closely together you might even be able to reach out a window and literally touch the ship alongside your own.

#### ENTERTAINMENT

The relaxed and friendly environment of a Crystal river ship — which is smaller than one of our ocean vessels - provides the perfect setting for intimate musical performances. We regularly host trios, jazz artists and instrumentalists in Palm Court, the social hub of each ship. Local talent often comes aboard to entertain with regional favorites and engaging, cabaret-like performances.

## **ACCESSIBILITY**

Dedicated to providing a comfortable and safe environment for all of our guests, Crystal River Cruises makes every effort to accommodate the needs of persons with disabilities. Guests with reduced mobility often have difficulty with narrow gangways, uneven surfaces, and limited port access. Please read more on page 102.





# EUROPE'S GREATEST RIVER

Discover Hapsburgian splendor, stunning river valleys, and dollops of Mozart and Strauss as you cruise down the Danube, Central Europe's main thoroughfare since Romans camped in nearby hills. Here in the cultural heart of the Old World, you can explore the great cities of Budapest, Bratislava and Vienna. Come sip Austria's famous Wachau Valley wines and gaze rhapsodic over the storybook charm of Český Krumlov. Gaze amazed at a treasury of architectural masterpieces city by city, village by village, castle by fairytale castle.



## **UNESCO SITES &** SPECIAL HIGHLIGHTS

- Witness the marvel of Budapest, its banks along the Danube, Buda Castle Quarter, Gellért Baths, Pest Riverbank, Andrássy Avenue and Heroes' Square
- Journey to Salzburg from Linz, and to Munich from Passau, the Gemütlichkeit city of culture and beer
- Explore Vienna's Historic Centre, as well as the Schönbrunn Palace and Gardens
- Marvel at the picturesque beauty of the Wachau Cultural Landscape
- Meander the charming streets of Regensburg's Old Town
- Travel overland to Český Krumlov from Linz
- Melk's Benedictine Abbey is the most visited UNESCO site on the Danube

#### AUSTRIA'S WACHAU VALLEY

One of the most beautiful stretches of the Danube lies between Melk and Krems, just outside of Vienna. Although the Wachau Valley is at most 24 miles long, it's amazing what has been packed into the space: small storybook villages, crumbling castles, abbeys and monasteries rife with stories of marauding invaders and robber barons. The region's great Grűner Veltliners grow on the hillsides, while Melk Abbey, with its world-famous library, dominates the town's horizon, one of the largest and most beautiful Baroque ensembles in Europe.

#### LINZ, PASSAU & THE SCHLÖGEN LOOP

A UNESCO City of Media Arts, Linz has taken its place alongside such forward-looking cities as Lyon, Sapporo and Austin. At the other end of a giant bend called the Schlögen Loop, the vibrant university town of Passau sits at the confluence of the Danube, Inn and Ilz rivers and is known as "The City of Three Rivers." It is one of Bavaria's oldest and most beautiful cities, a Baroque masterpiece with a 13th-century fortress/castle, and the gorgeous St. Steven's Cathedral which houses the largest cathedral organ in the world.









## **DELIGHTFUL DANUBE** EASTBOUND

## 8 DAYS | 7 NIGHTS REGENSBURG TO BUDAPEST

#### CRYSTAL MAHLER & CRYSTAL RAVEL

2020: Apr 3, Apr 11, Apr 17, Apr 25, May 1, May 9, May 15, May 29, Jun 12, Jun 24, Jun 26, Jul 10, Jul 24, Aug 7, Aug 21, Sep 4, Sep 18, Oct 2, Nov 9, Nov 23, Dec 7\*

| DAY | DESTINATION   | ARRIVE | DEPART    |
|-----|---|--------|-----------|
| 1   | Regensburg, Germany                                   |        | Overnight |
| 2   | Regensburg, Germany                                   |        | 8 pm      |
| 3   | Passau, Germany                                       | 9 am   | 7 pm      |
| 4   | Melk, Austria<br>Cruising the Scenic<br>Wachau Valley | 9 am   | 1 pm      |
| 4   | Dürnstein, Austria                                    | 3 pm   | Midnight  |
| 5   | Vienna, Austria                                       | 7 am   | Overnight |
| 6   | Vienna, Austria                                       |        | 4 pm      |
| 7   | Budapest, Hungary                                     | 9 am   | Overnight |
| 8   | Budapest, Hungary                                     | Disem  | bark am   |

#### 2-FOR-1 FARES

| PETITE SUITE      | FROM \$3,999 PER GUEST        |
|-------------------|-------------------------------|
| DELUXE SUITE      | FROM \$4,649 PER GUEST        |
| CRYSTAL PENTHOUSE | FROM <b>\$9,199</b> PER GUEST |

#### ASK ABOUT OUR BOOK NOW SAVINGS

#### SIGNATURE EVENT:

Art & Music at the Belvedere Palace MORE INFO PAGE 86



## **DELIGHTFUL DANUBE** WESTBOUND

## 8 DAYS | 7 NIGHTS **BUDAPEST TO REGENSBURG**

#### CRYSTAL MAHLER & CRYSTAL RAVEL

2020: Apr 4, Apr 10, Apr 18, Apr 24, May 2, May 8, May 22, Jun 5, Jun 17, Jun 19, Jul 3, Jul 17, Jul 31, Aug 14, Aug 28, Sep 11, Sep 25, Nov 2, Nov 16, Nov 30\*, Dec 14\*

| DAY | DESTINATION                          | ARRIVE  | DEPART    |
|-----|--------------------------------------|---------|-----------|
| 1   | Budapest, Hungary                    |         | Overnight |
| 2   | Budapest, Hungary                    |         | Noon      |
| 3   | Vienna, Austria                      | 2 pm    | Overnight |
| 4   | Vienna, Austria                      |         | Midnight  |
| 5   | Dürnstein, Austria                   | 9 am    | Noon      |
|     | Cruising the Scenic<br>Wachau Valley |         |           |
|     | Melk, Austria                        | 3:30 pm | 7 pm      |
| 6   | Passau, Germany                      | 2 pm    | 8 pm      |
| 7   | Regensburg, Germany                  | 1 pm    | Overnight |
| 8   | Regensburg, Germany                  | Diseml  | bark am   |
|     |                                      |         |           |

#### 2-FOR-1 FARES

| PETITE SUITE      | FROM <b>\$3,999</b> PER GUEST |
|-------------------|-------------------------------|
| DELUXE SUITE      | FROM <b>\$4,649</b> PER GUEST |
| CRYSTAL PENTHOUSE | FROM <b>\$9,199</b> PER GUEST |

#### ASK ABOUT OUR BOOK NOW SAVINGS

## SIGNATURE EVENT:

Art & Music at the Belvedere Palace MORE INFO PAGE 86

\*Christmas Markets Cruise



## DANUBE SERENADE WESTBOUND

## 8 DAYS | 7 NIGHTS **BUDAPEST TO VIENNA**

#### CRYSTAL MAHLER & CRYSTAL RAVEL

2020: Jul 1, Oct 9, Oct 21, Nov 4, Nov 18

| DAY | DESTINATION                               | ARRIVE | DEPART    |
|-----|---|--------|-----------|
| 1   | Budapest, Hungary                         |        | Overnight |
| 2   | Budapest, Hungary                         |        | 6 pm      |
| 3   | Cruising the<br>Danube River              |        |           |
|     | Bratislava, Slovakia                      | 2 pm   | 6 pm      |
| 4   | Dürnstein, Austria<br>Cruising the Scenic | 9 am   | Noon      |
|     | Wachau Valley                             |        |           |
|     | Melk, Austria                             | 3 pm   | 8 pm      |
| 5   | Linz, Austria                             | 7 am   | 11:30 pm  |
| 6   | Krems, Austria                            | 11 am  | 11 pm     |
| 7   | Vienna, Austria                           | 8 am   | Overnight |
| 8   | Vienna, Austria                           | Disem  | bark am   |
|     |   |        |           |

## 2-FOR-1 FARES

PETITE SUITE FROM \$3,999 PER GUEST **DELUXE SUITE** FROM \$4,649 PER GUEST CRYSTAL PENTHOUSE FROM \$9.199 PER GUEST

#### ASK ABOUT OUR BOOK NOW SAVINGS



## TREASURES of the DANUBE

## 11 DAYS | 10 NIGHTS VIENNA ROUNDTRIP

#### CRYSTAL MAHLER & CRYSTAL RAVEL

2020: Jul 8, Oct 16

| DAY | DESTINATION                          | ARRIVE  | DEPART    |
|-----|--------------------------------------|---------|-----------|
| 1   | Vienna, Austria                      |         | Overnight |
| 2   | Vienna, Austria                      |         | Midnight  |
| 3   | Dürnstein, Austria                   | 9 am    | Noon      |
|     | Cruising the Scenic<br>Wachau Valley |         |           |
|     | Melk, Austria                        | 4:30 pm | 7 pm      |
| 4   | Linz, Austria                        | 8 am    | 9 pm      |
| 5   | Passau, Germany                      | 8 am    | Overnight |
| 6   | Passau, Germany                      |         | 1 pm      |
| 7   | Bratislava, Slovakia                 | 3 pm    | 8 pm      |
| 8   | Budapest, Hungary                    | 9 am    | Overnight |
| 9   | Budapest, Hungary                    |         | 1 pm      |
| 10  | Vienna, Austria                      | 6 pm    | Overnight |
| 11  | Vienna, Austria                      | Diseml  | oark am   |

#### 2-FOR-1 FARES

PETITE SUITE FROM \$7,199 PER GUEST DELUXE SUITE FROM \$8,399 PER GUEST CRYSTAL PENTHOUSE FROM \$17,099 PER GUEST

#### ASK ABOUT OUR BOOK NOW SAVINGS



## DANUBE SERENADE EASTBOUND

## 8 DAYS | 7 NIGHTS

## VIENNA TO BUDAPEST

#### CRYSTAL MAHLER & CRYSTAL RAVEL

2020: Jul 18, Sep 13\*, Oct 26, Oct 28, Nov 11, Nov 25

| DAY | DESTINATION                          | ARRIVE | DEPART    |
|-----|--------------------------------------|--------|-----------|
| 1   | Vienna, Austria                      |        | Overnight |
| 2   | Vienna, Austria                      |        | Midnight  |
| 3   | Dürnstein, Austria                   | 9 am   | Noon      |
|     | Cruising the Scenic<br>Wachau Valley |        |           |
|     | Melk, Austria                        | 3 pm   | 8 pm      |
| 4   | Linz, Austria                        | 7 am   | 11:30 pm  |
| 5   | Krems, Austria                       | 11 am  | 11 pm     |
| 6   | Bratislava, Slovakia                 | 9 am   | 7 pm      |
| 7   | Budapest, Hungary                    | 8 am   | Overnight |
| 8   | Budapest, Hungary                    | Disem  | bark am   |
|     |                                      |        |           |

#### 2-FOR-1 FARES

PETITE SUITE FROM \$3,999 PER GUEST **DELUXE SUITE** FROM \$4.649 PER GUEST CRYSTAL PENTHOUSE FROM \$9.199 PER GUEST

#### ASK ABOUT OUR BOOK NOW SAVINGS

\* 7 Day | 6 Night modified voyage available. See crystalrivercruises.com for details.







## EXTEND YOUR TRAVELS

CRYSTAL'S PRE- AND POST-CRUISE HOTEL AND LAND PROGRAMS

## PRAGUE | CZECH REPUBLIC

#### **DISCOVER PRAGUE**

#### 4 DAYS | 3 NIGHTS

Known as the "City of a Hundred Spires," Prague rivals Paris in terms of beauty, history and culture. Discover its storied past and present as a 2000 European Capital of Culture on this 3-night pre- or post-cruise Crystal Extended Land Program.

#### \$1,499 (DOUBLE OCCUPANCY) \$2,998 (SINGLE OCCUPANCY)

- Private Transfer between Prague (PRG) Airport and the hotel (package dates only)
- 3-night stay at the Mandarin Oriental hotel including taxes and porterage
- Breakfast Daily
- Half-day Prague city tour including a visit to Prague Castle
- Full day tour to Kutna Hora
- Motorcoach transfer between the Mandarin Hotel in Prague and your ship in Regensburg
- Optional "Design Your Time" custom excursions are available

## VIENNA | AUSTRIA

## HOTEL SACHER WIEN

In the heart of the city, across from the Vienna State Opera and the elegant Kärntner Straße promenade, just minutes from some of Vienna's most treasured sites, this regal, five-star luxury hotel has been family-owned since 1832, offering guests authentic Austrian hospitality and a taste of the historic prestige that fills Vienna.

## HILTON VIENNA DANUBE WATERFRONT

Enjoy the convenience of staying close to your river ship dock at the Hilton Vienna Waterfront Hotel. With some of the city's most spacious guest rooms this beautiful hotel offers spectacular waterfront vistas, a riverside pool, bar, restaurant and is located only 7-minutes from the city center via underground.

## BUDAPEST | HUNGARY

#### THE RITZ CARLTON

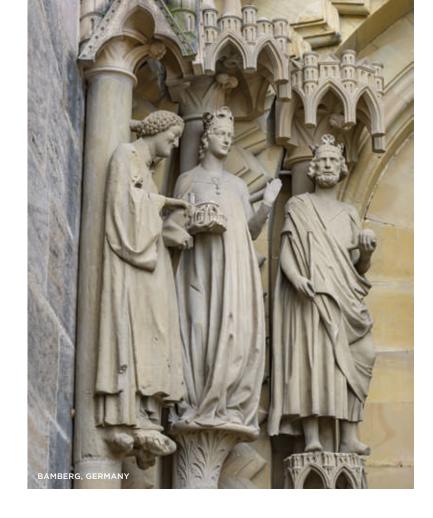
Set within a 20th-century building in the center of Budapest, The Ritz-Carlton, Budapest is near the UNESCO World Heritage Buda Castle, showcases views of St. Stephens Basilica and Erzsébet Square, and is a few minutes' walk to the beautiful Danube, making it a gem in the crown of a glimmering city.





# **STORYBOOK** LANDS

Lorelei, the seductive siren. Princesses and Prince Charmings. Dark woods where witches dwell and where Hansel and Gretel lost their way. The Grimm Brothers, Beethoven, Bach. Lord Byron, William Turner... Generations of composers and poets, artists and writers have been inspired by the Rhine and its "peaceful little sister," the Moselle. A castle adorns every hill along the stunning River Gorge. Turreted towns flank the shoreline. The sheer preponderance of myths and legends cannot fail to inspire any romantic soul. We invite you to explore these storied lands while enveloped in the luxury of the Crystal River Experience.



## UNESCO SITES & SPECIAL HIGHLIGHTS

- Visit Amsterdam's Van Gogh, Rembrandt and Anne Frank museums
- Wander the streets of Bamberg, one of Europe's largest intact Old Towns
- From Trier, journey to Luxembourg to see its Old Quarters and Fortifications
- Witness the towering presence of the richly decorated Cochem Castle
- In Trier, behold the Cathedral of St. Peter, Church of Our Lady and intriguing Roman ruins
- From Mannheim, discover the Abbey of Lorsch, one of the most renowned monasteries of the Carolingian Empire
- See the Grande Île Strasbourg Cathedral
- · Bike the vineyards of Bernkastel, epicenter of Riesling

#### THE UPPER RHINE

Beginning as a stream high in the Alps, the Rhine widens in Basel and runs through Western Germany to the North Sea. Gorgeous landscapes, exquisite cuisine and fine wines highlight the Upper Rhine Valley, an enchanting region — especially for connoisseurs. The river skirts the Black Forest and divides fairytale Strasbourg in Alsace with Kehl in Baden-Württemberg, each city a showcase of halftimbered architecture. You can visit Heidelberg from Mannheim, or explore its sumptuous Baroque palace, one of the largest in Europe.

#### THE MIDDLE RHINE AND GORGEOUS GORGE

From Rüdesheim to Koblenz, in the steep and narrow Upper Middle Rhine Valley, the river carves a narrow, slate canyon with sheer walls rising almost 700 feet. At its narrowest, the Rhine swirls around the treacherous Lorelei Rock, where the singing mermaid Lorelei drew captains and crews to their death. This UNESCO site is considered the most scenic part of the Rhine River, an enchanted land of myths and legends with 40 castles perched on steep pinnacles and storybook villages on either side.

## THE ENCHANTING MOSELLE

With forested mountains, lush vineyards and charming villages, this is river cruising at its most idyllic. So narrow is the Moselle — and so close to the dreamy shoreline will you cruise — you can hear the breeze rustling the trees and be tempted to reach for the Riesling and Gewürztraminer grape-laden vines from your Panoramic Balconywindow. See the Spitzhaüschen (pointed house) in Bernkastel, explore the 12th-century Eltz Castle in Trier on an overnight in Germany's oldest city and stroll Cochem's scenic riverside promenade.





#### ROMANTIC RHINE

## 8 DAYS | 7 NIGHTS AMSTERDAM TO BASEL

#### **CRYSTAL BACH & CRYSTAL DEBUSSY**

2020: Mar 26, Apr 30, May 1, May 14, May 15, May 28, May 29, Jun 12, Jun 21, Jun 26, Jul 10, Jul 19, Jul 24, Aug 2, Aug 7, Aug 16, Aug 21, Aug 30, Sep 4, Sep 18, Oct 3, Oct 12, Oct 17, Oct 26, Oct 31, Nov 9, Nov 14, Nov 23, Nov 28\*, Dec 7\*, Dec 15\*

| DAY | DESTINATION                         | ARRIVE | DEPART    |
|-----|-------------------------------------|--------|-----------|
| 1   | Amsterdam, Netherlands              |        | Overnight |
| 2   | Amsterdam, Netherlands              |        | 1 pm      |
| 3   | Cologne, Germany                    | 2 pm   | 11 pm     |
| 4   | Koblenz, Germany                    | 8 am   | Overnight |
| 5   | Koblenz, Germany                    |        | 7 am      |
|     | Cruising the Middle<br>Rhine Valley |        |           |
|     | Rüdesheim, Germany                  | 2 pm   | 10 pm     |
| 6   | Mannheim, Germany                   | 9 am   | 5 pm      |
| 7   | Strasbourg, France                  | 8 am   | 1 pm      |
| 8   | Basel, Switzerland                  | Disem  | bark am   |

#### 2-FOR-1 FARES

| PETITE SUITE      | FROM \$3,699 PER GUEST |
|-------------------|------------------------|
| DELUXE SUITE      | FROM \$4,299 PER GUEST |
| CRYSTAL PENTHOUSE | FROM \$8,499 PER GUEST |

#### ASK ABOUT OUR BOOK NOW SAVINGS



#### LEGENDARY RHINE

## 8 DAYS | 7 NIGHTS **BASEL TO AMSTERDAM**

#### **CRYSTAL BACH & CRYSTAL DEBUSSY**

2020: Apr 2, May 7, May 8, May 21, Jun 4, Jun 19, Jun 28, Jul 3, Jul 12, Jul 17, Jul 26, Jul 31, Aug 9, Aug 14, Aug 23, Aug 28, Sep 6, Sep 11, Sep 25, Oct 10, Oct 19, Oct 24, Nov 2, Nov 7, Nov 16, Nov 21, Nov 30\*, Dec 14\*

| DAY | DESTINATION                         | ARRIVE       | DEPART    |
|-----|-------------------------------------|--------------|-----------|
| 1   | Basel, Switzerland                  |              | 5 pm      |
| 2   | Strasbourg, France                  | 9 am         | 10 pm     |
| 3   | Mannheim, Germany                   | 9 am         | 11 pm     |
| 4   | Rüdesheim, Germany                  | 7 am         | 2 pm      |
|     | Cruising the Middle<br>Rhine Valley |              |           |
|     | Koblenz, Germany                    | 8 pm         | Overnight |
| 5   | Koblenz, Germany                    |              | 10 pm     |
| 6   | Cologne, Germany                    | 6 am         | 1 pm      |
| 7   | Amsterdam, Netherlands              | 9 am         | Overnight |
| 8   | Amsterdam, Netherlands              | Disembark am |           |

#### 2-FOR-1 FARES

| PETITE SUITE      | FROM <b>\$3,999</b> PER GUEST |
|-------------------|-------------------------------|
| DELUXE SUITE      | FROM <b>\$4,649</b> PER GUEST |
| CRYSTAL PENTHOUSE | FROM <b>\$9,199</b> PER GUEST |

#### ASK ABOUT OUR BOOK NOW SAVINGS



#### **ENCHANTING MOSELLE**

## 11 DAYS | 10 NIGHTS AMSTERDAM ROUNDTRIP

#### **CRYSTAL BACH & CRYSTAL DEBUSSY**

2020: Jun 11, Sep 13, Sep 23, Oct 2

| DAY | DESTINATION            | ARRIVE | DEPART    |
|-----|------------------------|--------|-----------|
| 1   | Amsterdam, Netherlands |        | Overnight |
| 2   | Amsterdam, Netherlands |        | 2 pm      |
| 3   | Düsseldorf, Germany    | 9 am   | 7 pm      |
| 4   | Koblenz, Germany       | 8 am   | 1 pm      |
| 5   | Bernkastel, Germany    | 9 am   | 11 pm     |
| 6   | Trier, Germany         | 7 am   | Overnight |
| 7   | Trier, Germany         |        | 7 pm      |
| 8   | Cochem, Germany        | 2 pm   | 10 pm     |
| 9   | Bonn, Germany          | 9 am   | 6 pm      |
| 10  | Arnhem, Netherlands    | 9 am   | 6 pm      |
| 11  | Amsterdam, Netherlands | Disem  | bark am   |
|     |                        |        |           |

#### 2-FOR-1 FARES

| PETITE SUITE      | FROM <b>\$7,199</b> PER GUES  |
|-------------------|-------------------------------|
| DELUXE SUITE      | FROM \$8,399 PER GUES         |
| CRYSTAL PENTHOUSE | FROM <b>\$17.099</b> PFR GUES |







## EXTEND YOUR TRAVELS

CRYSTAL'S PRE- AND POST-CRUISE HOTEL AND LAND PROGRAMS

## AMSTERDAM | NETHERLANDS

#### INTERCONTINENTAL AMSTEL AMSTERDAM

With a commanding presence on the Amstel River, this five-star hotel embraces the charm and heritage of the city. The Royal Carre theatre and Hermitage Amsterdam are within walking distance, while the legendary Rijksmuseum, Concertgebouw, Anne Frank House and more are a quick taxi or saloon boat ride away.

#### WALDORF ASTORIA AMSTERDAM

Renowned for its legendary service, this five-star architectural masterpiece on the Herengracht is a collection of six 17th-century canal palaces boasting wonderful views of the canal or gardens. Luxury shops and famed museums are a short walk, with places like the Van Gogh Museum and Geelvinck nearby, too.

## ZURICH | SWITZERLAND

## **DISCOVER ZURICH**

#### 3 DAYS | 2 NIGHTS

Snowy mountain peaks, Old World splendor and a sophisticated vibe are yours to discover in picturesque Zurich, where lake and river meet, with the Alps as backdrop. You'll find this culturally dynamic city is a treasure to explore. Walk the cobbled lanes of Old Town to marvel at ancient Grossmünster church, with its grand twin towers. Discover fashion, art and local specialties on the city's famed shopping boulevard. Along the serene Limmat, lined by medieval guild houses, stroll and reflect on Zurich, where history and beauty meet you with a warm embrace.

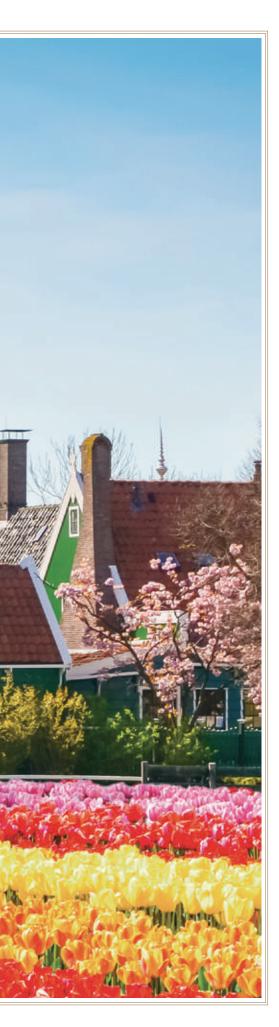
## \$1,199 (DOUBLE OCCUPANCY) \$2,399 (SINGLE OCCUPANCY)

- Private Transfer between Zurich (ZRH) Airport and the hotel (package dates only)
- 2-night stay at the Savoy Hotel Baur En Ville including taxes and porterage
- Breakfast Daily
- Half-day Old Town Zurich city tour
- Motorcoach transfer between Savoy Hotel Baur En Ville in Zurich and ship in Basel
- Optional "Design Your Time" custom excursions are available

# TULIP-TIME in the low countries

During the height of spring when tulips blanket the countryside, join us for a voyage through Holland and Belgium. Meet Rembrandt, Van Gogh and other Dutch masters in the great museums of Amsterdam. Marvel at the medieval treasures of Ghent and Middelburg. Discover seafaring Hoorn and the amazing new architecture in Rotterdam. And in Antwerp, be dazzled by diamonds.









## QUINTESSENTIAL SYMBOLS OF HOLLAND

It's impossible to picture the Netherlands without conjuring an image of tulips. Ever since these elegantly symmetrical Himalayan flowers were first Dutch have been obsessed with cultivating them — creating and carpeting their parks and public gardens with them. A Rhine cruise through the Low Countries at the height of tulip



#### **TULIPS & WINDMILLS**

## 8 DAYS | 7 NIGHTS AMSTERDAM ROUNDTRIP

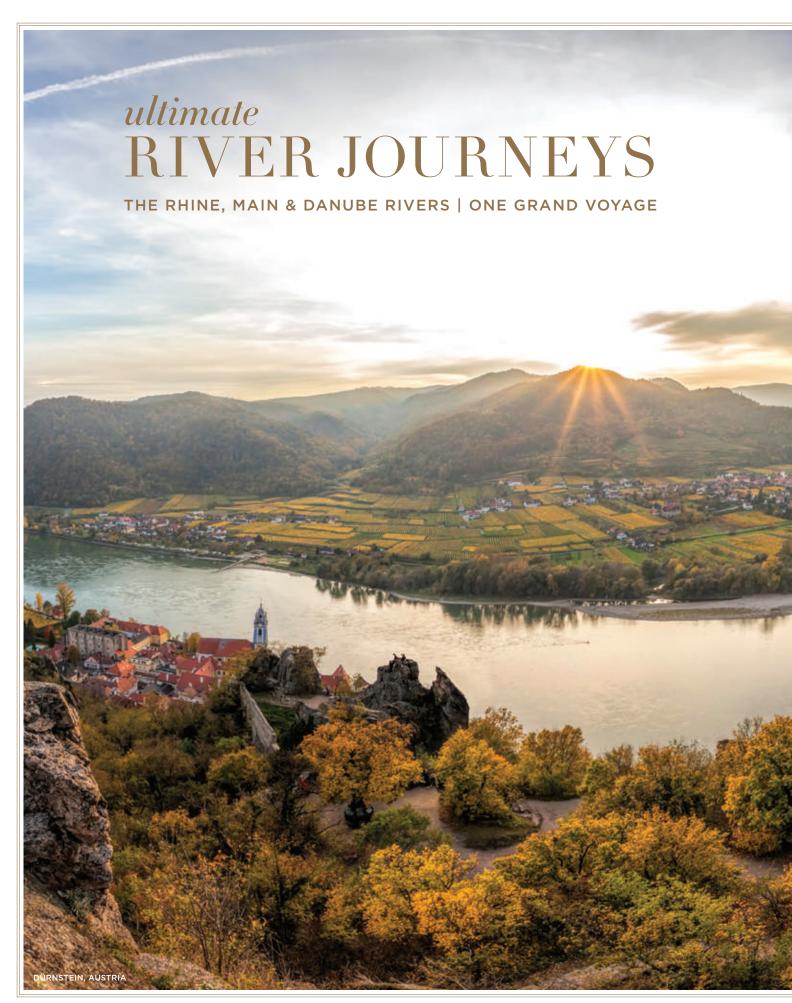
#### **CRYSTAL BACH & CRYSTAL DEBUSSY**

**2020:** Mar 27, Apr 3, Apr 9, Apr 10, Apr 16, Apr 17, Apr 23, Apr 24

| DA | DESTINATION             | ARRIVE  | DEPART    |
|----|-------------------------|---------|-----------|
| 1  | Amsterdam, Netherlands  |         | Overnight |
| 2  | Amsterdam, Netherlands  |         | 11:30 am  |
|    | Hoorn, Netherlands      | 3:30 pm | 7:30 pm   |
| 3  | Kinderdijk, Netherlands | 7 am    | Noon      |
|    | Rotterdam, Netherlands  | 1:30 pm | 7 pm      |
| 4  | Antwerp, Belgium        | 8 am    | 11 pm     |
| 5  | Ghent, Belgium          | 7 am    | 5 pm      |
| 6  | Middelburg, Netherlands | 7 am    | 2:30 pm   |
| 7  | Amsterdam, Netherlands  | 6 am    | Overnight |
| 8  | Amsterdam, Netherlands  | Diseml  | bark am   |

#### 2-FOR-1 FARES

PETITE SUITE FROM \$3,999 PER GUEST DELUXE SUITE FROM \$4,649 PER GUEST CRYSTAL PENTHOUSE FROM \$9,199PER GUEST





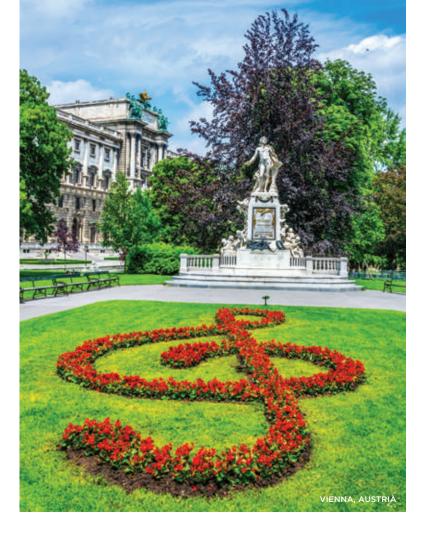
# AN EPIC trans-continental **JOURNEY**

Charlemagne dreamed of a waterway linking the Rhine with the Danube via its tributary, the Main, to join one side of Europe with the other. But it took over a thousand years for Europe's two greatest rivers to be connected. In 1992 the Rhine-Main-Danube Canal — a.k.a. the RMD or Europa Canal — opened, passing through 5 countries and 68 locks, to provide a single 2,200-mile artery between the North and Black seas... and travelers with the voyage of a lifetime.



## **UNESCO SITES &** SPECIAL HIGHLIGHTS

- Marvel at the Palace and Gardens of Schönbrunn and the Historic Center of Vienna, Austria's capital and "City of Music"
- Discover the Wachau Cultural Landscape, a valley between Melk and Krems, Austria, renowned for a remarkable medieval landscape of well-preserved monasteries, castles and ruins
- · Wander the streets of Bamberg, one of Europe's largest intact Old Towns
- Tour the Würzburg Residence and Roman Monuments
- Explore Regensburg's UNESCO-listed Old Town, where its elaborate cathedral and quintessential clock crown an estimated 1,400 ancient buildings



#### THE RHINE

Mysterious forests, alpine peaks, medieval villages, idyllic valleys and vineyards, and castles too picture-perfect to be real — the Rhine is as much a legend as it is a river. Unforgettable sights include Cologne's glorious, twin-spired cathedral, and flower-filled Koblenz in the Rhineland, one of Germany's oldest and most beautiful towns. From the astonishing art collections in Amsterdam's museums to the mythical Upper Middle Rhine Gorge, the Rhine winds through some of Europe's most gorgeous landscapes.

#### THE MAIN

A trip through beautiful Bavaria along the lesser-traveled but equally fascinating Main River is also a "must do." Magnificent sights include the Residenz in Würzburg, a Baroque showplace, and Miltenberg with its magnificent half-timbered buildings. Explore Medieval Bamberg, wonderfully preserved; a lovely old church crowns each of its seven hills. And in the Main/Danube canal, Nuremberg was rebuilt and restored after WWII into a classically stunning Medieval town.

## THE DANUBE

Mile after historic mile, the Danube flows like a gateway into the past, from the crumbling ruins of Roman fortresses through Romanesque, Gothic and Baroque monuments and onward to the resplendent architecture of the Habsburgs. To cruise this watercourse is to relive thousands of years of cultural and architectural achievement in the Western World. Witness a treasury of unforgettable sights, savor some of the world's best Rieslings, ales and lagers, and lose yourself in the storybook wonders of this 1,770-mile river.



## **GRAND EUROPE**

WESTBOUND

## 17 DAYS | 16 NIGHTS BUDAPEST TO AMSTERDAM

CRYSTAL MAHLER

2020: May 16, Jul 25, Sep 19

| DAY | DESTINATION                          | ARRIVE  | DEPART    |
|-----|--------------------------------------|---------|-----------|
| 1   | Budapest, Hungary                    |         | Overnight |
| 2   | Budapest, Hungary                    |         | 6 pm      |
| 3   | Bratislava, Slovakia                 | 2 pm    | 11 pm     |
| 4   | Vienna, Austria                      | 8 am    | Overnight |
| 5   | Vienna, Austria                      |         | Midnight  |
| 6   | Dürnstein, Austria                   | 9 am    | Noon      |
|     | Scenic Cruising in the Wachau Valley |         |           |
|     | Melk, Austria                        | 3 pm    | 7 pm      |
| 7   | Passau, Germany                      | 2 pm    | 8 pm      |
| 8   | Regensburg, Germany                  | 1 pm    | Overnight |
| 9   | Regensburg, Germany                  |         | 2 pm      |
| 10  | Nuremberg, Germany                   | 2 pm    | 7 pm      |
| 11  | Bamberg, Germany                     | 9 am    | 5 pm      |
| 12  | Würzburg, Germany                    | 2 pm    | 7 pm      |
| 13  | Miltenberg, Germany                  | 1 pm    | 4 pm      |
| 14  | Cruising the Rhine Gorge             |         |           |
|     | Koblenz, Germany                     | 2 pm    | 10 pm     |
| 15  | Cologne, Germany                     | 8:30 am | 3 pm      |
| 16  | Amsterdam, Netherlands               | 9 am    | Overnight |
| 17  | Amsterdam, Netherlands               | Diseml  | bark am   |

## 2-FOR-1 FARES

PETITE SUITE FROM \$8,899 PER GUEST

DELUXE SUITE FROM \$10,499 PER GUEST

CRYSTAL PENTHOUSE FROM \$28,749 PER GUEST

#### ASK ABOUT OUR BOOK NOW SAVINGS

SIGNATURE EVENT:

Art & Music at the Belvedere Palace MORE INFO PAGE 86



## **GRAND EUROPE**

EASTBOUND

# 17 DAYS | 16 NIGHTS AMSTERDAM TO BUDAPEST

CRYSTAL MAHLER

2020: Jun 1, Aug 10, Oct 5

| DAY | DESTINATION                          | ARRIVE  | DEPART    |
|-----|--------------------------------------|---------|-----------|
| 1   | Amsterdam, Netherlands               |         | Overnight |
| 2   | Amsterdam, Netherlands               |         | 1 pm      |
| 3   | Cologne, Germany                     | 2 pm    | 11 pm     |
| 4   | Cruising the Middle<br>Rhine Valley  |         |           |
|     | Rüdesheim, Germany                   | 3 pm    | Overnight |
| 5   | Rüdesheim, Germany                   |         | 11 am     |
| 6   | Miltenberg, Germany                  | 9 am    | 1 pm      |
| 7   | Würzburg, Germany                    | 9 am    | 12:30 pm  |
| 8   | Bamberg, Germany                     | 2 pm    | 6 pm      |
| 9   | Nuremberg, Germany                   | 7 am    | Noon      |
| 10  | Regensburg, Germany                  | 9:30 am | 10 pm     |
| 11  | Passau, Germany                      | Noon    | 7 pm      |
| 12  | Melk, Austria                        | 9 am    | 1 pm      |
|     | Scenic Cruising in the Wachau Valley |         |           |
|     | Dürnstein, Austria                   | 3 pm    | Midnight  |
| 13  | Vienna, Austria                      | 7 am    | Overnight |
| 14  | Vienna, Austria                      |         | Midnight  |
| 15  | Bratislava, Slovakia                 | 5 am    | 6 pm      |
| 16  | Budapest, Hungary                    | 9 am    | Overnight |
| 17  | Budapest, Hungary                    | Diseml  | bark am   |

#### 2-FOR-1 FARES

PETITE SUITE FROM \$8,899 PER GUEST

DELUXE SUITE FROM \$10,499 PER GUEST

CRYSTAL PENTHOUSE FROM \$28,749 PER GUEST

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Art & Music at the Belvedere Palace MORE INFO PAGE 86

## EXTEND YOUR TRAVELS

CRYSTAL'S PRE- AND POST-CRUISE HOTEL PROGRAMS

## AMSTERDAM NETHERLANDS

## WALDORF ASTORIA AMSTERDAM

Renowned for its legendary service, this five-star architectural masterpiece on the Herengracht is a collection of six 17th-century canal palaces boasting wonderful views of the canal or gardens. Luxury shops and famed museums are a short walk, with places like the Van Gogh Museum and Geelvinck nearby, too.

## BUDAPEST HUNGARY

## THE RITZ CARLTON

Set within a 20<sup>th</sup>-century building in the center of Budapest, The Ritz-Carlton, Budapest is near the UNESCO World Heritage Buda Castle, showcases views of St. Stephens Basilica and Erzsébet Square, and is a few minutes' walk to the beautiful Danube, making it a gem in the crown of a glimmering city.





AUSTRIA | FRANCE | GERMANY HUNGARY | NETHERLANDS | SLOVAKIA | SWITZERLAND



# **TIMELESS** HOLIDAY **TRADITIONS**

The scent of mulled wine and roasted chestnuts, the sight of snow-dusted rooflines and narrow streets lit up with dazzling lights... set sail on a Christmas markets voyage in the lands where our most cherished holiday traditions began. This is the season when carolers peal out from brilliantly decorated squares, vendors sell everything from nutcrackers to cuckoo clocks and it seems that every town is dueling to be the most festive. Tradition is alive, joy is in the air, and Crystal carries you into the midst of it all on a magical Christmas Market voyage.



- Visit the largest chocolate museum in Europe and shop for gifts at over 150 stalls in front of Cologne's renowned cathedral
- Ring in the holidays at the dazzling light parade in Lelystad
- Listen to choir groups and gospel singers in Strasbourg, home to Europe's oldest Christmas Market and the Capitale de Noël
- Learn the legend of Lorelei as you sail through the famous Rhine Gorge, a holiday treat
- Go ice skating amid the brilliant lights of Vienna's Christmas Market, a joyful event for over a thousand years
- Enjoy the unique floating Weihnachtsmarkt in Vilshofen
- Sip hearty Hungarian Pálinka brandy and make merry at Esztergom's magical Advent Fair



#### COLOGNE

Of all the Christmas markets in Cologne — and there are many the one hosted in front of Cologne Cathedral is undoubtedly the best known. Beneath the gothic twin spires of the city's UNESCO-designated medieval landmark, more than 150 red-roofed stalls offer traditional holiday trinkets, crafts, food and drink, and musical performances are staged beneath a canopy of fairy lights. The Angels' Market in Neumarkt square is also popular, as is the market hosted by the city's Old Town — aka the Home of the Heinzelmännchen (little creatures of Cologne legend).

## **STRASBOURG**

Miles of fairy lights, 300 wooden stalls, a great Christmas tree, caroling choirs, Nativity plays, an ice rink and mulled wine served in boot shaped mugs... be captivated by the wonder of the Capital of Christmas. Dating back to 1570. Strasbourg's Christmas market is the oldest in France. Be sure to wander over to Petite France to see the adorable half-timber houses decorated for the season. Many Christmas market aficionados claim that Strasbourg's is the best in Europe, and purely for its size, elaborate decorations and yuletide cheer, you may well agree

#### VIENNA

The Viennese have been perfecting the art of Christmas markets since 1298, and today it's one of the best in Europe. Throughout the Advent period, the city of Haydn and Mozart is a city of nostalgia and romance, concerts, nativity displays and traditional Christmas markets in almost every square — each with a flair all its own. In front of the City Hall, the popular "Vienna Magic of Advent" turns the square into a shining fairytale land, and choirs from around the world perform Christmas music in the Rathaus as part of the Internationales Adventsingen festival.





#### **RHINE CHRISTMAS MARKETS**

## 11 DAYS | 10 NIGHTS **BASEL TO AMSTERDAM**

#### **CRYSTAL BACH**

**2020:** Dec 5

| DATE  | DESTINATION   | ARRIVE | DEPART     |
|-------|---|--------|------------|
| Dec 5 | Basel, Switzerland  |        | Overnight  |
| 6     | Basel, Switzerland  |        | 10 pm      |
| 7     | Breisach, Germany   | 9 am   | 9 pm       |
| 8     | Strasbourg, France  | 10 am  | 10 pm      |
| 9     | Speyer, Germany   | 9 am   | 11 pm      |
| 10    | Mainz, Germany  | 6 am   | 1 pm       |
|       | Rüdesheim, Germany  | 3 pm   | Overnight  |
| 11    | Rüdesheim, Germany<br>Cruising the Middle<br>Rhine Valley |        | 8 am       |
|       | Koblenz, Germany  | 1 pm   | 10 pm      |
| 12    | Cologne, Germany  | 6 am   | 8 pm       |
| 13    | Amsterdam, Netherlands                                    | 2 pm   | Overnight  |
| 14    | Amsterdam, Netherlands                                    |        | Overnight  |
| 15    | Amsterdam, Netherlands                                    | Di     | sembark am |
|       |   |        |            |

#### 2-FOR-1 FARES

PETITE SUITE FROM \$5,499 PER GUEST **DELUXE SUITE** FROM \$6,449 PER GUEST

CRYSTAL PENTHOUSE FROM \$12,949PER GUEST

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## CHRISTMAS TIME on the RHINE SOUTHBOUND

## 8 DAYS | 7 NIGHTS AMSTERDAM TO BASEL

#### **CRYSTAL BACH & CRYSTAL DEBUSSY**

2020: Nov 28, Dec 7, Dec 15

| DAY | DESTINATION                         | ARRIVE | DEPART    |
|-----|-------------------------------------|--------|-----------|
| 1   | Amsterdam, Netherlands              |        | Overnight |
| 2   | Amsterdam, Netherlands              |        | 1 pm      |
| 3   | Cologne, Germany                    | 2 pm   | 11 pm     |
| 4   | Koblenz, Germany                    | 8 am   | Overnight |
| 5   | Koblenz, Germany                    |        | 7 am      |
|     | Cruising the Middle<br>Rhine Valley |        |           |
|     | Rüdesheim, Germany                  | 2 pm   | 10 pm     |
| 6   | Mannheim, Germany                   | 9 am   | 5 pm      |
| 7   | Strasbourg, France                  | 8 am   | 1 pm      |
| 8   | Basel, Switzerland                  | Disem  | bark am   |
|     |                                     |        |           |

## 2-FOR-1 FARES

| PETITE SUITE      | FROM \$3,699 PER GUEST |
|-------------------|------------------------|
| DELUXE SUITE      | FROM \$4,299 PER GUEST |
| CRYSTAL PENTHOUSE | FROM \$8,499 PER GUEST |

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## CHRISTMAS TIME on the RHINE NORTHBOUND

## 8 DAYS | 7 NIGHTS **BASEL TO AMSTERDAM**

#### **CRYSTAL DEBUSSY**

2020: Nov 30, Dec 14

| DAY | DESTINATION                         | ARRIVE | DEPART    |
|-----|-------------------------------------|--------|-----------|
| 1   | Basel, Switzerland                  |        | 5 pm      |
| 2   | Strasbourg, France                  | 9 am   | 10 pm     |
| 3   | Mannheim, Germany                   | 9 am   | 11 pm     |
| 4   | Rüdesheim, Germany                  | 7 am   | 2 pm      |
|     | Cruising the Middle<br>Rhine Valley |        |           |
|     | Koblenz, Germany                    | 8 pm   | Overnight |
| 5   | Koblenz, Germany                    |        | 10 pm     |
| 6   | Cologne, Germany                    | 6 am   | 1 pm      |
| 7   | Amsterdam, Netherlands              | 9 am   | Overnight |
| 8   | Amsterdam, Netherlands              | Disem  | bark am   |

## 2-FOR-1 FARES

| PETITE SUITE      | FROM <b>\$3,699</b> PER GUEST |
|-------------------|-------------------------------|
| DELUXE SUITE      | FROM <b>\$4,299</b> PER GUEST |
| CRYSTAL PENTHOUSE | FROM <b>\$8,499</b> PER GUEST |
|                   |                               |







## DANUBE CHRISTMAS DREAMS WESTBOUND

## 8 DAYS | 7 NIGHTS **BUDAPEST TO VIENNA**

CRYSTAL MAHLER

2020: Dec 2, Dec 16

| DAY | DESTINATION                                 | ARRIVE | DEPART    |
|-----|---|--------|-----------|
| 1   | Budapest, Hungary                           |        | Overnight |
| 2   | Budapest, Hungary                           |        | 6 pm      |
| 3   | Cruising the<br>Danube River                |        |           |
|     | Bratislava, Slovakia                        | 2 pm   | 6 pm      |
| 4   | Dürnstein, Austria                          | 9 am   | Noon      |
|     | Cruising the Scenic<br>Danube Wachau Valley |        |           |
|     | Melk, Austria                               | 3 pm   | 8 pm      |
| 5   | Linz, Austria                               | 7 am   | 11:30 pm  |
| 6   | Krems, Austria                              | 11 am  | 11 pm     |
| 7   | Vienna, Austria                             | 8 am   | Overnight |
| 8   | Vienna, Austria                             | Disem  | bark am   |

#### 2-FOR-1 FARES

PETITE SUITE FROM \$3,699 PER GUEST FROM \$4,299 PER GUEST DELUXE SUITE CRYSTAL PENTHOUSE FROM \$8,499 PER GUEST

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## **DANUBE CHRISTMAS DREAMS** EASTBOUND

## 8 DAYS | 7 NIGHTS VIENNA TO BUDAPEST

CRYSTAL MAHLER

**2020:** Dec 9

| DATE  | DESTINATION                          | ARRIVE | DEPART    |
|-------|--------------------------------------|--------|-----------|
| Dec 9 | Vienna, Austria                      |        | Overnight |
| 10    | Vienna, Austria                      |        | Midnight  |
| 11    | Dürnstein, Austria                   | 9 am   | Noon      |
|       | Cruising the Scenic<br>Wachau Valley |        |           |
|       | Melk, Austria                        | 3 pm   | 8 pm      |
| 12    | Linz, Austria                        | 7 am   | 11:30 pm  |
| 13    | Krems, Austria                       | 11 am  | 11 pm     |
| 14    | Bratislava, Slovakia                 | 9 am   | 7 pm      |
| 15    | Budapest, Hungary                    | 8 am   | Overnight |
| 16    | Budapest, Hungary                    | Disemb | oark am   |
|       |                                      |        |           |

## 2-FOR-1 FARES

PETITE SUITE FROM \$3,999 PER GUEST

DELUXE SUITE FROM \$4,649 PER GUEST

CRYSTAL PENTHOUSE FROM \$9,199 PER GUEST











Dating back centuries throughout the German-speaking countries of Europe, the medieval tradition of gathering in town squares to celebrate the season is having a renaissance moment of sorts with Christmas Markets increasingly finding their way to the top of many a world traveler's bucket list. The forerunner of this annual holiday event was first recorded in Vienna in 1298, when citizens were granted permission to hold a "December Market" during Advent. It wasn't until 1384 that the first Christkindlmarkt as we now know it was held in Bautzen, Germany followed by Dresden's Striezelmarkt in 1434.

Today, from Budapest to Cologne (indeed, all around the world!), cities and villages along Europe's majestic rivers are aglow with twinkling lights and fairytale scenes of snow-dusted rooftops and wooden stalls brimming with handcrafted gifts and ornaments, freshly baked gingerbread, the scent of mulled wine and more. Typically hosted during the four weeks of Advent, many begin the Friday before Advent (four Sundays before Christmas Eve) and end on December 24, as Christmas Eve is spent at home. It is an enchanting experience sure to linger with a childlike wonder in all who experience it.



## **DELIGHTFUL DANUBE CHRISTMAS**

WESTBOUND

## 8 DAYS | 7 NIGHTS **BUDAPEST TO REGENSBURG**

CRYSTAL RAVEL

2020: Nov 30, Dec 14

| DESTINATION                          | ARRIVE   | DEPART   |
|--------------------------------------|--|--|
| Budapest, Hungary                    |  | Overnight  |
| Budapest, Hungary                    |  | Noon   |
| Vienna, Austria                      | 2 pm   | Overnight  |
| Vienna, Austria                      |  | Midnight   |
| Dürnstein, Austria                   | 9 am   | Noon   |
| Cruising the Scenic<br>Wachau Valley |  |  |
| Melk, Austria                        | 3:30 pm  | 7 pm   |
| Passau, Germany                      | 2 pm   | 8 pm   |
| Regensburg, Germany                  | 1 pm   | Overnight  |
| Regensburg, Germany                  | Diseml   | bark am  |
|                                      | Budapest, Hungary Budapest, Hungary Vienna, Austria Vienna, Austria Dürnstein, Austria Cruising the Scenic Wachau Valley Melk, Austria Passau, Germany Regensburg, Germany | Budapest, Hungary  Budapest, Hungary  Vienna, Austria 2 pm  Vienna, Austria  Dürnstein, Austria 9 am  Cruising the Scenic Wachau Valley  Melk, Austria 3:30 pm  Passau, Germany 2 pm  Regensburg, Germany 1 pm |

#### 2-FOR-1 FARES

| PETITE SUITE      | FROM \$3,699 PER GUEST        |
|-------------------|-------------------------------|
| DELUXE SUITE      | FROM <b>\$4,299</b> PER GUEST |
| CRYSTAL PENTHOUSE | FROM \$8,499 PER GUEST        |

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( SIGNATURE EVENT:

Art & Music at the Belvedere Palace MORE INFO PAGE 86



## **DELIGHTFUL DANUBE CHRISTMAS**

EASTBOUND

## 8 DAYS | 7 NIGHTS REGENSBURG TO BUDAPEST

CRYSTAL RAVEL

**2020:** Dec 7

| DATE  | DESTINATION ARRIV                    |                | DEPART    |
|-------|--------------------------------------|----------------|-----------|
| Dec 7 | Regensburg, Germany                  | Overnight      |           |
| 8     | Regensburg, Germany                  | 8 pm           |           |
| 9     | Passau, Germany                      | 7 pm           |           |
| 10    | Melk, Austria                        | 9 am           | 1 pm      |
|       | Cruising the Scenic<br>Wachau Valley |                |           |
|       | Dürnstein, Austria                   | 3 pm           | Midnight  |
| 11    | Vienna, Austria                      | 7 am Overnight |           |
| 12    | Vienna, Austria                      | 4 pm           |           |
| 13    | Budapest, Hungary                    | 9 am           | Overnight |
| 14    | Budapest, Hungary                    | Disembark am   |           |

#### 2-FOR-1 FARES

| PETITE SUITE      | FROM <b>\$3,999</b> PER GUEST |
|-------------------|-------------------------------|
| DELUXE SUITE      | FROM <b>\$4,649</b> PER GUEST |
| CRYSTAL PENTHOUSE | FROM <b>\$9,199</b> PER GUEST |
|                   |                               |

## ASK ABOUT OUR BOOK NOW SAVINGS

**SIGNATURE EVENT:** 

Art & Music at the Belvedere Palace MORE INFO PAGE 86



## **FXTFND** YOUR TRAVELS

CRYSTAL'S PRE- AND POST-CRUISE HOTEL AND LAND PROGRAMS

## PRAGUE CZECH REPUBLIC

## DISCOVER PRAGUE

Known as the "City of a Hundred Spires," Prague rivals Paris in terms of beauty, history and culture. Discover its storied past and present as a 2000 European Capital of Culture on this 3-night pre- or post-cruise Crystal Extended Land Program.

\$1,499 (DOUBLE OCCUPANCY) \$2,998 (SINGLE OCCUPANCY)

- Private Transfer between Prague (PRG) Airport and the hotel (package dates only)
- 3-night stay at the Mandarin Oriental hotel including taxes and porterage
- Breakfast Daily
- Half-day Prague city tour including a visit to Prague Castle
- Full day tour to Kutna Hora
- Motorcoach transfer between the Mandarin Hotel in Prague and your ship in Regensburg
- Optional "Design Your Time" custom excursions are available



#### **TIMELESS TRADITIONS**

13 DAYS | 12 NIGHTS REGENSBURG TO VIENNA NEW YEAR'S EVE IN VIENNA

CRYSTAL RAVEL

2020: Dec 21

| DATE   | DESTINATION               | ARRIVE                | DEPART    |  |
|--------|---------------------------|-----------------------|-----------|--|
| Dec 21 | Regensburg, Germany       |                       | Overnight |  |
| 22     | Regensburg, Germany       |                       | 11 pm     |  |
| 23     | Passau, Germany           | Noon                  | 10 pm     |  |
| 24     | Linz, Austria             | 7 am                  | Overnight |  |
| 25     | Linz, Austria             |                       | 1 am      |  |
|        | Melk, Austria             | 9 am                  | 7 pm      |  |
| 26     | Bratislava, Slovakia 9 ar |                       | 5 pm      |  |
| 27     | Budapest, Hungary         | udapest, Hungary 8 am |           |  |
| 28     | Budapest, Hungary         |                       | Overnight |  |
| 29     | Budapest, Hungary         |                       | 2 am      |  |
|        | Esztergom, Hungary        | 9 am                  | 11 am     |  |
| 30     | Krems, Austria            | 3 pm                  | 11 pm     |  |
| 31     | Vienna, Austria 🛞         | 7 am                  | Overnight |  |
| Jan 1  | Vienna, Austria           |                       | Overnight |  |
| 2      | Vienna, Austria           | Disembark am          |           |  |

## 2-FOR-1 FARES

PETITE SUITE FROM \$7,049 PER GUEST

**DELUXE SUITE** FROM \$8.199 PER GUEST CRYSTAL PENTHOUSE FROM \$16.699 PER GUEST

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## **AMSTERDAM** Lelystad Arnhem GERMANY Düsseldorf Koblenz Middle Rhine Valley Rüdesheim Worms Mannheim Strasbourg FRANCE Breisach BASEL ? Zurich SWITZERLAND **UP TO 34 DESTINATION EXPERIENCES OFFERED**

## YULETIDE TREASURES

12 DAYS | 11 NIGHTS **BASEL TO AMSTERDAM NEW YEAR'S EVE IN AMSTERDAM** 

**CRYSTAL BACH** 

2020: Dec 22

| DATE   | DESTINATION                          | DEPART   |           |
|--------|--------------------------------------|----------|-----------|
| Dec 22 | Basel, Switzerland                   |          | Overnight |
| 23     | Basel, Switzerland                   |          | 9 pm      |
| 24     | Breisach, Germany                    | 5 am     | Overnight |
| 25     | Breisach, Germany                    |          | 1:30 am   |
|        | Strasbourg, France                   | 8 am     | 10 pm     |
| 26     | Mannheim, Germany                    | 8 am     | 12:30 pm  |
|        | Worms, Germany                       | 2:30 pm  | 11 pm     |
| 27     | Rüdesheim, Germany                   | 8 am     | Overnight |
| 28     | Rüdesheim, Germany                   |          | 9 am      |
|        | Cruising the Romantic<br>Rhine River |          |           |
|        | Koblenz, Germany                     | 1:30 pm  | 7 pm      |
| 29     | Düsseldorf, Germany                  | 7 am     | 11:30 pm  |
| 30     | Arnhem, Netherlands                  | 8:30 am  | 7 pm      |
| 31     | Lelystad, Netherlands                | 8 am     | 1 pm      |
|        | Amsterdam, Netherlands               | 6 pm     | Overnight |
| Jan 1  | Amsterdam, Netherlands               |          | Overnight |
| 2      | Amsterdam, Netherlands               | s Disemb | ark am    |

#### 2-FOR-1 FARES

PETITE SUITE FROM \$6,499 PER GUEST

**DELUXE SUITE** FROM \$7,599 PER GUEST

CRYSTAL PENTHOUSE FROM \$13,349 PER GUEST

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#### **FESTIVE DANUBE**

11 DAYS | 10 NIGHTS VIENNA TO BUDAPEST NEW YEAR'S EVE IN BUDAPEST

CRYSTAL MAHLER

2020: Dec 23

| DATE   | DESTINATION                          | ARRIVE | DEPART    |
|--------|--------------------------------------|--------|-----------|
| Dec 23 | Vienna, Austria                      |        | Overnight |
| 24     | Vienna, Austria                      |        | Overnight |
| 25     | Vienna, Austria                      |        | 2 am      |
|        | Cruising the Scenic<br>Wachau Valley |        |           |
|        | Melk, Austria                        | 2 pm   | 7 pm      |
| 26     | Linz, Austria                        | 6 am   | 8 pm      |
| 27     | Vilshofen, Germany                   | 8 am   | 8 pm      |
| 28     | Regensburg, Germany                  | 10 am  | 7 pm      |
| 29     | Passau, Germany                      | 9 am   | 1 pm      |
| 30     | Bratislava, Slovakia                 | 1 pm   | 6 pm      |
| 31     | Budapest, Hungary 🛞                  | 9 am   | Overnight |
| Jan 1  | Budapest, Hungary                    |        | Overnight |
| 2      | Budapest, Hungary                    | Disem  | ıbark am  |
|        |                                      |        |           |

#### 2-FOR-1 FARES

PETITE SUITE FROM \$5,949 PER GUEST

DELUXE SUITE FROM \$6,949 PER GUEST

CRYSTAL PENTHOUSE FROM \$13,999 PER GUEST







## EXTEND YOUR TRAVELS

CRYSTAL'S PRE- AND POST-CRUISE HOTEL AND LAND PROGRAMS

## MUNICH | GERMANY

## THE CHARLES HOTEL

## TIMELESS TREASURES | DEC 21

Situated in the heart of Munich, less than two hours from Regensburg and Passau, is The Charles Hotel, an elegant five-star property and gateway to top attractions, such as the museum district and the neo baroque Palace of Justice, as well as the historic Königsplatz square - especially delightful to stroll during the holiday season.

## VIENNA I AUSTRIA

#### HOTEL SACHER WIEN

## FESTIVE DANUBE | DEC 23

In the heart of the city, across from the Vienna State Opera and the elegant Kärntner Straße promenade, just minutes from some of Vienna's most treasured sites, this regal, five-star luxury hotel has been family-owned since 1832, offering guests authentic Austrian hospitality and a taste of the historic prestige that fills Vienna.

## HILTON VIENNA DANUBE WATERFRONT FESTIVE DANUBE | DEC 23

Enjoy the convenience of staying close to your river ship dock at the Hilton Vienna Waterfront Hotel. With some of the city's most spacious guest rooms this beautiful hotel offers spectacular waterfront vistas, a riverside pool, bar, restaurant and is located only 7-minutes from the city center via underground.

## ZURICH | SWITZERLAND

## DISCOVER ZURICH

## TIMELESS TREASURES | DEC 21 3 DAYS | 2 NIGHTS

Picturesque and sophisticated, Zurich is were lake and river meet in the Alps. Explore the cobbled lanes of Old Town, see the ancient Grossmünster church, and discover fashion, art and local specialties on the city's famed shopping boulevard.

\$1,199 (DOUBLE OCCUPANCY) \$2,399 (SINGLE OCCUPANCY) 2 NIGHTS



Since 1634, once every decade during the summer, residents of Oberammergau have presented the Passion Play depicting the final stage of Jesus' life. Traditionally taking place on an open-air stage against a backdrop of stunning Bavarian scenery, the 42<sup>nd</sup> production of the play is set for 2020. Don't miss out on a rare opportunity to take part in this historic event with Crystal.



## 2020 PASSION PLAY PACKAGE | OBERAMMERGAU, GERMANY

## REGENSBURG TO BUDAPEST | DELIGHTFUL DANUBE | 2020

| OVERNIGHT IN MUNICH | START OF<br>OBERAMMERGAU<br>PRE-CRUISE | END OF<br>OBERAMMERGAU<br>PRE-CRUISE /<br>CRUISE EMBARK DATE | CRUISE<br>DISEMBARK<br>DATE | SHIP           |            |
|---------------------|--|--|-----------------------------|----------------|------------|
| Jun 21              | Jun 22                                 | Jun 24   | Jul 1                       | Crystal Mahler | SOLD OUT   |
| Jun 23              | Jun 24                                 | Jun 26   | Jul 3                       | Crystal Ravel  | SOLD OUT   |
| -Jul 7              | Jul 8                                  | Jul 10   | Jul 17                      | Crystal Ravel  | SOLD OUT   |
| Jul 21              | Jul 22                                 | Jul 24   | Jul 31                      | Crystal Ravel  |            |
| Aug 4               | Aug 5                                  | Aug 7  | Aug 14                      | Crystal Ravel  | SOLD OUT   |
| Aug 18              | Aug 19                                 | Aug 21   | Aug 28                      | Crystal Ravel  |            |
| Sep 1               | Sep 2                                  | Sep 4  | Sep 11                      | Crystal Ravel  | SOLD OUT   |
| -Sep 15             | Sep 16                                 | Sep 18   | Sep 25                      | Crystal Ravel  | — SOLD OUT |
|                     |  |  |                             |                |            |

## BASEL TO AMSTERDAM | LEGENDARY RHINE | 2020

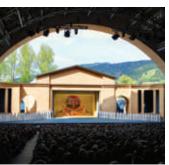
| OVERNIGHT IN MUNICH | START OF<br>OBERAMMERGAU<br>PRE-CRUISE | END OF<br>OBERAMMERGAU<br>PRE-CRUISE /<br>CRUISE EMBARK DATE | CRUISE<br>DISEMBARK<br>DATE | SHIP                     |
|---------------------|--|--|-----------------------------|--------------------------|
| May 19*             | May 20                                 | May 22   | May 28                      | Crystal Bach             |
| Jul 14              | Jul 15                                 | Jul 17   | Jul 24                      | Crystal Debussy          |
| Jul 28              | Jul 29                                 | Jul 31   | Aug 7                       | Crystal Debussy SOLD OUT |
| Aug 11              | Aug 12                                 | Aug 14   | Aug 21                      | Crystal Debussy          |
| Aug 25              | Aug 26                                 | Aug 28   | Sep 4                       | Crystal Debussy          |
| Sep 8               | Sep 9                                  | Sep 11   | Sep 18                      | Crystal Debussy SOLD OUT |

<sup>\*10</sup> Day | 9 Night - modified voyage available

## 11 DAYS | 10 NIGHTS **2020 PASSION PLAY PACKAGE INCLUDES:**

- 5-star accommodations in all locations (Munich and Oberammergau), with breakfast daily; two lunches; two dinners
- Munich city tour and Oberammergau walking tour
- Ticket for the 5-hour Passion Play including a dinner break after the 2.5-hour mark
- All transfers between the airport, Munich, Oberammergau and your Crystal river ship. Transfers from airport to hotel upon arrival are private
- Services of a group escort in Munich and Oberammergau











## CRYSTAL DESTINATION DISCOVERIES

At Crystal, Where Luxury is Personal™, we are pleased to provide a variety of inclusive and optional shoreside experiences, allowing you to tailor your discovery in the manner that you wish. From active or relaxing to adventurous or enriching, our curated collection is themed to help guide your choices. Plus, we are the only river cruise line that allows you to select your shoreside experiences in advance, before you arrive to the ship.

## CULTURAL DISCOVERIES

Explore iconic landmarks and UNESCO World Heritage sites that have inspired poets, authors and artists, or that are reminders of historical triumphs and afflictions. These experiences provide a deeper understanding of a destination's history, culture and people.

## TANTALIZING GASTRONOMY

From cooking classes to wine tastings, discover how food plays a unique role in the daily lives of people in the region. Immerse yourself in the culinary nuances of a destination and gain insight into local ingredients, preparation techniques and traditions.

## PERSONAL CONNECTIONS

Discover a destination through the eyes of its residents with welcoming invitations into their homes, businesses and lives. Hosted by locals, you'll connect on a very personal level and leave with a sense of belonging to those that you met during your journey.

## EXHILARATING ADVENTURES

Adrenaline-inducing discoveries offer unique perspectives of a destination as you bike along scenic paths past quaint villages and castles, hike into forests amidst the local flora and fauna, or soar high above on a flightseeing excursion over the mighty Alps.

## **DESIGN YOUR TIME**

Our optional concierge service allows you to customize an exclusive destination experience to your exact specifications. This personalized service features a private guide and vehicle to explore each destination at your own pace.

## AMSTERDAM | NETHERLANDS

## **KEUKENHOF GARDENS**

Explore one of Holland's most beautiful tulip gardens and the largest fresh flower garden in the world.

① 5 HOURS (SEASONAL)

## PRIVATE CANAL BOAT TOUR & VISIT TO RIJKSMUSEUM

Spend a few hours browsing through the masterworks of the world-renowned Rijksmuseum; then enjoy a boat ride through the colorful canals — the quintessential Amsterdam experience.

4 HOURS

#### BIKE TOUR THROUGH WATERI AND

Bike through the enchanting scenery of Waterland, passing typical Dutch scenery with cows, windmills, flowers and charming villages.

4 HOURS

#### VISIT OF HAARLEM

Explore North Holland's second largest city, a "Little Amsterdam" with its magnificent architecture, grand churches and even grander museums.

4 HOURS

#### AMSTERDAM & JEWISH HERITAGE

Discover the Jewish Historical Museum, experience a walking tour of Amsterdam's Jewish Quarter, and visit the Portuguese Synagogue (subject to availability).

4 HOURS

#### LIVING DUTCH TRADITIONS

Explore the spectacular windmill village of Zaanse Schans with its authentic crafts and houses from the 18th and 19th centuries.

4 HOURS

## PRIVATE CHEESE TASTING IN THE HEART OF AMSTERDAM

For cheese lovers who want to sample Holland's finest product, join us on a walking tour of city center and a wine and cheese tasting at the Old Amsterdam Cheese Store.

**4** 3.5 HOURS

#### **EVENING CANAL CRUISE**

Explore the canals of Amsterdam in the evening, passing many landmarks and toasting this magical city with a glass of wine and cheese.

① 2 HOURS

## ANTWERP | BELGIUM

## ANTWERP WITH BELGIAN WAFFLES

Enjoy Belgian waffles in a culinary walk around the old city of Antwerp.

① 3 HOURS

#### BRUSSELS & ANTWERP: CULTURAL DISCOVERY

Discover the best of Brussels and Antwerp in a full day tour with authentic Flemish lunch.

(1) 8 HOURS

#### TOUR OF BREENDONK PRISON CAMP

Travel by coach to the outskirts of Antwerp to tour one of Europe's best-preserved prison camps. This chilling venue shows how even Belgium was not spared the horror and brutality of the Nazi concentration camp program.

**4** 3.5 HOURS

## **DISCOVER ANTWERP & RUBENS**

Take a guided walk into the character-filled city that Rubens called home, and find many parts little changed from his 17<sup>th</sup>-century heyday. Tour the Rubens House and admire his masterworks enshrined in an ancient cathedral.

① 4 HOURS

#### A CITY EXCURSION TO BRUSSELS

An hour's coach ride from Antwerp, Belgium's cosmopolitan capital city awaits. Enjoy a full-day Brussels tour that combines panoramic drives, a guided walk, free time, and visits to the Magritte Museum and famous Atomium site.

① 7 HOURS

## ANTWERP BIKE TOUR

Enjoy a comprehensive bike tour along the medieval streets of Antwerp and discover the striking architectural and cultural contrasts of this charming city.

3 HOURS

#### VISIT OF 'DE KONINCK' BREWERY

Learn the science of beer-making in a 360° experience with a variety of interactive media and audio-visual effects; then try a 6-course beer-tasting with a true connoisseur.

**4** 3.5 HOURS





# ARNHEM | NETHERLANDS

# VELUWEZOOM NATIONAL PARK BY BIKE

Enjoy a cycling adventure through the oldest nature reserve in the Netherlands. A mostly flat bike path showcases the park's charming scenery.

**4.5 HOURS** 

#### AIRBORNE MUSEUM - WWII EXPERIENCE

Step back in time to one of the most famous military operations of World War II — Operation Market Garden, where the Battle of Arnhem was initiated. Let the Airborne Museum's extensive collection of artifacts, photographs, documents and films both move and enlighten you.

4 HOURS

#### VISIT TO CASTLE MIDDACHTEN

Embark on an excursion to discover the surprising charms of Middachten Castle. The understated elegance of this moated castle's exterior barely hints at the impressive grandeur that lies within.

**3.5 HOURS** 

# VISIT TO THE KRÖLLER-MÜLLER MUSEUM

Art lovers are in for a treat on this guided journey through the collected works of the renowned Kröller-Müller Museum, home to masterpieces from the 19th, 20th and 21st centuries.

4 HOURS

# BAMBERG | GERMANY

# CITY WALK & SMOKE BEER

Explore the thousand-year architecture, landmarks and significant sites that have earned Bamberg UNESCO status, as you stroll among some of the most enchanting monuments and landscapes.

① 3 HOURS

## BIKE TO SEEHOF PALACE GARDENS

Venture by bike to the world of Bamberg's Prince-Bishops at the Seehof Summer Palace Gardens, part of the UNESCOrecognized heritage of the city.

① 3.5 HOURS

# **BAROQUE MASTERPIECE:** WEISSENSTEIN CASTLE

Savor the splendors of a bygone era as you step into the baroque opulence of Weissenstein Castle.

(1) 2.5 HOURS

# BASEL | SWITZERLAND

# **BASEL BY FOOT**

Get properly introduced to this landmark-rich city where Switzerland, Germany and France meet along the Rhine. Your local guide will provide fascinating history and detail, plus you'll have time to sightsee on your own.

**3.5 HOURS** 

# SWISS ALPS HELICOPTER FLIGHTSEEING

You have been admiring Swiss scenery from a tranquil river. Now thrill to the sights from high above as you step aboard a helicopter for a flight over the mountains, lakes and towns of the Rhine. A landing at a mountain restaurant offers a chance to savor both the views and refreshments.

**3.5 HOURS** 

# TREK & TASTES: COUNTRY LIFE IN THE BLACK FOREST

Venture into the Black Forest of Germany for a glimpse of country life in this fabled region. Joining a guided nature walk and visiting a country inn, you will discover why these woods are called the Black Forest and sample traditional foods.

4 HOURS

# THE ART OF SWISS CHOCOLATE MAKING

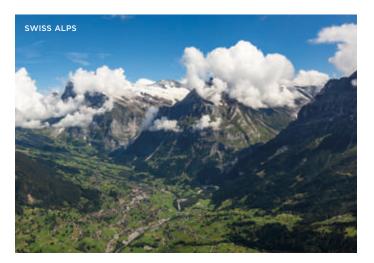
Savor the sweet side of Switzerland with a visit to Basel's most prominent chocolatier, where you will get an insider's look at the creation of chocolate and, of course, enjoy a tasting.

**2.75 HOURS** 

# LOVELY LUCERNE & THE LAKE

Savor the beauty of a Swiss storybook town that has it all majestic lake, snow-capped peaks, medieval character and more. Your day includes a guided walk, optional lake cruise and ample free-time for self-guided wandering.

① 7 HOURS



# BERNKASTEL | GERMANY

# BERNKASTEL WALK & WINE TASTING

Become acquainted with the picture-postcard town of Bernkastel during a guided walk, followed by a visit to a local winery to sample Moselle Valley wines.

① 3 HOURS

## PANORAMIC VISTAS: VINTAGE BUS TOUR

Discover the jaw-dropping beauty of the Moselle Valley during a scenic drive in an open-air vintage bus. You'll follow an enchanting route through Bernkastel's lush landscape to marvel at the historic ruins of its hilltop castle and more.

① 2 HOURS

#### BIKE TOUR OF THE MOSELLE VALLEY

Embark on an exciting introduction to the glorious Moselle Valley with an enchanting journey by bike taking you through the stunning scenery surrounding Bernkastel.

**4** 3 HOURS

#### CHARMING FAMILY-OWNED WINERY & TASTING

Learn about local wine production by a member of the family-owned Schloss Lieser winery and enjoy a tasting of several of their fine wines.

(1) 3 HOURS

#### BONN | GERMANY

#### A WALK THROUGH BEETHOVEN'S BONN

The birthplace of one of history's greatest composers, Bonn bears tribute to Beethoven throughout its lovely avenues, as well as many other charms.

**(1)** 3.5 HOURS

## ROMANTIC DRACHENBURG CASTLE

Step into a fairy tale at Drachenburg Castle, a fanciful mansion built in the late 19th century set on a hill overlooking the beautiful Rhine River and enchanting forests.

① 3.5 HOURS

#### AHR VALLEY & WINE TASTING

Visit an authentic winery and gain an appreciation of one of Germany's charming wine-growing regions. The Ahr Valley is renowned for its red wines, which will be featured in a tasting at the winery.

4 HOURS

#### FULL DAY ADVENTURE TO COLOGNE

A grand and glorious city unfolds during an engaging stroll featuring Cologne's most renowned sights, not the least of which is the magnificent cathedral, one of Europe's most celebrated architectural wonders.

(1) 5 HOURS

# BRATISLAVA | SLOVAKIA

# BRATISLAVA'S ULTIMATE SURVIVOR: CHATAM SOFER MEMORIAL

Explore the remaining sacred portion of Chatam Sofer Memorial, where hundreds of revered rabbis and teachers are buried from the golden age of Bratislava's Jewish Heritage.

**4.5 HOURS** 

# PANORAMIC BRATISI AVA & BEER PUB

Experience the magnificent architecture of Bratislava on a panoramic drive through the city. Then stroll through the Old Town with its charming squares, courtyards and narrow lanes, and cap it all off with a cold refreshing beer-tasting at a typical Slovakian pub.

3 HOURS

# FLAVORS OF BRATISLAVA: A WALKING TOUR

Tour the Old Town, enjoy an exclusive wine tasting and visit a traditional Bakery to sample typical Slovakian pastries.

**4** 3.5 HOURS

# BREISACH | GERMANY

#### BREISACH CITY WAI K

Take a trip down a beautiful town's memory lane as you accompany a guide for a walk through the cobbled streets of Breisach, complete with a visit to St. Stephan's cathedral and Geldermann's sparkling wine cellar.

① 2.5 HOURS

## BLACK FOREST OPEN-AIR MUSEUM

Discover what life was like more than 400 years ago in the Black Forest with a visit to the Vogtsbauernhof outdoor museum, set amid the lush rolling hills of this fabled region.

① 7 HOURS

## RIQUEWIHR VILLAGE WALK & WINE TASTING

Officially one of the "Most Beautiful Villages in France," Riquewihr is the perfect place for a guided walk and a taste of regional wines.

(1) 4.5 HOURS



# BUDAPEST | HUNGARY

#### BEAUTIFUL BUDAPEST

Discover one of the most fascinating European metropolises by motor coach and by foot on an excursion that incorporates both sections of Hungary's vibrant capital, Buda and Pest.

(1) 4 HOURS

#### JEWISH BUDAPEST

Experience the rich Jewish history of Budapest with a visit to the magnificent Dohány Street Synagogue, the largest functioning synagogue in Europe. Also enjoy a guided walk through the old Jewish District, where you will see significant structures and institutions relating to Jewish culture.

① 4 HOURS

# PARLIAMENT BUILDING & THE GREAT MARKET HALL

The sights, sounds and flavors of Budapest come alive with exterior and interior visits to the Hungarian Parliament Building, one of the world's most stunning structures, and an exploration of the Great Market Hall, the largest and oldest indoor market in Budapest.

**(1)** 3.5 HOURS

# WINE TASTING AT DOMUS VINORUM

Enjoy a delicious wine tasting at the atmospheric Domus Vinorum wine cellar and café situated in the heart of Budapest.

**2.5 HOURS** 

# HORSE SHOW & CARRIAGE RIDE AT LÁZÁR EQUESTRIAN PARK

See an exquisite display of horsemanship, demonstrated by equestrian and human champions alike, with a visit to a farm and stable located in the hills outside Budapest. Your experience also takes you aboard a carriage for a charming ride in the woods and on a walk to meet some of Hungary's unique, endemic animals.

4 HOURS



# COCHEM | GERMANY

# MEDIEVAL TIMES AT REICHSBURG CASTLE

A very special outing unfolds as you join this visit to medieval Reichsburg Castle sitting high above the town.

① 3 HOURS

# **BIKE TO BEILSTEIN**

For an invigorating and inspiring look at the scenic shores of the Moselle River, look no further than this roundtrip bike ride to the charming village of Beilstein, with a stop at the gardens of a charming monastery en route.

① 3 HOURS

# OWNER-HOSTED TASTING AT SCHLAGKAMP WINERY

Be personally hosted by the owner of Schlagkamp Winery, located about thirty minutes from Cochem, and delight in a tasting of fine wines during an engaging visit.

① 2.5 HOURS

# COLOGNE | GERMANY

# A TRUE TASTE OF KÖLSCH

Visit two local breweries and get a real taste of Kölsch, which is both a beer and a way of life, during a guided walk of Cologne's Old Town.

① 2.5 HOURS

# CHOCOLATE MUSEUM: A SWEET TREAT IN COLOGNE

Dip into chocolate's rich history on a tour of Cologne's iconic Chocolate Museum, where you'll witness the production process and sample delicious Lindt confections.

① 2.5 HOURS

# COLOGNE WALK & CATHEDRAL VISIT

A grand and glorious city unfolds during an engaging stroll featuring Cologne's most renowned sights, not the least of which is the magnificent cathedral, one of Europe's most celebrated architectural wonders.

① 2.5 HOURS

# EL-DE HAUS & THE RISE OF NATIONALISM

On a guided walk through Cologne, visit an award-winning museum and memorial site that was once the headquarters of the Nazi secret police.

① 2.5 HOURS

# DÜRNSTEIN | AUSTRIA

# DÜRNSTEIN WALKING TOUR AND MONASTERY

Become acquainted with the enchanting town of Dürnstein during a guided walk and visit to its stately landmark, Dürnstein Abbey.

① 2 HOURS

#### SCHLOSS GOBELSBURG WINERY & TASTING

Journey into the history of one of Austria's oldest wine estates, Schloss Gobelsburg, where you will enjoy a guided tour through the cellars and an exclusive tasting of Austrian wines.

**4** 3.5 HOURS

# FLIGHTSEEING WACHAU VALLEY BY HELICOPTER TOUR

Discover some of Austria's most striking scenery from an entirely different perspective as you board a helicopter for a flight over the Wachau Valley, a UNESCO World Heritage Site.

① 1.5 HOURS

#### WACHAU VALLEY BY BIKE

Embark on an active introduction to the beautiful Wachau Valley, a UNESCO World Heritage Site, with this bike ride from Dürnstein to your ship's next stop in Melk.

**4** 3.5 HOURS

#### HIKE TO DÜRNSTEIN CASTLE RUINS

A combination history lesson and exercise jaunt, this trek up to the ruins of Dürnstein Castle affords a chance to stretch your legs and gaze at views stretching out over the Wachau Valley.

① 2.5 HOURS

# DÜSSELDORF | GERMANY

# DÜSSELDORF CULINARY STROLL

Discover the many charms of Düsseldorf's historic Old Town on a pleasant walk highlighted by stops along the way to savor several local delicacies.

① 2.5 HOURS

#### MULTIFACETED DÜSSELDORF BY BIKE

Immerse yourself in Düsseldorf's architectural wonders, cultural landmarks and natural beauty on this enriching bike adventure along the Rhine River.

**(1)** 3.5 HOURS

# HISTORICAL DÜSSELDORF: A WALKING TOUR

Journey back in time as you discover Düsseldorf's unique history on a walk through the city's historical center, culminating in a visit to a World War II memorial site.

① 2.5 HOURS

#### DÜSSELDORF'S ART SCENE

Calling all art lovers: Discover artistic treasures on a guided walk through Düsseldorf's historic center including a variety of local galleries.

(1) 3.5 HOURS





# GHENT | BELGIUM

# ST. BAVO'S CATHEDRAL AND THE MUSEUM OF FINE ARTS

Begin with a guided walk through old Ghent, then visit St. Bavo's Cathedral to see the Adoration of the Mystic Lamb altarpiece - a 600-year-old, multi-panel masterwork still undergoing restoration at the town's Museum of Fine Arts. You'll tour that venue, too, and learn about how the process works.

(1) 4.5 HOURS

# MEDIEVAL GHENT: WALKING TOUR WITH GRAVENSTEEN CASTLE VISIT

Take a guided walk into the Middle Ages along the cobbled streets of what was once one of Europe's most powerful cities. See canals and guildhalls, tour a 1,000-year old crusader fortress known as the Castle of the Counts, and enjoy soaking up Ghent's incomparable atmosphere.

(1) 4 HOURS

# BIKE THROUGH FLANDERS TO LATEM VILLAGE AND OOIDONK CASTLE

Enjoy an invigorating power-assisted spin across the Flemish countryside on this guided Bike adventure. Discover charming villages and tour the centuries-old gardens of a Renaissance castle.

4 HOURS

# A GLIDE THROUGH GHENT VIA CANAL BOAT

Many travelers say you haven't truly experienced Ghent until you ply its winding canal waters by boat — and see its trademark sites from that unique vantage point. On this tour, you'll find out how right they are. And toast your discovery with Belgian beers. **4** 3.5 HOURS

# **GHENT WALKING TOUR &** CHOCOLATE DEMONSTRATION

Explore the lovely cobbled streets of Ghent, and discover a medieval treasure that was once one of Europe's most powerful cities. During a guided walk, you will stop at a confectioner's shop where you can savor a sweet treat and watch a chocolatier transform bars of chocolate into delectable indulgences.

4 HOURS

# **BEST OF BRUGES:**

#### A GUIDED WALK & CANAL BOAT RIDE

Surrender to the powerful charms of a fairy-tale city where tree-lined canals, cobbled market squares, and a centuries-old skyline all carry you back to medieval times in the blink of an eye. Bruges is a UNESCO World Heritage wonderland you won't soon forget.

**4** 3.5 HOURS

# HOORN | NETHERLANDS

#### BIKING THROUGH THE DUTCH COUNTRYSIDE

One of the most rewarding ways to explore the landscapes of the Netherlands is by bicycle, which will take you through some of the most picturesque scenes and charming towns in the region.

(1) 3 HOURS

#### FROM BULBS TO BLOOMS: TULIP FARM VISIT

Tour the greenhouses and learn about the growing process for Holland's spectacular tulip fields, and wander the colorful fields that paint the hillsides with blossoms.

① 2.45 HOURS

# PERSONAL IN HOORN: FAMILY VISIT & WALKING TOUR

Experience the welcoming hospitality of Hoorn firsthand, as a local family invites you to share in the daily life and history of the town during your fascinating walking tour.

(1) 2.5 HOURS

#### KOBLENZ | GERMANY

#### KOBLENZ CITY WALK & JEWISH QUARTER

Discover the rich, centuries-old Jewish history and culture of the Old Town section of Koblenz.

① 3 HOURS

#### KOBLENZ CITY WALK WITH THE NIGHT WATCHMAN

Acquaint yourself with the ancient city of Koblenz, where mountains and rivers converge. Experience its history and charm on a pleasant walk guided by the night watchman.

① 1.5 HOURS

# BIKE & GOLF ADVENTURE ALONG THE MOSELLE

Discover charming vistas along the Moselle River with this cycling adventure.

(1) 3.75 HOURS

#### EHRENBREITSTEIN FORTRESS BY CABLE CAR

Glide by cable car over the confluence of the Rhine and Moselle rivers to explore the magnificent Ehrenbreitstein Fortress, where you'll discover its centuries-old history as you appreciate stunning views overlooking the Upper Middle Rhine Valley.

① 2.25 HOURS

# MEDIEVAL ELTZ CASTLE

Travel back in time to the fairy-tale-like Eltz Castle in Wierschem and discover centuries of fascinating history set within an enchanting forest landscape.

(1) 4.5 HOURS





# KREMS | AUSTRIA

# KREMS OLD TOWN & CONFECTION DEMONSTRATION

Explore Krems, one of the oldest and loveliest cities in the Wachau Valley. During a guided walk, you will stop at a chocolate confectioner's shop to meet the owner, watch a demonstration and enjoy a sweet treat.

**4** 2.75 HOURS

#### APRICOT ORCHARD HIKE & TASTINGS

Join this excursion to a family-owned farm to learn about the other renowned product of this wine-making region, apricots. Enjoy a trek through the orchard, watch an informative film and of course, taste delectable apricot products.

① 2.75 HOURS (SEASONAL)

#### WACHAU VALLEY BY BIKE (KREMS TO MELK)

Embark on an active introduction to the beautiful Wachau Valley, a UNESCO World Heritage Site, with this bike ride from Krems to your next port.

**4.5 HOURS** 

# HERZOGENBURG MONASTERY & WINE TASTING

Discover Herzogenburg Monastery, a splendid baroque landmark set within a charming wine-growing region of Lower Austria. Complete your visit with a tasting of the monastery's local wines.

4 HOURS

# LINZ | AUSTRIA

#### LINZ CITY WALK & TRAMWAY RIDE

Explore on foot Linz's main square, the Hauptplatz, one of Europe's largest medieval squares. Enjoy a scenic ride by tram to the top of Pöstlingberg hill, with its commanding view of the city below.

① 3 HOURS

# FULL-DAY ADVENTURE TO ČESKÝ KRUMLOV. CZECH REPUBLIC

Enjoy a full-day excursion to the Czech city of Český Krumlov, an enchanting medieval town located on the Vltava River in the heart of Bohemia, where you'll delight at its maze of pastelcolored buildings and cobblestone streets. Visit the Old Town and its main square and witness the beauty and history of this UNESCO World Heritage Site.

(1) 8.5 HOURS

# MAUTHAUSEN CONCENTRATION CAMP MEMORIAL

Tour the grounds of Mauthausen Concentration Camp, which operated for the entirety of the Second World War, became one of the largest labor camp complexes in the Nazi-controlled part of Europe, and was the last camp to be liberated by the Allies.

4 HOURS

# FULL-DAY ADVENTURE TO SALZBURG

Marvel at the beauty of Salzburg, birthplace of Mozart and filming backdrop for "The Sound of Music," with this full-day excursion to the renowned Austrian city. Sample its famous chocolatecovered confection, the Mozartkugel, on a walking tour.

(1) 9 HOURS

# MAINZ | GERMANY

# MAINZ CITY WALK & GUTENBERG MUSEUM

Acquaint yourself with the winding streets and charming architecture of this historic city on a walking tour. Visit the Gutenberg Museum, devoted to the inventor of the printing press.

(1) 3 HOURS

#### TRENZ WINERY & WINE TASTING

Witness the Rheingau's lovely vineyards and rolling hills on this delightful excursion, featuring a guided winery tour, stroll through its 17th-century vineyards, and wine tasting.

(1) 2.75 HOURS

# MAINZ CITY WALK: ST. STEPHEN'S CHURCH & CHRISTMAS MARKETS

Acquaint yourself with the ancient city of Mainz. Visit its famous St. Stephen's Church, then explore the city's history and charm on a pleasant walk through town.

**4** 2.5 HOURS

# MANNHEIM | GERMANY

# HEIDELBERG CASTLE & CITY WALKING TOUR, EXTENDED

Explore the beautiful city of Heidelberg. Visit its iconic hilltop castle, then explore the city's history and architecture on a pleasant stroll through town.

**(1)** 6.5 HOURS

#### MANNHEIM WALKING TOUR AND SWEET TREATS

Acquaint yourself with the City of Squares, so nicknamed for the unusual fact that its streets are laid out in a grid pattern. After admiring several of Mannheim's most important sights, savor some local delicacies.

(1) 2.5 HOURS



# MELK | AUSTRIA

# ARTSTETTEN CASTLE & VISIT WITH HOHENBERG FAMILY MEMBER

Visit charming Artstetten Castle, a site commemorating Archduke Franz Ferdinand and his wife, Sophie, Duchess of Hohenberg. Meet with a member of the Hohenberg family.

**4** 3.5 HOURS

#### MELK ABBEY: A BAROQUE MASTERPIECE

Enjoy a visit to Melk Abbey, a Benedictine cloister overlooking the Danube, and one of the most exquisite examples of Baroque architecture in Europe. A guided walking tour of Melk's Old Town reveals its charm and history.

① 3 HOURS

# MIDDELBURG | NETHERLANDS

# MIDDELBURG TAPESTRY: AN ARTISTIC & ARCHITECTURAL WALKING TOUR

Enjoy the colorful and creative sides of Middelburg as you explore the city center and its grand structures and art museum on foot.

① 3.5 HOURS

# FRUITS DE MER: A CULINARY EXPERIENCE IN YERSEKE

The seaside town of Yerseke is the epicenter of Netherlands oyster and mussel farming, where your mouthwatering visit offers a glimpse into the fishing trade of the area, and a taste of its specialties.

4 HOURS

# EXPLORE THE DUTCH DELTA WORKS OF ZEELAND

Holland's lowlands are mostly situated beneath sea level. Discover the inner workings of the engineering masterpiece that protects the surrounding communities and prevents flooding.

(1) 4 HOURS

# BIKING THE BUNKER ROUTE AMONG THE WINDMILLS

Take in the expansive coastline of Zeeland on your Bike, as you navigate a route among the iconic windmills of Holland and rolling sand dunes.

① 2.5 HOURS

# **DELICIOUS DUTCH TRADITIONS:** CHEESE FARM & GRAIN WINDMILL

Taste the flavor of one of Holland's richest traditions, cheese making, at a working farm in the countryside, and visit one of the iconic windmills that tower above the flower fields.

① 3 HOURS



# MILTENBERG | GERMANY

# HIKING MILTENBERG'S FOREST

Delve into the lush forest surrounding Miltenberg; follow the footsteps of Romans and greet the resident woodland creatures as you get acquainted with the natural beauty of the medieval town.

① 2 HOURS

# **GUIDED BIKING TOUR ALONG** THE BEAUTIFUL MAIN

Take in the spectacular landscapes and charming community along the shores of the River Main, as you enjoy the breeze in your face and expert insights and hospitality of your local guide.

① 2.5 HOURS

# WALKING TOUR & ST. KILLIAN'S VAULTED CELLAR

Get a taste for the local culture with a guided tour through Miltenberg's historic city center, then taste for yourself the delectable liqueurs and noble brandies of the area.

① 2.5 HOURS

# WINE TASTING WITH A LOCAL VINTNER

Savor the distinct flavors of the region, while enjoying the warm hospitality at the home of a local vintner.

① 3 HOURS

# NURFMBFRG | GERMANY

# BEHIND THE CURTAIN OF HITLER'S MASS PROPAGANDA

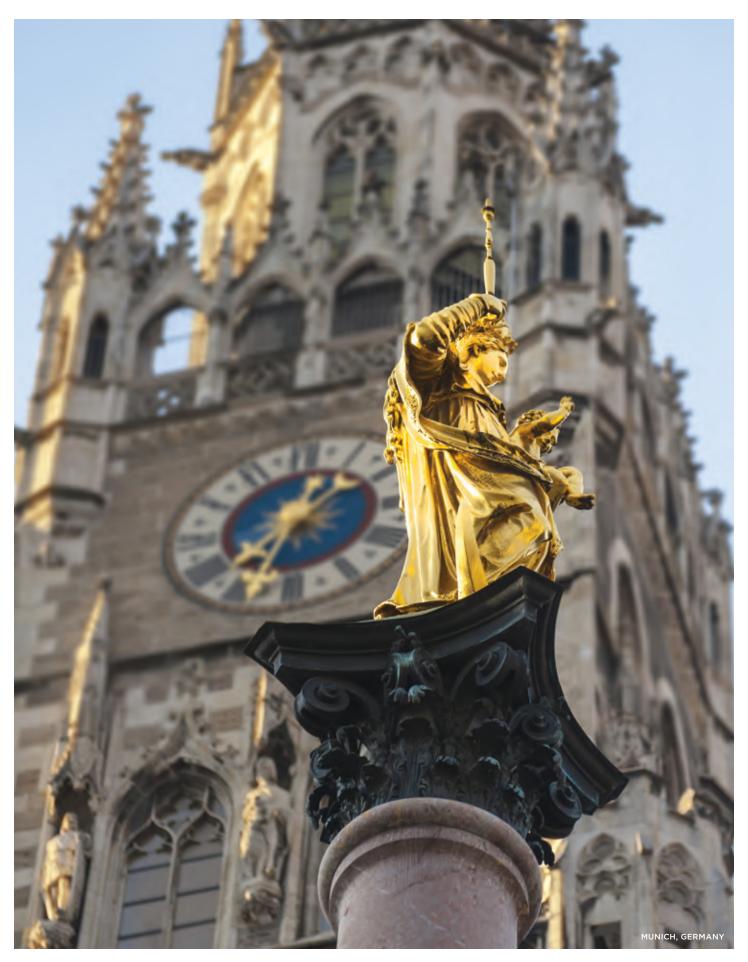
Explore the pivotal sites of 20th century European wartime history, and bear witness for yourself behind the scenes of the Documentation Center, Congress Hall and Rally Grounds of Hitler's heyday.

(1) 4.25 HOURS

# CULINARY CITY WALK OF NUREMBERG

Starting from Nuremberg's famous hilltop castle, enjoy a pleasant stroll down to the Old Town's main market square. Along the way, enjoy sampling local culinary delights as you discover the important cultural and historical sights of this charming medieval city.

**4** 3.5 HOURS



# PASSAU | GERMANY

# PASSAU WALKING TOUR & ORGAN RECITAL

During this walking tour of Old Town Passau, where the rivers Danube, Inn and IIz meet, you'll discover the music and beauty that emanate from its churches and ancient romantic lanes.

(1) 2.5 HOURS

## **ROMAN TIMES & ROMAN DISHES**

Gain insightful perspective on what daily life in Passau was like around 2,000 years ago, when the city was part of the Roman Empire.

① 2 HOURS

# FULL-DAY ADVENTURE TO MUNICH

Immerse yourself in the historical and cultural treasures of Munich on this guided walking tour. Then enjoy free time to explore its many shops, cafés and museums on your own.

① 9 HOURS

# **BAVARIAN FOREST TOUR &** GLASS BLOWING EXPERIENCE

Explore the crystal heart of the Bavarian Forest and learn about its artistic as well as rural traditions.

① 7.25 HOURS

## HACKLBERG BREWERY

Get a taste of the rich heritage of Bavarian beer with a visit to one of the oldest and most famous breweries in the region.

① 2.5 HOURS

#### **BAVARIAN SNOWSHOE HIKE**

Explore the untouched nature of the Bayarian Forest on snowshoes with the expertise of a local park ranger with this half-day hiking adventure.

4 HOURS

# REGENSBURG | GERMANY

# WELTENBURG ABBEY & DANUBE BREAKTHROUGH

Marvel at the magnificent rock formations at the narrowest part of the River Danube, then explore Weltenburg Abbey, the oldest monastery in Bavaria, dating back to 620 AD. ① 5 HOURS

# THE SAINTS & HISTORY OF THURN & TAXIS PALAIS

Explore the palace that once housed Bavarian saints and aristocracy on this fascinating walking tour through the centuries.

① 3 HOURS

#### CITY WALKING TOUR & TASTING

Explore 2,000 years of history, architecture and cuisine during this comprehensive tour of UNESCO-listed Regensburg.

① 3 HOURS

#### DACHAU CONCENTRATION CAMP MEMORIAL

Bear witness to some of the most significant and horrific events in modern world history during a moving visit to the Dachau Concentration Camp Memorial Site.

① 7 HOURS

#### FULL-DAY ADVENTURE TO MUNICH

Immerse yourself in the historical and cultural treasures of Munich on this guided walking tour. Then enjoy free time to explore its many shops, cafés and museums on your own.

① 8.5 HOURS

# WEISSWURSTAKADEMIE - SAUSAGE MAKING **WORKSHOP & TASTING**

Become a master of Bavarian sausage with a fascinating, and delicious, quest to nearby Neumarkt, where an immersive workshop will add spice to your visit.

4 HOURS





# ROTTERDAM | NETHERLANDS

# THE HAGUE AND MAURITSHUIS MUSEUM

The Hague, the third-largest city in the Netherlands, is the country's seat of government and home to its royal family. Among its many must-see attractions is the Mauritshuis museum, where you can marvel at masterpieces of the Dutch Golden Age of art.

① 5 HOURS

# ROTTERDAM CITY TOUR: ARCHITECTURAL WONDERS

Discover this vibrant city that claims some of the world's most innovative architectural achievements. Gaze upon such fascinating structures as the cubic houses of Piet Blom and the futuristic Markthal, the first covered market in The Netherlands.

4 HOURS

#### **DELFT & ITS FAMOUS PORCELAIN FACTORY**

Discover the picturesque village of Delft and make your way to the Royal Delft factory, famous for its blue and white pottery. (1) 4 HOURS

# THE DUTCH WINDMILLS OF KINDERDIJK

Visit this remarkable UNESCO World Heritage Site and discover how, over centuries, the Dutch people have fought to protect their lowlands from the forces of nature by employing various technologies, including windmills.

4 HOURS

#### ROTTERDAM BIKE ADVENTURE

Go on an exciting cycling adventure to discover Rotterdam's architectural gems.

① 2.5 HOURS

#### GOUDA CITY WALK & CHEESE TASTING

Renowned throughout the world for its eponymous cheese, the town of Gouda dates back to the Middle Ages, when the Van der Goude family built a fortified castle along the banks of the Gouwe River. Step back in time as you stroll the cobbled streets of Gouda and discover its history. Visit Cheese Farm "Hoogerwaard", a 17th-century farm, where you'll have a chance to sample the city's famous delicacy.

4 HOURS

# RÜDESHEIM I GERMANY

# MECHANICAL MUSIC MUSEUM & MINIATURE TRAIN RIDE

Enjoy an amusing ride on a miniature train as you savor the scenic landscapes of Rüdesheim. Learn about the fascinating history of mechanical musical instruments at a museum devoted to their preservation.

**2.5 HOURS** 

#### TRENZ WINERY & WINE TASTING

Witness the Rheingau's lovely vineyards and rolling hills on this delightful excursion, featuring a guided winery tour, stroll through its 17th-century vineyards, and wine tasting.

**4** 2.75 HOURS

# WINE TASTING & CHORAL CHANT AT EBERBACH MONASTERY

Enjoy a special wine-tasting tour to the historic Eberbach Monastery, where you'll be treated to a choral chant in its basilica specially presented for Crystal.

**4** 3.75 HOURS

## RHEINGAU SAFARI ADVENTURE

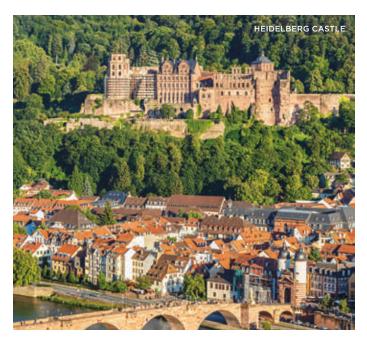
Explore the breathtaking beauty of the Rheingau by Land Rover as you discover some of its most famous wine estates.

(1) 3.5 HOURS

## RÜDESHEIM BY FOOT & BY CABLE CAR

Enjoy a scenic ride by cable car to visit Rüdesheim's iconic Niederwald Monument, where you'll appreciate stunning views overlooking the Rhine Valley.

**2.5 HOURS** 



# SPEYER | GERMANY

# SPEYER CITY WALK

Discover the imperial city of Speyer and its 2,000 years of history on a pleasant walk through town.

(1) 3 HOURS

# JEWISH SPEYER: PAST & PRESENT

Learn about Speyer's rich Jewish history and culture as you visit significant monuments and institutions on a walking tour. **4** 2.5 HOURS

#### HEIDELBERG CASTLE & CITY WALKING TOUR

Acquaint yourself with the beautiful city of Heidelberg. Visit its iconic hilltop castle, then explore the city's history and charm on a pleasant walk through town.

(1) 5.5 HOURS

# STRASBOURG | FRANCE

# STRASBOURG CATHEDRAL: PRIVATE VISIT WITH EXCLUSIVE ORGAN RECITAL

Enjoy a private visit — exclusive to Crystal — to the famous Cathédrale Notre-Dame of Strasbourg where you'll be treated to an exclusive organ recital and a visit to the crypt, which is typically not open to the public.

**4** 2.5 HOURS

## STRASBOURG FOIF GRAS & WINE TASTING

Head into Strasbourg for a chance to savor two of France's most appreciated gastronomic delights: foie gras and wine. Sample the first at the restaurant La Table d'Edouard, and taste the second at the historic cellar of Hospices de Strasbourg. (1) 2.75 HOURS

# PANORAMIC TOUR OF STRASBOURG & CANAL BOAT CRUISE

Enjoy an enriching visit to Strasbourg, France. Your panoramic coach tour and guided walk to see its famous sights is topped off with a memorable cruise along the canals of this picturesque city known as the "Venice of the North".

**4.25 HOURS** 

# TRIER | GERMANY

# THE SECRETS OF PORTA NIGRA

Travel to the time when Romans ruled this German land, guided by a Centurion through the Porta Nigra, the gateway to Trier history.

① 3 HOURS

# HIKING THE MULLERTHAL TRAIL IN LITTLE SWITZERLAND

Step into a fairytale forest for an invigorating hike through the lush landscapes of Luxembourg's Mullerthal trail.

**4.5 HOURS** 

#### BICYCLE RIDE THROUGH TRIER HISTORY

Ride through the many centuries of Germany's oldest city, visiting fortresses and palaces dating back to the second century, and through thriving squares of today.

3.5 HOURS

## BAKING CLASS AT THE ROMAN VILLA BORG

Learn the cooking techniques and styles of the Romans who once settled this land and explore the excavated site of the Roman Villa in Borg.

**4** 3.5 HOURS

# FULL-DAY LUXEMBOURG DISCOVERY

Discover the immense culture and history packed within this tiny country with an enlightening tour of the landmarks along the river banks and in the city, as well as the stunning landscapes beyond its borders and ample time to explore at your leisure.

4 6 HOURS

#### THE DESIGN HISTORY OF VILLEROY & BOCH

Visit the design house of renowned ceramics maker Villeroy & Boch, located in a historical abbey in Mettlach along the River Saar.

**5** HOURS

## MOSELLE VALLEY, WINERY & WINE TASTING

Savor delectable scenery on a drive through the Moselle Valley, one of Germany's most spectacular wine-growing regions. Learn about viticulture at a generations-old winery and enjoy a wine tasting.

4 HOURS



# VILSHOFEN | GERMANY

#### THE BENEDICTINE ABBEY OF SCHWEIKLBERG

With its onion-domed church and lovely setting, Schweiklberg Abbey makes for an appealing destination, just minutes from your Crystal ship yet far away from the hustle and bustle of the contemporary world.

① 1.5 HOURS

# OLD TOWN WALK & FLOATING CHRISTMAS MARKET

Situated at the confluence of three rivers, charming Vilshofen is a treasure to explore on foot. Travel back in time as you stroll its cobbled lanes and gaze upon centuries-old landmarks. Then, revel in the magic of the season at its famous Floating Christmas Market on the Danube.

① 2 HOURS

# REGENSBURG CITY WALK & CHRISTMAS MARKET

'Tis the season to experience Regensburg in all its historic splendor as you travel to this delightful town for a walk through its medieval center and on to the magnificent Thurn and Taxis Palace, host to a romantic Christmas Market.

① 7.5 HOURS

# WÜRZBURG | GERMANY

# A FRANCONIAN WINE TASTING AT BÜRGERSPITAL

The Würzburg region has been revered for winemaking since Roman times. On this guided visit to the Bürgerspital winery. you'll tour one of Germany's most impressive cellars and sample several Franconian wines.

① 2 HOURS

# A WALK THROUGH WÜRZBURG WITH ROYAL RESIDENCE TOUR

Explore this clerical capital where Franconian prince-bishops and their baroque churches have held sway for centuries. And tour the UNESCO-listed Royal Residence, renowned for its jaw-dropping splendor and huge Tiepolo frescoes.

① 3 HOURS

# HIT THE ROMANTIC ROAD: TO ROTHENBURG & BACK

Settle in for a panoramic road trip along Bavaria's fabled fairy-tale route, traveling by luxury coach to take an in-depth walk through medieval Rothenburg.

(1) 5.5 HOURS

# CYCLE TO VEITSHÖCHHEIM CASTLE & ITS ROCOCO GARDEN

Hop on a comfy bike for a guided pedal to the summer palace of the Würzburg prince-bishops. Tour its Rococo Garden brimming with lakes, waterworks, and carved creations by Germany's garden-sculpture rockstar of the 1700s.

(1) 3.5 HOURS

# VIENNA | AUSTRIA

# IMPERIAL SCHÖNBRUNN PALACE

Explore Schönbrunn Palace, the UNESCO-recognized Baroque wonder with expansive gardens that are as masterfully designed as the palace itself.

4 HOURS

# AUSTRIA IN A NUTSHELL

Get to know Vienna, Austria's grand capital city, during an in-depth quest through its treasured monuments, architecture and daily culture.

4 HOURS

# MUSEUM OF FINE ARTS & ART CHAMBER

Just for you, a visit of the Vienna's Museum of Fine Arts for a chance to peruse some of Austria's finest art collections in the company of seasoned art experts.

4 HOURS

# DANUBE ISLAND BIKE DISCOVERY

Embark on a cycling adventure through many of Vienna's most beautiful sites to Old Danube Island, a 19-mile recreational paradise lined with biking paths that surround lakes and waterways.

① 3 HOURS (SEASONAL)

# WINE TASTING AT KLOSTERNEUBURG ABBEY

Take a guided tour and indulge in a delicious wine tasting at magnificent Klosterneuburg Abbey, Austria's oldest and largest wine estate.

① 3 HOURS







# ENRICHING OPTIONS

## FROM SPA INTERLUDES TO WINE INDULGENCES

Customize your Crystal River Experience with pursuits that appeal to your individual sense of well-being and discovery with these optional activities.

# CRYSTAL LIFE SPA

The dedicated spa found aboard each ship features ELEMIS products, and a dedicated massage therapist highly trained to allow you to indulge a world of relaxation. Spa treatments and products combine in-depth knowledge of botanical ingredients with cutting-edge science to deliver health, beauty and anti-aging therapies. Comprehensive services range from warm-stone massage and tailor-made facials to detox and relaxation therapies.

Commanding its own space the Crystal Life Spa on Deck 1 features a relaxing treatment room offering a range of rejuvenating therapies including body wraps, reflexology, and soothing massages from our own specialized Crystal Spa staff. The Crystal Life Spa is open daily and appointments are made while onboard.





# **FACIALS**

# ELEMIS PRO-COLLAGEN AGE DEFY

This anti-aging facial combines the benefits of exotic ingredients to plump out fine lines and reduce skin-fatigue — helping relax wrinkles, while an age-defying peel-off mask encourages the highest cellular function, visibly improving firmness and elasticity for beautifully nourished, younger looking skin.

ELEMIS SUPERFOOD PRO-RADIANCE Energize and detoxify stressed, dull skin with a nutritional superfood boost. Leaves skin, plumper, radiant and lit up with good health.

# **MASSAGES**

#### BAMBOO MASSAGE

Imagine warm bamboo shoots of various sizes soaked in essential oil rolling, sliding and massaging your muscles into pure bliss. This gorgeously indulgent massage should not be missed.

#### DEEP TISSUE MUSCLE MASSAGE

Using muscle-melting warmed oils and deep pressure massage movements, we massage deep into the belly of the muscle, erasing stress, tension and lactic acid build up.

# AROMA STONE MASSAGE

Heated Basalt Stones are applied to key points of the body, while your therapist massages your body with warmed, fragrant aromatherapy oils.

# **ELEMIS COUTURE TOUCH**

Condition your skin and condition your muscles with this all-embracing hands-on experience. Includes a ELEMIS hands-on TOUCH facial with your choice of a ELEMIS Deep Tissue Massage or a ELEMIS Aroma Stone Massage.







## VINTAGE ROOM

For a sumptuous lunch or dinner experience, treat yourself to an experience in the Vintage Room. This intimate, optional restaurant welcomes up to 10 guests who are led through a sumptuous winemakers' meal featuring renowned vintages of wines and champagnes paired with indulgent culinary creations. While dining our Sommelier will take you on an enriching tour of the greatest wine estates, as you learn about the history and stories behind the wines and champagnes you're enjoying in abundance.

A Vintage Room experience is a food and wine connoisseur's paradise, delighting one's palate to no end. Only a select few get to enjoy this experience, as space is limited. Once you deposit your cruise, reserve your Vintage Room experience in our Priority Check-in & Planning Center online at CrystalCruises.com.

SAMPLE DINNER MENU:

# THE VINTAGE ROOM

# A WINE TOUR OF THE GREAT ESTATES

THREE TEXTURES OF FOIE Plum | Brioche Crumble | Hazelnuts

MARINATED SALMON & SCALLOPS Leche De Tigre | Cilantro | Popped Corn

TEA SMOKED DUCK BREAST Baby Beets | Berries | Pistachio

PAN SEARED SPRING LAMB LOIN Glazed Broad Beans | Pickled Cauliflower Fondant Potato | Thyme Jus

AFFINEUR KRACHER CHEESE PLATTER Pear Mustard Jam | Profiterole | Figs

RICH DARK CHOCOLATE TORTE Black Pepper | Salted Caramel Chocolate Sorbet

PETIT FOURS

CHAMPAGNE Moët Et Chandon, Cuvée Dom Pérignon Brut 2009, France

> WHITE WINE Gewürztraminer, Zind Humbrecht, Hengst Alsace, 2013, France

Puligny Montrachet, Etienne Sauzet, Cote De Beaune Burgundy 2016, France

> **RED WINES** Ciprian, Pinot Noir Zizers 2012, Switzerland

Chateau Figeac, Premier Grand Cru Classe, Bordeaux, 2012, France

Sassicaia, Tenuta San Guido Bolgheri 2015, Italy

**DESSERT WINES** Trockenbeerenauslese, "Cuvée" #1 Neusiedlersee, 2003, Austria

# ENHANCE YOUR TRAVELS

From protecting your trip with optional travel insurance to streamlining your journey with our Personal Select Air Program, here we share ways to optimize and enhance your river cruise.

# TRAVEL INSURANCE RECOMMENDED

Protect your trip with insurance benefits such as trip cancellation and interruption, travel delay, emergency medical and medical transportation benefits, just to name a few. Please feel free to contact us to discuss insurance options to help protect your cruise plans.

# OPTIONAL PERSONAL SELECT AIR PROGRAM

Crystal is pleased to offer our guests from North America special airfare rates on the world's greatest airlines. Guests may choose to travel in Economy, Premium-Economy, Business and First class cabins at Crystal's exclusive lower airfares. When your air schedule matches the cruise and land packages from Crystal you will receive complimentary transfers, plus the assurance of Crystal's support in the event of unanticipated airline or cruise itinerary changes or delays.

# U.S. CITIES

Albany, NY Albuquerque, NM Anchorage, AK Atlanta, GA Austin, TX Baltimore, MD Billings, MT Birmingham, AL Bismark, ND Boise, ID Boston, MA Buffalo, NY Burlington, VT Charleston, WV Charlotte, NC Cheyenne, WY Chicago, IL Cincinnati. OH Cleveland, OH

Columbia, SC

Columbus, OH

Dallas, TX Denver, CO Des Moines, IA Detroit, MI Dover, DE Ft. Lauderdale, FL Hartford, CT Honolulu, HI Houston, TX Indianapolis, IN Kansas City, MO Las Vegas, NV Lincoln, NE Little Rock, AR Los Angeles, CA Louisville, KY Memphis, TN Miami, FL Milwaukee, WI Minneapolis, MN Nashville, TN

New Orleans, LA Norfolk, VA Oklahoma City, OK Orlando, FL Philadelphia, PA Phoenix, AZ Pittsburgh, PA Portland, OR Providence, RI Sacramento, CA Salt Lake City, UT San Antonio, TX San Diego, CA San Francisco, CA Seattle, WA St. Louis, MO Tampa, FL Tucson, AZ

Washington, DC (IAD)

CANADA Calgary, AB Edmonton, AB Halifax, NS Montreal, QC Ottawa, ON Toronto, ON Vancouver, BC

# MORE WAYS TO SAVE

#### **BOOK NOW SAVINGS**

Limited-time savings add more value to any Crystal vacation. Book early to enjoy these best-available savings.

#### EARLY FULL PAYMENT SAVINGS

All guests paying in full 270 days prior to sailing receive an additional 2.5% Early Full Payment Savings. Savings do not apply to Personal Select Air.

#### ONBOARD BOOKING SAVINGS

Book your next Crystal cruise while on board any voyage and enjoy an additional 2.5% savings which may also be combined with Crystal Society and Early Full Payment Savings. Take advantage of this incredible value opportunity when you book your next cruise while on board.

# **CRYSTAL SOCIETY SAVINGS**

Exclusive, member-only savings of 2.5% are available on every Crystal cruise for those who have previously sailed with Crystal. These savings are combinable with all other savings programs.

#### **EXPLORER COMBINATIONS**

Enjoy an additional 5% savings when you sail on any cruises back to back.

#### CRYSTAL EXCLUSIVE JOURNEYS

For a truly grand experience, curate your own Crystal Exclusive Journey by combining back-to-back voyages by Ocean, River, Yacht or Expedition. Visit crystalcruises.com to explore your options, and prepare to see the world in extraordinary fashion.

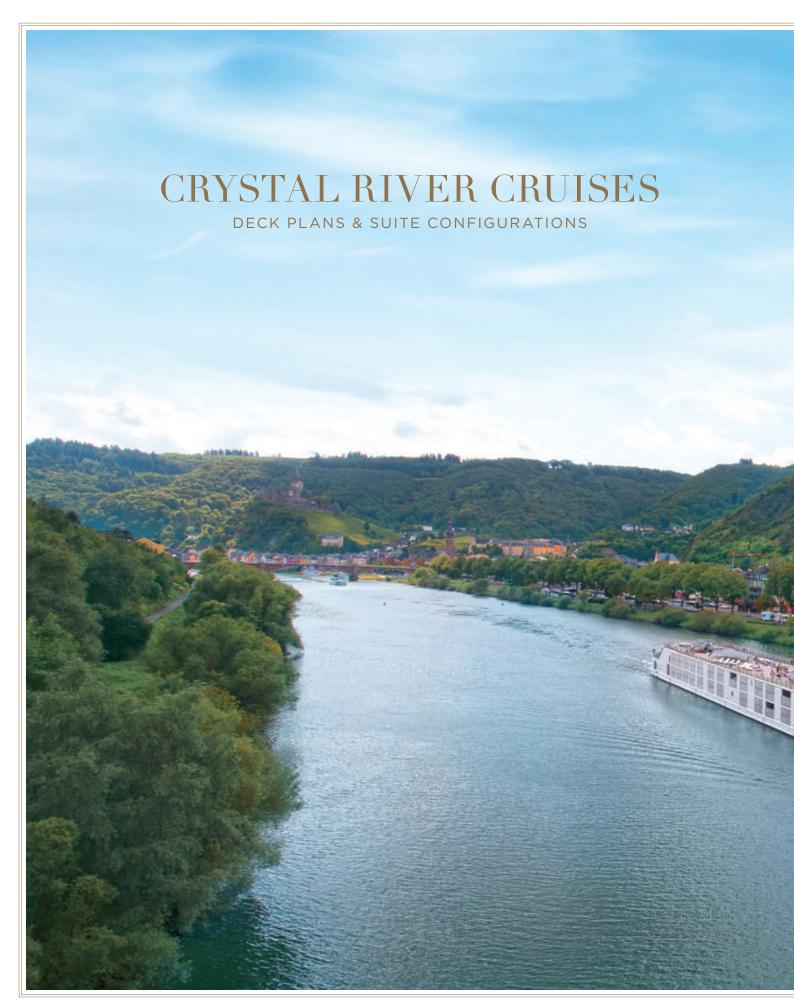
# WEDDINGS & VOW RENEWALS on the RIVER

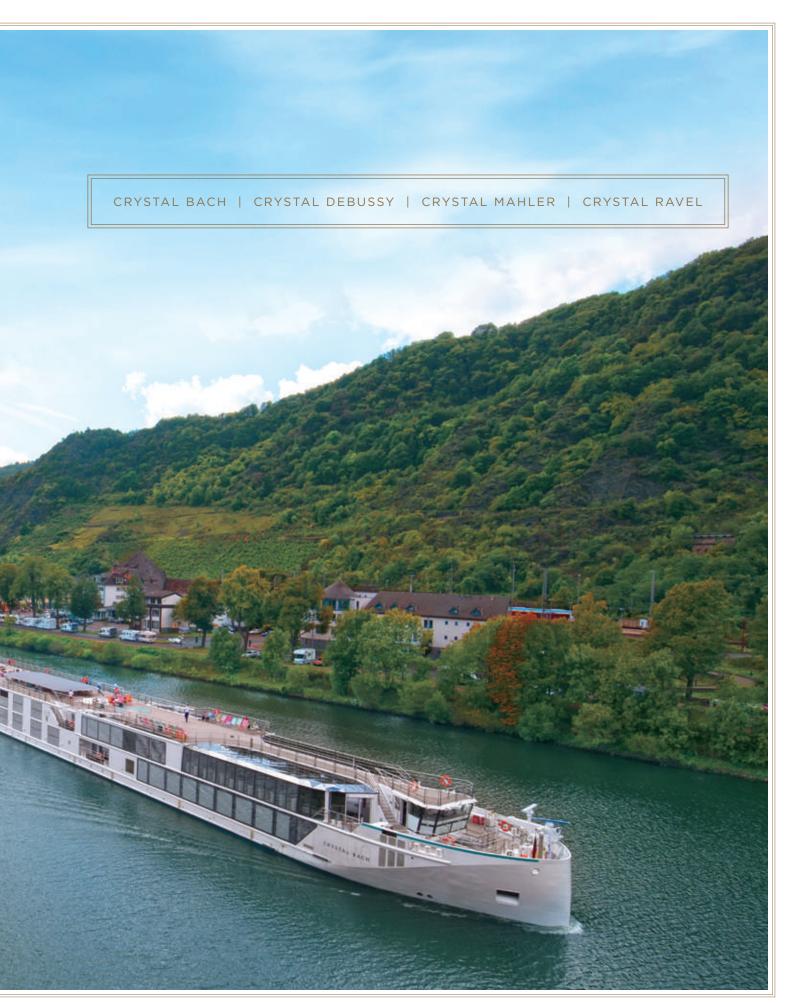
Say "I Do" on the river and begin your forever together on a Crystal River ship. With Europe's most breathtaking scenery as your backdrop, allow Crystal's acclaimed hospitality to welcome your guests for a ceremony cloaked in scenery and love. Crystal's Wedding Package includes an officiate (local religious authority based on denomination), flowers, wedding cake for two, commemorative certificate, recorded music, celebratory bottle of champagne and spa savings for couple only. Additional amenities and services are easily arranged.

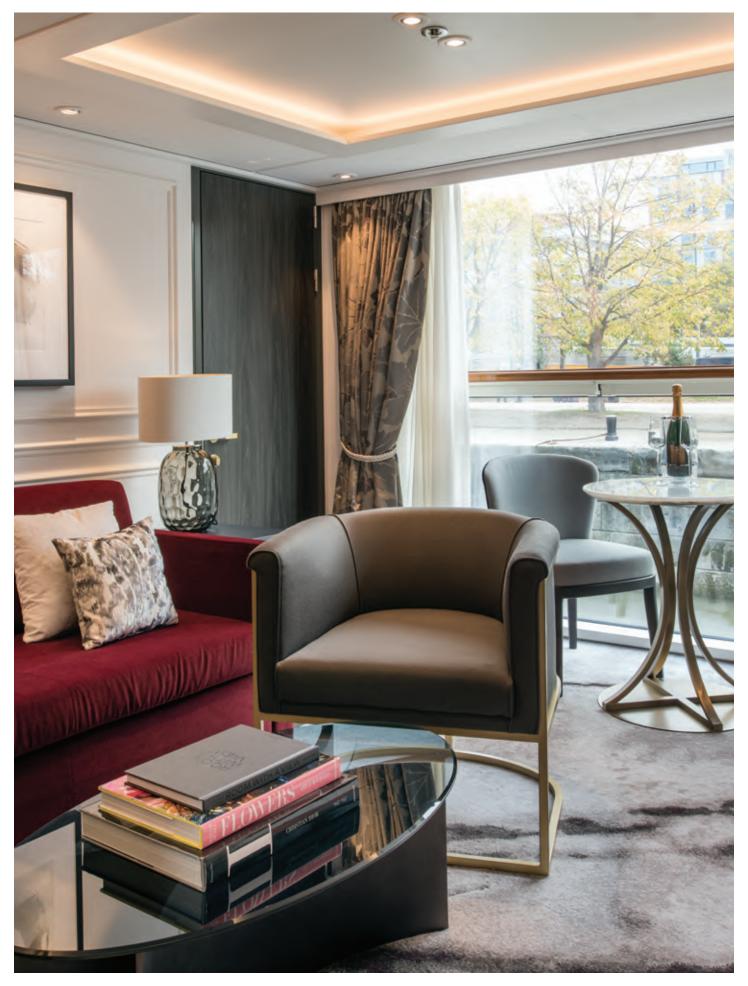
For more information, please contact RiverButler@CrystalCruises.com.











# CRYSTAL SUITE | (CS) (III) 2-BEDROOM CONNECTING SUITE

DECK 3 | 759 SQ. FT. (70.5 SQ. M.)

- Occupancy: Accommodates up to five guests
- Two bedrooms with two en suite bathrooms
- Private entry vestibule
- Separate living/bedroom area
- Suite-wide triple panoramic balcony-window

#### LIVING/DINING AREA

- Spacious living area with custom upholstered sofa (with pull-out bed) and two armchairs
- Fireplace with ambient fire effect
- Writing desk/vanity area
- 40" flat-screen HD TV integrated into custom millwork
- Dining table, crafted of marble
- Custom bar and refrigerator; full-height millwork storage
- Inspresso coffee machine
- Panoramic balcony-window
- 220V power

#### MASTER BEDROOM

- King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights
- King-size bed faces panoramic balcony-window
- King-size pillows and fine Egyptian cotton linens
- Nightstands with charging pad, 220V power and USB outlets, convenient iPad
- Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- Flat-screen HD TV
- Armchair
- Personal safe
- Blackout drapery and sheers
- Panoramic balcony-window

#### MASTER BATH

- Double vanity with generous storage; halo-lit mirror
- Glass-enclosed rain shower with lit recessed niche
- Separate powder room with sink
- ETRO terry robes, slippers and bath amenities
- Hair dryer
- 110V/220V power

# 2ND CONNECTING BEDROOM AND SITTING AREA

- King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights; beds face panoramic balcony-window
- King-size pillows and fine Egyptian cotton linens
- Nightstands with 220V power and USB outlets
- Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- Armchair
- Height-adjustable dining/coffee table
- Desk/bar area with refrigerator drawer and integrated power
- Custom shelving with bar amenities
- Inspresso coffee machine
- 40" flat-screen HD TV
- Personal safe
- Full-length mirror
- Blackout drapery and sheers
- Panoramic balcony-window

#### 2ND BATHROOM

- Double vanity with halo-lit mirror
- Glass-enclosed rain shower
- ETRO terry robes, slippers and bath amenities
- Ample storage
- Makeup mirror
- Hair dryer

## **ADDITIONAL AMENITIES**

- Complimentary pressing service
- Complimentary laundry service
- On days of embarkation and disembarkation, private car transfer between the airport in the port city and the ship or between a hotel in the port city and the ship.
- Complimentary Epicurean Experience

- Unpacking and packing upon request
- Shore excursion arrangements
- In-suite hors d'oeuvres and daily canapé service





## CRYSTAL PENTHOUSE | CP

DECK 3 | 506 SQ. FT. (47 SQ. M.)

- Occupancy: Accommodates up to three guests (recommend max 2 adults)
- Private entry vestibule
- Separate living/bedroom area
- Suite-wide double panoramic balcony-window

#### LIVING/DINING AREA

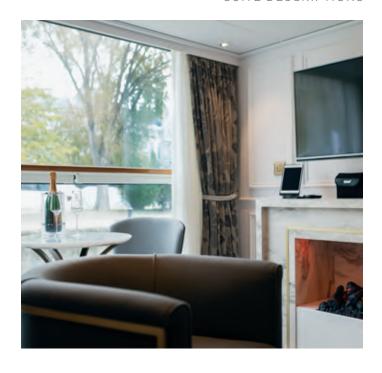
- Spacious living area with custom upholstered sofa (with pull-out bed) and two armchairs
- Fireplace with ambient fire effect
- \* 40" flat-screen HD TV integrated into custom millwork
- Dining table, crafted of marble
- Custom bar and refrigerator; full-height millwork storage
- Writing desk/vanity area
- Armchairs
- Inspresso coffee machine
- Panoramic balcony-window
- 220V power

#### **BEDROOM**

- King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights
- King-size bed faces panoramic balcony-window
- King-size pillows and fine Egyptian cotton linens
- Nightstands with charging pad, 220V power and USB outlets
- Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- Flat-screen HD TV
- Armchair
- Personal safe
- Blackout drapery and sheers
- Panoramic balcony-window

# **BATHROOM**

- Double vanity with backlit mirror, and drawers
- Glass-enclosed shower with both overhead and handheld showerhead
- Separate powder room with sink
- ETRO terry robes and slippers
- Hair dryer
- 110V/220V power



#### **ADDITIONAL AMENITIES**

- Complimentary Pressing Service
- Complimentary Laundry Service
- On days of embarkation and disembarkation, private car transfer between the airport in the port city and the ship or between a hotel in the port city and the ship.
- Complimentary Epicurean Experience

- Unpacking and packing upon request
- Shore excursion arrangements
- In-suite hors d'oeuvres and daily canapé service





# DELUXE SUITE WITH PANORAMIC BALCONY-WINDOW | S1 S2

DECK 2 & 3 | 253 SQ. FT. (23.5 SQ. M.)

• Occupancy: Accommodates up to two guests. Limited number of rollaway beds available for third occupant.

#### **BEDROOM**

- King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights; beds face panoramic balcony-window
- King-size pillows and fine Egyptian cotton linens
- Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- Nightstands with 220V power and USB outlets
- Armchair
- Height-adjustable dining/coffee table
- Writing desk/bar area with refrigerator drawer and integrated power
- Custom shelving with bar amenities
- 40" flat-screen HD TV
- Full-length mirror
- Blackout drapery and sheers
- Panoramic balcony-window
- In-suite safe

#### **BATHROOM**

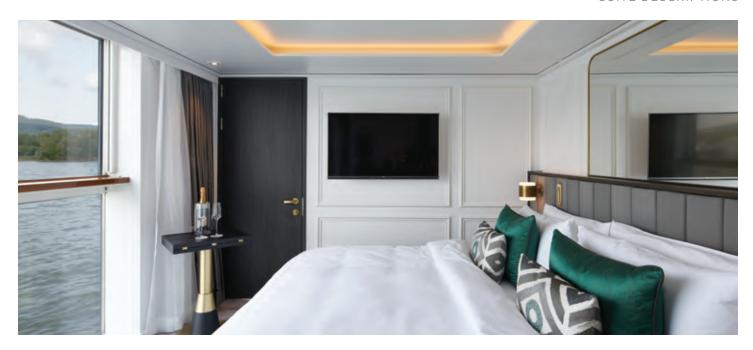
- Double vanity with halo-lit mirror
- Glass-enclosed shower with both overhead and handheld showerhead
- ETRO terry robes, slippers and bath amenities
- Ample storage
- Makeup mirror
- Hair dryer
- 110V/220V power

#### **AMENITIES**

- Convenient iPad
- Inspresso coffee machine
- Hand-held hairdryer

- Unpacking and packing upon request
- Shore excursion arrangements
- In-suite hors d'oeuvres and canapés service





# DELUXE SUITE WITH PANORAMIC BALCONY-WINDOW | S3

DECK 2 | 237 SQ. FT. (22 SQ. M.)

• Occupancy: Accommodates up to two guests. Limited number of rollaway beds available for third occupant.

#### **BEDROOM**

- King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights; beds face panoramic balcony-window
- King-size pillows and fine Egyptian cotton linens
- Walk-in closet with full-height hanging, removable lower rail and shelving; integrated lighting
- Nightstands with 220V power and USB outlets
- Armchair
- Height-adjustable dining/coffee table
- Writing desk/bar area with refrigerator drawer and integrated power
- Custom shelving with bar amenities
- 40" flat-screen HD TV
- Personal safe
- Full-length mirror
- Blackout drapery and sheers
- Panoramic balcony-window

#### **BATHROOM**

- Single vanity with halo-lit mirror
- Glass-enclosed shower with both overhead and handheld showerhead
- ETRO terry robes, slippers and bath amenities
- Ample storage
- Makeup mirror
- Hair dryer
- 110V/220V power

#### **AMENITIES**

- Convenient iPad
- Inspresso coffee machine
- Hand-held hairdryer

- Unpacking and packing upon request
- Shore excursion arrangements
- In-suite hors d'oeuvres and canapés service





# PETITE SUITE WITH PANORAMIC BALCONY-WINDOW | S4 S5 DECK 2 & 3 | 188 SQ. FT. (17.5 SQ. M.)

Occupancy: Accommodates up to 2 guests

#### **BEDROOM**

- King-size bed (convertible to two twin beds); upholstered headboard with integrated reading lights
- King-size pillows and fine Egyptian cotton linens
- Nightstands with 220V power and USB outlets
- Armchair
- Height-adjustable dining/coffee table
- Writing desk/bar area with refrigerator drawer and integrated power
- Custom shelving with bar amenities
- + 40" flat-screen HD TV
- Personal safe
- Full-length mirror
- Blackout drapery and sheers
- Panoramic balcony-window

#### **BATHROOM**

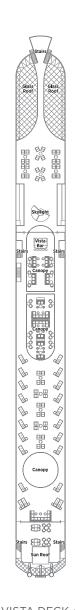
- Single vanity with halo-lit mirror
- Glass-enclosed shower with both overhead and handheld showerhead
- ETRO terry robes, slippers and bath amenities
- Ample storage
- Makeup mirror
- Hair dryer
- + 110V/220V power

#### **AMENITIES**

- · Bedside table with convenient iPad
- Inspresso coffee machine
- Hand-held hair dryer

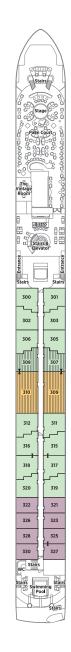
- Unpacking and packing upon request
- Shore excursion arrangements
- In-suite hors d'oeuvres and canapés service





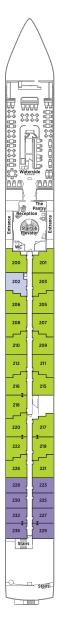


Canopied Seating Areas Vista Bar



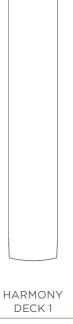
# CRYSTAL DECK 3

Bistro Palm Court Swimming Pool The Vintage Room



# SEAHORSE DECK 2

Reception The Pantry Waterside



Fitness Center Guest Laundry Treatment Room

# SUITE CATEGORIES

| GUEST CAPACITY106  | STAFF TO GUEST RATIO1.55 | LENGTH 442.5 FT. (135 M.) | WIDTH 37.5 FT. (11 M.)           |  |
|--|--------------------------|---------------------------|----------------------------------|--|
| SPECIFICATIONS   |                          |                           |                                  |  |
| S4   S5   PETITE SUITE W/ P  | ANORAMIC BALCONY-WINDOW  | 188 SQ. FT. (17.5 SQ. M.) | CRYSTAL DECK 3   SEAHORSE DECK 2 |  |
| S3   DELUXE SUITE W/ PANORAMIC BALCONY-WINDOW237 SQ. FT. (22 SQ. M.)   SEAHORSE DECK 2                         |                          |                           |                                  |  |
| S1   S2   DELUXE SUITE W/ PANORAMIC BALCONY-WINDOW253 SQ. FT. (23.5 SQ. M.)   CRYSTAL DECK 3   SEAHORSE DECK 2 |                          |                           |                                  |  |
| OP   CRYSTAL PENTHOUSE   50  | 06 SQ. FT. (47 SQ. M.)   |                           | CRYSTAL DECK 3                   |  |
| CS   CRYSTAL SUITE   759 SQ. F   | T. (70.5 SQ. M.)         |                           | CRYSTAL DECK 3                   |  |

<sup>\*</sup>Please note, dimensions featured above do not include verandahs. 

Connecting suites

# BEFORE YOU SAIL

EVERYTHING YOU NEED TO KNOW IN ADVANCE OF YOUR TRAVELS, SHARED HERE FOR EASE OF REFERENCE AND PROPER PLANNING. PLEASE CONSULT YOUR TRAVEL ADVISOR OR CRYSTALRIVERCRUISES.COM

#### **ACCESSIBILITY**

Crystal River Cruises is dedicated to providing a comfortable experience for all our guests. We make every effort to accommodate the needs of persons with disabilities. Crystal River Cruises does not discriminate against any person on the basis of disability.

There are no facilities for disabled guests; this includes: no handicapped/wheelchair accessible rooms, no elevator access to all decks, nor any access or assistance provided to disabled guests on embarkation or debarkation. Wheelchairs and scooters can not be accommodated in the elevators.

#### Going Ashore

For many reasons, embarkation and disembarkation present difficulties for guests with reduced mobility. Gangways are quite narrow, with uneven surfaces, and are often at steep angles. To gain landside access there is frequently a need to cross other river ships, which requires ascending and descending stairs as well as walking over uneven surfaces and gangways at steep angles.

Guests with disabilities/limited mobility should also note that not all ports are wheelchair/scooter accessible. Port access varies greatly around the world, and in most instances, the river ports are not wheelchair accessible. Guests should be aware that some shore excursions include rough terrain, extensive walking over cobblestone streets, uneven pavement, and steps and locations that may not be easily accessible or accessible at all by wheelchair or scooter. For the reasons listed above river cruising is not recommended to guests who require a wheelchair or scooter for mobility

Crystal River Cruises reserves the right, without liability, to refuse to board or transport guests whose medical condition, limited mobility or disability is not compatible with security rules and requirements specific to the navigation area, or who, in Crystal River Cruises' opinion, are unfit for travel on the river ship.

In the unlikely event of an emergency, all guests must be fully mobile and able to exit the river ship safely. If guests are unable to meet the minimum safety requirements, even when provided with appropriate auxiliary aids and/or services, Crystal River Cruises may find it necessary to ask these guests to make alternative travel arrangements.

# AIR TRANSPORTATION

If you have not booked your flights with Crystal, please notify Crystal of your air details either by phone or on PCPC (Priority Check-in & Planning Center) to ensure you are on our river ship manifests.

When making your own air arrangements, we recommend allowing a minimum of five hours between your flight arrival time and the river ship's sailing time. Specific port and pier information and embarkation times are stated on your cruise ticket. Port authorities sometimes change the location of the pier or berth number, so be sure that you actually see your river ship when you arrive at the port/pier.

You must be on board the river ship at least two hours prior to sailing. If the river ship is scheduled to remain in port overnight or has a scheduled departure time after 9:00 pm, please plan to be at the pier no later than 7:00 pm for security clearance and check-in.

When planning your return flights, please take into consideration the date and time the river ship docks at the final port. Disembarkation starts at 6:00am as we offer transfers to the airport. Also, guests must vacate their suite and disembark the vessel by 10am. For guests with

later flight times please ask about our hospitality services. Times may vary if the river ship is in port the night prior to disembarkation. Before booking your departing flights, please also take into account the time needed at the airport for airline check-in and security procedures. Some cities require a longer transfer time due to stringent customs procedures or travel time to the airport. If you are making independent reservations to fly home directly after the cruise, your travel agent should contact Crystal's Reservations for flight departure guidelines, which vary by each itinerary's port.

Guests should contact the airlines directly to add frequent flyer numbers for mileage accrual, secure seat assignments, arrange for special service requirements, and provide a personal phone contact for last-minute flight updates. Details regarding checked and carry-on luggage allowances (restrictions, size, weight and quantity) and applicable fees, miscellaneous service airline fees or other flight-related inquiries should be discussed directly with the airlines or through your travel agent.

Flight schedules sometimes change. We strongly suggest that you reconfirm all flight numbers, flight times, check-in times, departure terminals and locations, and seat assignments for both outbound and return flights 96 hours prior to departure.

#### **BOARDING & DEPARTING THE RIVER SHIP**

At most embarkation ports, the river ship is usually available for guests boarding after 12:00 noon. Suites are available for guest occupancy by 3:00 pm.

The exact embarkation and sailing times are specified on your cruise ticket. In order to embark, all guests must carry a passport that is valid for six months after the end of the cruise, and with at least four blank pages available for visas (as applicable) per advertised voyage number. On embarkation day, you must be on the river ship at least two hours prior to scheduled sailing. If the river ship is scheduled to remain in port overnight or has a scheduled departure time after 9:00pm, please plan to be at the pier no later than 7:00pm for security clearance and check-in.

On succeeding cruise days (cruise day two through the last cruise day or night prior to disembarkation), all guests must be on board the river ship no later than 30 minutes prior to scheduled port departure.

On the final day of the cruise guests are kindly asked to debark the vessel no later than 9 am.

# **BUTLER SERVICE**

Butler service is available in all room categories. Services offered include packing and unpacking, shoeshine, evening canapés, spa appointments and more.

## CHILDREN ONBOARD

Crystal River Cruises welcomes children under the age of 18 when traveling in a suite with an adult over the age of 21. Please note, the ships do not have dedicated kids' facilities, programs, child counselors or babysitters, although we will assist in securing babysitting services whenever possible. We are unable to accommodate children under 6 months of age, and may restrict the number of those under the age of 3 on any given voyage. Note, too, that children must be 13 years of age to participate in the e-bike tours

## CLOTHING SUGGESTIONS | DRESS CODES

#### DAYTIME DRESS

Comfortable and casual is perfect on board or ashore for sightseeing. Be sure to bring comfortable, walking/sports shoes appropriate for your activity. Check with your travel advisor for special items you might want to pack for your destination and the time of year you are traveling. Dining room attire is casual during the day; however, swimsuits, cover-ups/robes and baseball hats are not appropriate.

#### **EVENING DRESS**

Our evening dress code is Crystal Casual, a dressed-up version of casual looks. Please refer to the detailed dress code below, and note that denim jeans are not appropriate for evening dinner attire.

#### **CRYSTAL CASUAL**

Women's Crystal Casual includes:

Blouse | Sweater | Dress slacks | Skirt | Dress

Winter Suggestion: Warm wraps or evening coats, as well as gloves and scarves for fall and winter months

#### Men's Crystal Casual includes:

Open-collar shirt | Collared polo shirt | Button-down shirt Dress shirt (no tie required) | Dress pants/Smart trousers Sport coat (optional)

Winter Suggestion: Overcoat, scarves, gloves and hats for fall and winter months

Should you Decide to dine on your own at a more formal restaurant on land, then a jacket and tie may be preferred or required for gentlemen. Be sure to pack appropriately for all of your planned experiences. There are bathrobes and slippers in each suite for your use during the cruise. Other amenities include a hair dryer, ETRO soap, body lotion, shampoo and conditioner.

# CURRENCY/SHIPBOARD ACCOUNT

The currency onboard the ships of Crystal River Cruises is the Euro.

# **DINING CHOICES**

The restaurants on board Crystal River Cruises serve modern and classic specialties imagined by Crystal's highly awarded chefs, all prepared fresh and created only from the finest and freshest local ingredients available. Enjoy breakfast, lunch and dinner in the restaurant of your choice. All offer flexible open-seating dining, meaning you dine where and when you want.

# WATERSIDE

Dining in the Waterside Restaurant is a culinary delight never before seen on Europe's rivers. Breakfast includes made-to-order omelets, waffles and pancakes, in addition to a large selection of other breakfast favorites. Lunch is served market-style with delicious made-to-order pastas and salads, soup, a wide variety of freshly carved meats, fresh catches of the day, vegetables and a host of other side dishes and a tempting array of sumptuous desserts. Dinner is an award-winning selection of a-la-carte offerings featuring our Michelin-inspired moderntasting menu and a classic menu featuring regionally-inspired cuisine.

#### **BISTRO**

Crystal River Cruises' version of our popular Bistro Vienna-style coffee bar and café serves light snacks throughout the day. In the morning enjoy fresh pastries, fruits and cereals or for our late risers breakfast enjoy a freshly-prepared egg dish. In the afternoon a selection of international cheeses, charcuterie, or a variety of warm dishes. During dinner time the Bistro transforms into an international-style tapas restaurant. Throughout the day Bistro serves espressos, caffe latte, cappuccino, specialty teas and wines by the glass in addition to a sumptuous collection of desserts and delicious ice cream from the Ice Cream Bar.

#### THE VINTAGE ROOM

An innovative concept in wining and dining, The Vintage Room promotes wine education and the vast range of fine wines available on board. Guests may partake in a variety of private wine-themed lunches or dinners featuring an acclaimed collection of fine vintage wines and champagnes. Reservations may be made through our Priority Check-in & Planning Center (PCPC) or onboard through Reception.

#### **ROOM SERVICE**

In-suite dining is available 24 hours a day from the Room Service menu in your suite directory. Room Service may also be ordered from the Waterside menu during regular dining hours.

#### **ELECTRICAL APPLIANCES**

Crystal River ships feature 220V (European current) outlets throughout the suite. So that you may easily recharge your personal electronic devices, USB ports are available at the desks and nightstands. Each suite is equipped with two hair dryers. Please note electrical appliances featuring any sort of heating element (irons, curling irons, etc.) are strictly forbidden.

#### **ENTERTAINMENT**

Crystal River ships feature engaging piano bar and cabaret-like performances under the guidance of our Onboard Entertainer. In addition when the ship is in port late or overnight, top-rated local entertainers are invited to perform onboard. As part of our enrichment series of lecturers, local historians and noted professors are invited to come aboard and share insights in both cultural and contemporary topics. Please note: casino gambling is not offered on river ships in Europe.

#### FITNESS FACILITIES

Each ship features a fitness center featuring state-of-the-art cardio fitness equipment, free weights and exercise mats. Moreover, there is a full-time Fitness Director who will lead daily yoga and stretching classes, in addition to leading active biking and hiking excursions.

# **GRATUITIES**

Gratuities for all shipboard staff, tour guides and bus drivers are part of our all-inclusive Crystal River Cruise experience, and are not expected. If you would like to provide a gratuity for service beyond your expectations, please do so at your own discretion.

## **ITINERARIES**

Crystal has prepared extensively for when unexpected circumstances, such as disruptive weather patterns or lock delays & closures, occur. Whilst Crystal makes every effort to minimize disruptions, the nature of river cruising dictates an expectation of deviations in the published itinerary.

# MEDICAL FACILITIES

There are no medical facilities or doctors on board Crystal River Cruises ships. Medical services can be provided through local shoreside facilities when required.

Guests who have existing medical conditions, guests who cannot completely care for themselves, or guests who may constitute a risk or danger to anyone else on board must be reported in writing to Crystal's pre-cruise Shoreside Butler Services via email to RiverButler@Crystalcruises.com. prior to departure.

Crystal River Cruises reserves the right, without liability, to refuse to board and transport such guests who are in need of constant care by the ship's staff

#### MEET & ASSIST

On the days of embarkation and disembarkation, Crystal River Cruises is pleased to provide complimentary transfers between the ship and select airports. Service is offered to/from the following airports: AMS (Amsterdam Airport Schiphol), BSL (EuroAirport Basel Mulhouse Freiburg), BUD (Budapest Ferenc Liszt International), FRA (Frankfurt Airport), MUC (Munich International for Passau/Regensburg) and VIE (Vienna International). Guests traveling to/from airports, train stations or local hotels may reserve private car transfers for an additional charge.

Please advise Crystal of your air details eat least two weeks prior to departure so that we may arrange your transfer. All guests arriving by air (either international or domestic), must claim their luggage, clear customs and then will be met by our Crystal River Cruises representative in the arrivals hall, (not in the baggage claim area).

#### PASSPORT & VISAS

Guests must take full responsibility for securing the required travel documents, including proper passports and visas, prior to departure.

Failure to comply may result in refusal of passage by Customs and Immigration authorities.

#### **VISA REQUIREMENTS (U.S. CITIZENS):**

Currently, U.S. passport holders do not require visas for river ship sailings in Europe. It is always recommended that guests check with their travel advisor for the most updated visa requirements.

#### VISA REQUIREMENTS (NON-U.S. CITIZENS):

As visa regulations vary for each nationality, we request that all guests who are non U.S. citizens, including U.S. resident aliens, contact their travel advisor or a local visa service to determine their individual visa requirements for ALL PORTS. Visa information may also be obtained through the local embassy or consulate of the countries you will be visiting. It is the guests' responsibility to obtain all necessary visas. Failure to comply may result in refusal of passage by Customs and Immigration authorities.

PLEASE NOTE: We recommend guests contact their travel agent to ensure they have secured all necessary visas and that all documentation is up-to-date. Crystal cannot be held responsible at the time of sailing for any visa information provided by us or travel agents, as visa rules and requirements change regularly.

## POOL

Each Crystal River Cruises ship has an indoor pool, with a swim against the current feature, for relaxation and exercise.

## PRIORITY CHECK-IN & PLANNING CENTER (PCPC)

Our Priority Check-in & Planning Center (PCPC) at crystalcruises.com will streamline your embarkation process and allow you to pre-reserve shipboard and shoreside activities. Full-fare guests who have made a deposit and have a booking number may pre-reserve their shore excursions online.

#### SHIPBOARD CREDITS

Guests with shipboard credits posted to their accounts may use them towards onboard spa & salon services, Vintage Room experiences, Connoisseur Collection wines & spirits, and optional shore excursions including excursion yacht journeys.

Please note: All U.S. dollar denominated shipboard credits will be converted to euro (the river ships official currency), three (3) days prior to embarkation and at the company's rate of exchange on that day.

#### **SMOKING POLICY**

Smoking on Crystal River Cruises ships is only allowed in the designated smoking area on Vista Deck.

#### SPA

All Crystal River ships feature a spa with dedicated spa professionals providing an array of relaxing massages and spa treatments. Reservations are only made on board.

#### SPECIAL DIETARY REQUESTS

Special dietary requests must be sent in writing to Crystal's Shoreside River Butlers Department by fax at 310-785-3975, or email RiverButler@CrystalCruises.com, at least 14 working days prior to departure. Vegetarian menus are available on all of our ships. Please note: we are unable to fulfill requests for kosher meals.

All itineraries, fares, programs, promotions and policies are subject to change at the discretion of Crystal River Cruises. Crystal River Cruises reserves the right to correct errors or omissions and to change any and all fares, fees, promotions and programs at any time with or without notice. Refer to crystalcruises.com for the most updated Terms and Conditions.

If you have further questions not answered in this guide, please contact your travel agent, visit us online at crystalcruises.com, call 800-446-6620, Option 8, or write directly to:

**Crystal Cruises Onboard Guest Services Department** 11755 Wilshire Boulevard, Suite 900, Los Angeles, CA 90025

# TERMS & CONDITIONS

#### **CRYSTAL RIVER CRUISES 2020 TICKET TERMS & CONDITIONS**

IMPORTANT NOTICE TO GUESTS: THE FOLLOWING TERMS AND CONDITIONS ARE THE ENTIRE AGREEMENT BETWEEN CRYSTAL CRUISES AND YOU. PLEASE READ THEM CAREFULLY, AS WE ARE BOTH BOUND BY THEM. THESE TERMS AND CONDITIONS ARE SUBJECT TO CHANGE WITH OR WITHOUT NOTICE. THIS IS A CONTRACT WHICH AFFECTS YOUR LEGAL RIGHTS, PARTICULARLY SECTION 13 GOVERNING THE PROVISION OF MEDICAL SERVICES, SECTIONS 7, 11, 12, 17, 18, 20, AND 21 LIMITING CRYSTAL'S LIABILITY FOR YOUR DEATH, ILLNESS, INJURY, OR DAMAGE CLAIMS RELATING TO BAGGAGE OR PERSONAL PROPERTY, LIMITING YOUR RIGHT TO SUE, AND REQUIRING ARBITRATION FOR CERTAIN CLAIMS AND WAIVER OF JURY TRIAL

1. Definitions: The term "Ticket" refers to the terms and conditions of this Ticket contract as SET FORTH HEREIN. The term "Guest" refers to a passenger on the ship and includes every person named on the face of the Ticket; the term "Ship" includes the ship named in the Ticket or any ship substituted for the ship named in the Ticket, and its tenders or any other means of conveyance controlled by Crystal Cruises; the term "Crystal River Yachts" is equivalent to "Crystal Cruises" or "Crystal" and includes the Ship, its owner, operator, manager, charterer and agents, any and all affiliated or related companies and the sales representatives and all employees, officers, crew, pilots, and agents of such individuals and companies.

Rates vary by departure and are per person based on double occupancy. Rates shown are representative examples and do not includes taxes, fees and port charges.

2. Cruise Fare: A) Cruise fare includes all normal shipboard services and facilities plus all nonalcoholic beverages, select wines and liquors, and gratuities for housekeeping, dining and bar staff. The cruise fare does not include cruise port, security, navigation, berthing, stevedoring, and baggage handling/storage charges, fuel surcharges, fees or charges imposed by governmental or quasi-governmental authorities, shore excursions, sightseeing or meals ashore, taxes, gratuities, visa fees, laundry or valet service, or any item or service whatsoever of a personal nature, such as any massage or salon services which may be provided onboard and for which separate charges may be imposed. Transfers between the airport and ship on the day of embarkation and disembarkation are included for full-fare Guests purchasing Crystal Cruises' Optional Air/Sea Program described below. Cruise fare does not include miscellaneous charges levied by the air carriers for services, including but not limited to luggage, meals, special seat assignments or any other airline-provided service, which are the Guest's responsibility. Details regarding such fees are available on the individual airlines' websites.

B) All offers may not be combinable with other promotions, apply to first two Guests in stateroom or suite, are capacity-controlled, subject to availability and may be changed or withdrawn at any time. Crystal Cruises reserves the right to collect the rate in effect at the time of sailing, including, but not limited to, the fact that if the Guest is on a wait list and is subsequently confirmed, such confirmation will be subject to Cruise fares and Optional Air/Sea Program costs in effect on the date that the cruise is confirmed. Fuel surcharges may be added at any time to defray fuel cost increases, even if the cruise fare

- 3. Non-Transferability/Binding Effect: The Ticket is valid only for the Guest or Guests named on the ticket for the date and Ship indicated. It may not be sold or transferred. The Terms and Conditions of the Ticket are binding on, and confer benefits to, the Guest, the Guest's spouse, heirs, executors, administrators, personal representatives, dependents and next of kin. The Guest represents and warrants that he or she is duly authorized by and on behalf of all Guests (including children) named on the Ticket to agree to all of the terms and conditions of the Ticket and to bind all such Guests to such terms and conditions.
- 4. Embarkation: The Guest is required to be on board the Ship at least 2 hours before departure time. At the time of embarkation, the Guest is responsible for having received all medical inoculations necessary for the voyage and having in his or her possession the Ticket, valid passport, visas and other documents necessary for the cruise, scheduled ports of call and disembarkation. If the Guest does not have proper documentation he or she will not be allowed to board the Ship.

The Guest is advised to consult his or her travel agent or the appropriate governmental authority concerning required documentation for travel. The Guest shall indemnify Crystal for all penalties, fines, charges, losses and expenses imposed upon or incurred by Crystal due to the Guest's failure to have proper documentation or otherwise comply with applicable laws or regulations of any kind. Any stamps on tickets, customs, excise or other taxes or fines on the Guest or Crystal resulting from the Guest's conduct, embarkation expenses, and all expenses of such a nature are to be paid by the Guest. If the Guest is denied boarding for failing to comply with the requirements of this paragraph, Crystal shall not be liable to refund the Guest's fare or for any other damages or expenses

5. Cancellations or Category Downgrades Prior to Embarkation; Guest's Travel Agent: Cancellation or category downgrade requests must be made by telephone or in writing to Crystal Cruises. The charts below set forth the time by which the request must be received by Crystal Cruises prior to the Optional Crystal Air/Sea Program or, for non-Air/ Sea Guests, the Cruise, departure date ("Departure Date"), and the cancellation fee which will be charged. In the event of a cancellation, a full refund of total fare (including cruise, air, hotel and Extended Land Programs); and in the event of category downgrade, full refund of the cruise-only difference between the original category and the downgraded category, will be made to the Guest through the travel agent, except as noted herein below. Guest hereby agrees that losses sustained by Crystal in the event of Guest's cancellation would be very difficult or impossible to quantify, and that the fees set forth in the below cancellation or category downgrade charts represent a fair and reasonable assessment as liquidated damages. Since a cancellation or category downgrade likely means a diminished opportunity to sell the same space on other cruises, the cancellation fees in the charts below apply regardless of a name change or stateroom resale. See information below for appropriate voyage and year policy.

Cancellation fees/penalties apply if booking is canceled within penalty periods outlined below. The date of booking cancellation determines the applicable penalty amount. The penalty is applied as a percentage based on total fare and does not apply to taxes, fees and port charges.

#### **DEPOSIT & FINAL PAYMENT POLICIES**

2020 Crystal River sailings: Deposit of 25%. Final payment due120 days prior to the vacation start date, defined as the earliest date of any travel components (air, hotel, cruise) purchased from Crystal Cruises.

#### CANCELLATION POLICY: 2020 CRYSTAL RIVER SAILINGS:

| 120 + days prior to sailing  | \$500 Administration Fee* |
|------------------------------|---------------------------|
| 120-91 days prior to sailing | 25% Penalty               |
| 90-61 days prior to sailing  | 50% Penalty               |
| 60-31 days prior to sailing  | 75% Penalty               |
| 30 days prior to sailing     | 100% Penalty              |

#### CANCELLATION POLICY FOR 2020 PASSION PLAY PACKAGES

| 180 + days prior to sailing | 50%  |
|-----------------------------|------|
| 179 days prior to sailing   | 100% |

\*The Administration Fee is issued in the form of a future cruise credit that can be applied toward the cruise fare of a new cruise booking made within 12 months of the cancellation date. The Future Cruise Credit is non-transferable and non-refundable

All appropriate refunds will be made to the Guest through the travel agent, except for those payments made by credit card, in which case the amount of the refund will be credited directly to the cardholder's account. Any inquiries about a refund must be made by the Guest to the travel agent. Some agents may, at their discretion, withhold an agency cancellation fee. Crystal Cruises will not be responsible for the receipt by the Guest of refund monies, except for those refunds made to credit cardholder's account. A travel agent used by the Guest acts solely for the Guest and is deemed the agent of the Guest. Crystal Cruises is not responsible for the financial condition or any actions of any such travel agent. If the agent fails to remit to Crystal Cruises any money paid by the Guest to the travel agent, the Guest remains liable for the fare due to Crystal Cruises, regardless of when Crystal Cruises demands the payment. Any refund made by Crystal Cruises to an agent on behalf of the Guest is considered, for purposes of these Terms and Conditions, as being the same as payment to the Guest, whether or not the travel agent delivers the refund money to the Guest. Receipt of any documentation or information by the Guest's travel agent, including, but not limited to, these Terms and Conditions, is deemed to constitute receipt by the Guest.

- 6. Baggage, Valuables and Other Possessions: Each Guest may bring aboard the Ship a reasonable amount of clothing and personal effects without charge, subject to airline restrictions. All baggage must be securely packed and distinctly labeled with the Guest's full name, the name of the Ship, the stateroom number of the Guest and the Departure Date of the Ship. All checked baggage must be locked.
- A) Guest must personally carry baggage containing breakable items and valuables, including, but not limited to, jewelry, watches, money, precious stones and metals, securities, checks, other financial instruments and/or tickets, at all times during transit, including, but not limited to, on and off the Ship. Guest should not give such baggage containing breakable items or valuables to anyone at any time, including, but not limited to, porters, Ship personnel or anyone else who is not known personally to the Guest, regardless of any assurances given to Guest that it is safe to do so, at any time, including, but not limited to, during transit to and from the airport, arrival at the Ship, boarding and checking into Guest's stateroom, or at any other time while traveling. Such baggage is the full and sole personal responsibility of the Guest at all times. Such baggage may not be included with checked baggage. Guests are personally responsible for their baggage throughout the travel process and should personally ensure that their valuables are carried to their staterooms and stored appropriately in the stateroom safe or in the Ship safe available at the front desk. Crystal Cruises is not responsible for loss of or damage to any such items.
- B) Weapons, ammunition, explosives, substances that are hazardous, disabling, or illegal, or any other article that in the opinion of the master shall be deemed dangerous, are strictly prohibited aboard the Ship. Such additional dangerous articles include, but are not limited to, firearms, stun guns, swords, ice picks or knives. A more comprehensive list of prohibited items is available through Crystal Cruises' Onboard Guest Services. Any such items shall be surrendered to the Captain at embarkation, and may be disposed of at the sole discretion of the Captain.
- 7. Liability Limitations for Loss of or Damage to Property: The total value of the luggage, valuables and other personal belongings of a Guest aboard the Ship who does not purchase Crystal Cruises' Cruise Protection Program, as set forth in paragraph 8 shall be deemed not to exceed the amount of U.S. \$250 per Guest, and Crystal Cruises' liability, if any, for loss of or damage to such belongings is limited to a maximum of U.S. \$250 per Guest, unless the Guest shall deliver to Crystal Cruises, in writing and prior to embarkation, a Declaration of the true value of the property and pay to Crystal Cruises prior to embarkation a sum equal to 5% of the excess of the agreed values set forth herein. In that event, the liability of Crystal Cruises, if any, shall be limited to the actual damage sustained up to, but not exceeding such specified value. If a Guest travels by air or other transportation, the terms and conditions of the airline or other transportation provider apply to the Guest's carriage on those conveyances, and Crystal Cruises shall not have any liability for loss or damage to luggage, valuables and other personal belongings arising out of, or related to, such air or other travel.
- A) Crystal Cruises provides an in-room personal safe for your convenience; however, Crystal Cruises shall not be liable, in any event, for any loss of or damage to money, jewelry, watches, precious stones and metals, securities, financial instruments, tickets, works of watches, precious stories and interest, seedings, minimum, instancing, closes, included art, electronics, computers, digital or flash drive computer equipment, cellular telephones, cameras, video or audio tapes, CDs, binoculars, dental hardware, eye wear, hearing aids, medications, medical equipment, and/or other valuables stored in the in-room safe
- B) All settlements for loss or damage will be made on the basis of actual cash value (replacement cost, less depreciation) to the extent of the \$250 limit of liability of Crystal Cruises. Claims for damaged items will be settled on the basis of cost of repair. No amount shall be paid in settlement of any claim without written proof of the actual cash value, or repair cost, as applicable, arising from the loss or damage. Such proof must be sent to Crystal Cruises. Crystal Cruises' liability must also be proven before any settlement will
- C) Personal belongings lost while unattended in public lounges or other public areas, whether on board the Ship or elsewhere, are not reimbursable. Losses or damage due to ordinary wear and tear, perils of the sea, acts of God, or any other cause beyond Crystal's control are not reimbursable

- 8. Cruise Protection Program: Crystal Cruises' Cruise Protection Program is an optional travel insurance program available for purchase by Guests. The Cruise Protection Program is available for purchase from the time of booking up until final payment and becomes effective when Crystal Cruises receives payment of the required plan cost, in addition to any required cruise deposits or payments due.
- A) Cancellation: Cancellation fees will be assessed according to paragraph 5, "Cancellations Prior to Embarkation." Refunds, if any, will be made to Guests who have purchased the optional Cruise Protection Program and only in accordance with the terms and conditions of the Cruise Protection Program.
- B) Baggage Protection: Coverage for loss of or damage to baggage and other personal property of Guests who purchase the optional Cruise Protection Program is described in the Cruise Protection Program. Other than as stated in Section 7 in these Terms and Conditions, Crystal Cruises shall have no liability of any kind for any reason for loss of or damage to baggage or personal effects.
- 9. Itinerary/Right To Change/Detention: Crystal Cruises reserves the right at its sole option and discretion and that of the Captain of the Ship without liability for damages or refund of any kind, to deviate from the Ship's advertised or ordinary timerary or route, to delay, advance or cancel any sailing, to omit or change ports of call, to arrange for substantially equivalent transportation by another vessel and/or by other means of transportation, to cause the Guest to disembark from the Ship temporarily or permanently, to tow or to be towed or assist other vessels or to perform any similar act which, in its sole judgment and discretion, is justified for any reason. Crystal Cruises may for any reason whatsoever cancel any sailing at any time before departure of the Ship. In such event, Crystal Cruises' only liability will be to refund to the Guest the amount it has received for the Ticket. If a voyage is canceled due to mechanical failure of the Ship, the Guest will be entitled to a full refund of the cruise fare, or a partial refund for voyages that are terminated early due to those failures. If a voyage is terminated early due to mechanical failure of the Ship, the Guest is also entitled to transportation to the Ship's scheduled port of disembarkation or the Guest's home city, at the discretion and expense of Crystal Cruises, as well as lodging at the unscheduled port of disembarkation, if required, at the expense of Crystal Cruises.
- 10.Health/Pregnancy/Children/Disability/Wheelchair/Alcohol/Smoking/Security/Indemnification/Solicitation: A) The Guest represents and warrants that the Guest is physically, mentally and otherwise fit to travel; that Guest has received all medical inoculations necessary and that he or she will at all times comply with the Ship's rules and regulations and orders and directions of the Ship's officers and medical staff; that his or her conduct will not impair the safety of the Ship or inconvenience other Guests. Crystal Cruises is unable to accommodate women who will enter their 24th week of pregnancy before or during the cruise.
- B) Unwed, unrelated couples must be 18 or over to be booked in the same stateroom. Crystal Cruises is unable to accommodate children under 6 months of age and reserves the right to restrict the number of those under 3 years of age aboard the Ship. Any child under the age of 18 must be accompanied by an adult over the age of 21. In addition, if the adult accompanying this child is not a parent, a "Parental Consent Guardianship Form" must be signed and notarized by a parent or legal guardian and received by Crystal Cruises at least 30 days prior to sailing. Guests age 17 and under must be in a stateroom either with a parent or a guardian over 21 years of age. Guests must be 18 years of age to gamble on the ship. If the adult guest is the spouse of the minor, a valid marriage certificate must be presented.
- C) Guests with any disability, including those primarily confined to wheelchairs or scooters or who use service animals, are recommended to notify Crystal Cruises at the time of booking. Crystal Cruises recommends these Guests be accompanied by someone who is able to assist them both ashore and at sea. Guests acknowledge and understand that certain international, foreign or local safety requirements, standards, and/or applicable regulations involving design, construction or operation of the vessel, docks, gangways, anchorages or other facilities on or off the vessel may restrict access to facilities or activities for persons with mobility, communication or other impairments or special needs. Due to the nature of river cruising, vessel traffic, and Decisions of foreign port and harbor operators, disembarking at some ports may require the Ship to be tied alongside another vessel, which may in turn require Guests to ascend and descend stairs on the vessels and traverse gangways of varying widths and lengths between the vessels before reaching the gangway to shore. This type of disembarkation arrangement is outside the control of Crystal Cruises, is without advance notice to Crystal Cruises until shortly before arrival at the port, and may preclude Guests with mobility limitations from going ashore. Some ports of call are anchorage ports, and physical conditions may preclude these Guests from going ashore. This Decision must be made by the Captain of the Ship based on safety and is binding. Upon request, Crystal Cruises will provide Guests additional information about accessibility and limitations of scheduled ports of call on a specific itinerary. For all inquiries please call 866-446-6625. Guests requiring a wheelchair or scooter must bring their own. Motorized scooters must not exceed 22" in width. Crystal Cruises reserves the right to limit the number of scooters on board. Portable oxygen tanks and oxygen concentrators may be used on board, provided that Crystal Cruises' Onboard Guest Services is notified at least 30 days prior to sailing. Crystal Cruises understands a service animal to be any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. Animals that are not trained to do work or perform tasks are not considered to be service animals. Emotional support animals, which provide emotional support, well-being, comfort, or companionship to an individual with disabilities but are not trained to do work or perform tasks, are not considered to be service animals. Pets and other animals who are not service animals are not allowed on board the Ship. The Guest agrees to accept full responsibility for any service animal, including but not limited to food, care and appropriate paperwork for the animal, and to defend, indemnify and hold harmless Crystal against any injury, loss, damage or expense whatsoever related to the presence of any service animal aboard the Ship.
- D) The Guest hereby consents to a reasonable search being made of the Guest's person, baggage or other property, and to the removal and confiscation or destruction of any object which may, in the opinion of Crystal Cruises impair the safety of the Ship, crew, or other Guests or be illegal or inconvenience other Guests.
- E) Guest understands and agrees that Guests must be at least 18 years old to be served wine and beer, and at least 21 years old to be served spirits. Guest agrees not to attempt to provide or consume alcoholic beverages in violation of this policy, either for themselves or others. Guest agrees to consume alcoholic beverages only in moderation and Crystal Cruises reserves the right to refuse alcoholic beverages to any intoxicated or underage Guest. Crystal Cruises reserves the right to prohibit and retain all liquor brought aboard the Ship. Guest agrees to abide by this provision.

- F) Guests shall observe the nonsmoking areas on board the Ships. Smoking, including tobacco, cigars, pipes, e-cigarettes and vaporizers will be permitted in designated outdoor area(s). Smoking is prohibited in all other indoor areas of the Ship including all other public rooms, lounges, corridors and restaurants, as well as all staterooms, suites and verandahs. If smoke is detected in a stateroom or suite, a cleaning fee of \$250 per occurrence will be billed to Guest's account. Fines will be charged for violations in accordance with this policy. If there is ongoing violation of the non-smoking policy, more stringent consequences, including disembarkation without refund, may be ordered by the Cantain
- G) The Guest shall be liable to and shall reimburse Crystal for all damages or loss of or to the Ship and its furnishings and any equipment or property of Crystal or any other Guest caused directly or indirectly, in whole or in part, by any act or omission of the Guest or those for whom the Guest is responsible, whether willful or negligent, including but not limited to, theft or any other criminal act. The Guest shall further indemnify Crystal and each and all of their agents or servants against all liability whatsoever arising from any personal injury, death or damage or loss whatsoever caused directly or indirectly, in whole or in part, by any willful or negligent act or omission on the part of the Guest or those for whom the Guest is responsible.
- H) The Guest agrees that he or she shall not solicit for commercial purposes Guests or others on board the Ship, or advertise goods or services on board the Ship without the prior written permission of Crystal Cruises. Solicitation by vendors of goods and services, including, but not limited to, solicitation by travel agents, is strictly forbidden.
- 11. RIGHT TO REFUSE BOOKING AND PASSAGE, CANCEL RESERVATION; CONFINE GUEST TO STATEROOM OR DISEMBARK GUEST. A) Crystal Cruises reserves the right to refuse booking of passage on a Cruise to any person or to cancel Guest's existing Cruise reservation for any or no reason and regardless of a Guest's Crystal Society level or existing benefits. Any person(s) refused booking or passage in advance of the scheduled sailing by Crystal Cruises will be given a refund of their Cruise Fare unless such refusal is due to the action or inaction of Guest. Crystal Society milestones have no cash value and therefore will not be refunded.
- B) Crystal Cruises, without any liability, including liability for refund, payment, compensation or credit, except as provided herein, may disembark or refuse to embark Guest because of the action or inaction of Guest, confine Guest in a stateroom, quarantine Guest, restrain Guest, change Guest's accommodations or disembark Guest at any time if, in the sole opinion of Crystal Cruises, the Captain or any Ship doctor, Guest or any minor or other person in Guest's care during the Cruise are unfit for any reason for the Cruise, or Guest's presence might be detrimental to Guest's health, comfort or safety or that of any other person, or in the judgment of the Captain is advisable for any reason. The Captain of the Ship has the right in his sole discretion to make Decisions in this regard for the safety and security of those on board.
- C) Crystal Cruises reserves the right to request a letter from Guest's physician attesting to Guest's fitness to travel, but by requesting such letter does not waive its right to disembark or refuse to embark Guest as set forth herein. If Guest is required to remain on board the Ship or elsewhere, due to injury, illness, or disability, or due to action of any government or authority, or for any other reason not the fault of Crystal Cruises, Guest must pay or reimburse Crystal Cruises for all resulting costs and expenses including for food, transportation, accommodation, medical and/or repatriation services including but not limited to such costs incurred by or on account of services provided by port agent and other shoreside service providers, including luggage shipping costs for Guest and those accompanying
- D) If the Guest is refused passage or leaves the Ship prior to the end of the cruise for any of the reasons described in this section or for other reasons including, but not limited to, personal, medical, or business reasons, Crystal Cruises will not be liable or required to refund any portion of the Ticket price, or to be responsible for any payment, compensation or credit of any kind or for any of the Guest's costs.
- E) The provisions of Regulation 1177/2010 on Passenger Rights when Traveling by Sea and Inland Waterways will apply where the port of embarkation is in the European Union.
- 12. Independent Contractors/Shore Tours/Limit of Liability: A) Tours, including pre-cruise, post-cruise and other shore excursions, including hotels, restaurants and transportation, whether by vessel, air, rail, land or other means, not owned or operated by Crystal Cruises, are not under the operation or control of Crystal Cruises, and Crystal Cruises makes no representation of any kind as to them, and takes no responsibility for them, even if, as a convenience to Guests, Crystal Cruises provides an escort. Crystal Cruises takes no responsibility for air or other transportation under any circumstances. Guests must assume responsibility for their actions while ashore and for their participation in shore activities.
- B) The Guest shall have no right to any refund and Crystal Cruises shall have no obligation or liability of any kind to the Guest for acts or omissions in connection with or arising out of arrangements with independent contractors since they are not agents or employees of Crystal Cruises. Arrangements with independent contractors include, but are not limited to, the following: i) services or products available for the Guest's convenience on board the Ship and furnished by barbers, hairdressers, manicurists, masseurs, spa operators, photographers, entertainers, instructors, lecturers and others; ii) services, products or transportation provided elsewhere than on board the Ship which are furnished by others in connection with visas, passports, sightseeing tours, pre-cruise and post-cruise tours, excursions and shore trips, including, but not limited to, tender service, whether arranged or organized by tour operators, travel agents or Crystal Cruises.
- C) The independent contractors shall be entitled to charge for any products sold, services rendered, or transportation provided to the Guest either directly or, as a convenience to Guests, through Crystal Cruises, for which services Crystal Cruises is entitled to impose a charge and earn a profit. Refunds will not be given for partially used services. No refund will be made for missed hotel nights or other program features due to airline delays or other factors beyond the control of Crystal Cruises. Hotel Programs and Extended Land Programs are subject to the same cancellation policy as described in "Cancellations Prior to Embarkation."
- D) Guest and Crystal agree and intend that all rights, exemptions from liability, defenses and immunities of whatsoever nature referred to in these Terms and Conditions applicable to Crystal Cruises and the Ship, including, but not limited to, Sections 5, 6, 7, 9, 11, 12(F), 17, 18, 19, 20, and 21 shall in all respects inure also for the benefit of certain third parties including: the Ship's tenders, the officers, crew, pilots, agents or employees, and all concessionaires, independent contractors, physician and medical personnel, retail shop personnel, health and beauty staff, fitness staff, photographers, shore excursion providers, tour operators, shipbuilders and manufacturers of all component parts, launches, appurtenances, craft or facilities, regardless of whether provided at sea or on shore, and regardless of whether belonging to any such ship or owned or operated by its owners, operators, managers, agents, charterers, contractors or concessionaires.

E) Crystal Cruises will arrange air transportation upon a Guest's request as a separate service. If a Guest chooses this optional service, Guest authorizes Crystal Cruises to select the air carrier, routing and schedule and to substitute charter flights for scheduled air or vice versa. If due to any cause beyond its control, Crystal Cruises is unable to arrange for air travel or the air travel arranged is unavailable or otherwise fails to materialize, Crystal Cruises' liability will be limited to refunding the optional air add-on amount paid to Crystal less any applicable change or special deviation fees. Crystal assumes no liability for any acts or omissions of any airline, including, without limitation, those involving cancellation of flights, schedule changes, re-routings, damage to or delay or loss of baggage, flight delays, equipment failures, accidents, pilot or other staff shortages, overbooking or computer errors. In arranging transportation, Crystal acts solely for the convenience of the Guest and not as agent or principal for the air carrier. The liabilities and obligations of an airline to the Guest and the Guest's rights as an airline passenger are governed exclusively by the terms and conditions of the airlines' tickets and tariffs.

Crystal Cruises does not own or operate the air carrier, ground transportation or hotels, and is not liable in any way for loss, damage, injury, illness or death arising in conjunction with the services provided by these independent contractors.

13. Medical Treatment: A) Medical Services and Facilities: The Guest recognizes and agrees that Crystal is not in the business of providing medical services and/or operating medical facilities. To the extent that the Ship provides a surgeon or physician, or if the Ship requests emergency or other medical care or evacuation for the Guest on the Guest's behalf (hereinafter, "Medical Services"), it is understood and agreed that Crystal does so solely for the convenience of the Guest, that such Medical Services are provided by medical professionals who work directly for the Guest, and that Crystal does not undertake to supervise, nor does it supervise or direct the actions of the person(s) providing such Medical Services. The Guest therefore agrees that Crystal cannot guarantee the performance of such Medical Services, and that Crystal shall not be liable for losses or injuries arising therefrom. Persons or entities providing Medical Services shall be entitled to make a proper charge for any service performed for or on behalf of the Guest, and the cost of such service shall be the sole responsibility of the Guest. The Guest hereby agrees to reimburse and indemnify Crystal for any funds advanced on account of any such charges.

B) No doctor or nurse is employed by Crystal Cruises on the Ship. Any medical attention required or desired by Guest during the trip must be sought at local facilities. Crystal Cruises makes no representation or warranty that any such service is or will be available at any particular time or place. Guest shall be responsible for all costs and expenses of medical services, treatment, medications and assistive devices. Crystal Cruises shall have no liability for any cost of, or incurred in connection with, medical services, or for quality or any aspect of treatment Guest receives. Guest consents to receiving treatment by medical professionals designated by Crystal Cruises, and agrees to bear the cost of such treatment, in any circumstance in which Guest is or appears unable to request or authorize medical treatment and, the Ship's officer believes medical attention is necessary (even if

14. Payments by the Guest and Extra Expenses: Any and all payments by the Guest to Crystal Cruises shall be made in currency of the United States of America, or other currency acceptable to Crystal Cruises. All charges for services and products provided on board the Ship must be settled in cash, traveler's checks, and personal checks to limits acceptable to Crystal Cruises or credit card acceptable to Crystal Cruises before the Guest's final disembarkation from the Ship. Any other expenses incurred by the Guest or by Crystal Cruises on behalf of the Guest shall be payable by the Guest on demand.

15. No General Average: Guests shall neither pay nor receive any general average contribution with respect to any property.

16. Use and Display of Likeness: Crystal Cruises has the exclusive right to include photographic, video and other visual portrayals of Guest in any pictorial medium of any nature whatsoever for the purpose of trade, advertising, sales, publicity or otherwise, without compensation or liability to Guest, and all rights, title and interest therein (including all worldwide copyrights therein) shall be Crystal Cruises' sole property, free from any claims by Guest or any person deriving any rights or interest from Guest. Crystal Cruises publishes and distributes a Guest List during each cruise upon request. Guests who do not wish to be included in the Guest List must so advise Crystal Cruises no later than the time of embarkation on the Ship.

Guest expressly agrees not to use any photograph, video recording or other visual or audio portrayals of Guest and/or any other Guest in combination with crew or the Ship, or depicting the Ship, its design or equipment or any part thereof whatsoever for any commercial purpose or in any media broadcast or for any other non-private use, without the express written consent of Crystal Cruises. Crystal is permitted to take any and all reasonable measures to protect Crystal and enforce this provision

17. TIME LIMITS AND NOTICE REQUIREMENTS FOR CLAIMS: A) FOR ILL NESS INJURY OR DEATH: ANY INCIDENT OR ACCIDENT RESULTING IN EMOTIONAL INJURY, BODILY INJURY, ILLNESS OR DEATH TO A GUEST MUST BE REPORTED IMMEDIATELY TO A SHIP'S OFFICER. CRYSTAL CRUISES WILL NOT BE LIABLE THEREFORE AND NO LAWSUIT MAY BE BROUGHT EXCEPT AS PROVIDED BY LAW AND THEN ONLY IF WRITTEN NOTICE GIVING FULL PARTICULARS OF THE CLAIM IS DELIVERED TO CRYSTAL CRUISES WITHIN 6 MONTHS OF THE INCIDENT OR ACCIDENT AND SUIT IS FILED WITHIN 1 YEAR OF THE INCIDENT OR ACCIDENT ALLEGED TO HAVE CAUSED THE INJURY, ILLNESS OR DEATH, AND SERVED WITHIN 90 DAYS OF SUCH FILING. IF A WRITTEN CLAIM IS NOT MADE AND SUIT IS NOT FILED AND SERVED WITHIN THE TIME PROVIDED IN THIS PARAGRAPH, THEN THE GUEST WAIVES AND RELEASES ANY RIGHT HE OR SHE MAY HAVE TO MAKE A CLAIM AGAINST CRYSTAL CRUISES FOR ANY SUCH EMOTIONAL INJURY, BODILY INJURY, ILLNESS OR DEATH.

B) FOR PROPERTY, CONTRACT, AND ALL OTHER NON-PERSONAL INJURY CLAIMS. B) FOR PROPERTY, CONTRACT, AND ALL OTHER MON-PERSONAL INJURY CLAIMS.

A WRITTEN CLAIM FOR LOSS OF OR DAMAGE TO BAGGAGE, VALUABLES AND OTHER PERSONAL BELONGINGS MUST BE MADE TO CRYSTAL CRUISES BEFORE THE GUEST LEAVES THE DISEMBARKATION AREA TO ENABLE CRYSTAL CRUISES TO INVESTIGATE ANY DAMAGE AND TO CONDUCT A SEARCH FOR CLAIMED LOST ARTICLES; ALL OTHER NON-PERSONAL INJURY CLAIMS MUST BE MADE IN WRITING AS SOON AS THEY ARISE; ANY LEGAL ACTION MUST BE INITIATED WITHIN 6 MONTHS FROM THE DATE THE GUEST DISEMBARKS FROM THE SHIP AND SERVED WITHIN 90 DAYS FROM THE DATE OF INITIATION OR THE GUEST WAIVES AND RELEASES ANY RIGHT HE OR SHE MAY HAVE TO MAKE A CLAIM AGAINST CRYSTAL CRUISES FOR ANY SUCH LOSS OR DAMAGE. GUESTS EMBARKING A CRUISE IN A EUROPEAN UNION MEMBER STATE PORT ARE AFFORDED RIGHTS UNDER EU REGULATION 1177/2010. FOR MORE INFORMATION ABOUT EUROPEAN UNION REGULATIONS, PLEASE VISIT CRYSTALCRUISES.COM/LEGAL

18. Liability Limitation for Loss of Life or Injury: A) Crystal Cruises hereby disclaims all liability to the Guest for damages for infliction of emotional distress, mental anguish or psychological injury of any kind under any circumstances, when such damages were not the result of physical injury to the Guest caused by the intentional misconduct of Crystal Cruises, not the result of the Guest having been at actual risk of physical injury where such risk was caused nor intentionally inflicted by Crystal Cruises.

B) For cruises on the Rhine and its adjacent rivers, Crystal Cruises shall be entitled to any and all liability limitations, immunities and rights applicable to it for loss of or damage to luggage and property, death, illness and/or personal injury as provided under the Strasbourg Convention on the Limitations of Liability of Owners of Inland Navigation Vessels, (1988) ("CLNI"). The CLNI limits Crystal Cruises' liability to 60,000 Units of Account or Special Drawing Rights, "SDR's" as defined by the International Monetary Fund (approximately \$82,500 U.S. Dollars, which fluctuates depending on a daily exchange rate as published by the International Monetary Fund at http://www.imf.org/external/np/fin/data/rms\_sdrv.aspx) multiplied by the number of Guests the Ship according to its certificate is allowed to carry, not to exceed in any event more than 12 million Units of Account to apply to the aggregate of all claims arising against Crystal Cruises out of an occurrence

C) For all other cruises, Crystal Cruises shall have the benefit of any limitation of or exoneration from liability under any applicable statute or law of any country or any other applicable laws including, without limitation, the statutes of the United States of America providing for limitation and exoneration from liability and the procedures provided thereby, including but not limited to Title 46 of the United States Code sections 30501 through 30509, and 30511. Nothing in this Ticket is intended to nor shall it operate to limit or deprive Crystal Cruises of any such rights to limitation of or exoneration from liability.

D) Crystal shall not be liable for any injuries or damages which occur while participating in any athletic or recreational activities aboard the Ship or on shore at any port of call. By utilizing said facilities, the Guest agrees to assume all risks arising therefrom and does hereby fully release and discharge Crystal from any and all claims, demands, damages, causes of action, present or future, whether the same be known, anticipated or unanticipated, resulting from or arising out of the Guest's use or intended use of said facilities and/or activities

E) ASSUMPTION OF RISK: The Guest acknowledges that there are certain risks inherent in travel on rivers by Ship including the natural action of winds and currents, the movement of the Ship, storms, and the shifting of furniture, seating and objects aboard the Ship caused by the movement of the Ship as the Ship moves in response to the action of the wind and currents. The Guest acknowledges awareness of such risks, assumes the responsibility to exercise reasonable care for their own safety and to be aware of such movements of the Ship. The Guest assumes risk of injury of death as the result of such Ship movements. The Guest further acknowledges that Crystal has no duty to warn the Guest as to the risks inherent in the movement of the Ship in response to the wind and currents encountered during the voyage.

F) The Guest acknowledges that Crystal cannot be responsible for the safety or security of the Guest when the Guest is not aboard the Ship or while ashore off Crystal's premises. The Guest acknowledges that there is a risk of criminal activity or other hazards if the Guest leaves the Ship or Crystal's premises ashore. The Guest assumes such risks and agrees that Crystal has no responsibility to the Guest for their safety or security off the Ship or Crystal's ashore premises and no duty to warn the Guest of any risks of criminal activity or other hazards off the Ship or Crystal's premises ashore. The Guest releases Crystal from any and all claims for injury or death while off the Ship or ashore off Crystal's premises ashore

19. Force Majeure: Except as provided in Paragraph 9, Crystal Cruises shall not be liable in any way to the Guest for death, injury, illness, damage, delay or other loss or detriment to person or property or for Crystal Cruises' failure to commence, perform and/or complete any duty owed to the Guest if such death, injury, illness, damage, delay or other loss or detriment to person or property is caused by act of God, war or warlike operations, terrorist activities, civil commotions, labor difficulties, whether or not Crystal Cruises is a party thereto, interference by authorities, requisitioning of the Ship, political disturbance, inability to secure or failure of supplies, perils of the sea, collision, foundering of the Ship, fire, or any other cause whatsoever beyond the control of Crystal Cruises.

20. Choice of Law/Limitation of Liability: The Ticket and all other rights and duties of Guests and of Crystal Cruises will be construed, and disputes resolved, in accordance with the general maritime law of the United States without regard to conflict of law principles. In addition to the limitations of liability expressly provided in the Ticket, Crystal Cruises shall be entitled to the maximum protection allowed by law, including any statutory protection as to the amount of damages recoverable. In no event, however, will Crystal Cruises be liable for any damage, loss, injury or death not caused by the negligence or misconduct of Crystal Cruises.

21. FORUM; CLAIMS SUBJECT TO BINDING ARBITRATION; WAIVER OF JURY AND WAIVER OF CLASS ACTION A) ARBITRATION OF CERTAIN CLAIMS AND FORUM FOR SMALL CLAIMS: ANY AND ALL DISPUTES, CLAIMS, OR CONTROVERSIES WHATSOEVER, OTHER THAN FOR PERSONAL INJURY, ILLNESS OR DEATH OF A GUEST, WHETHER BASED ON CONTRACT, TORT, STATUTORY, CONSTITUTIONAL OR OTHER LEGAL RIGHTS, INCLUDING, BUT NOT LIMITED TO, ALLEGED VIOLATION OF CIVIL RIGHTS, DISCRIMINATION, CONSUMER OR PRIVACY LAWS, OR FOR ANY LOSSES, DAMAGES OR EXPENSES, RELATING TO OR IN ANY WAY ARISING OUT OF OR CONNECTED WITH THIS TICKET CONTRACT OR GUEST'S CRUISE, NO MATTER HOW DESCRIBED, PLEADED OR STYLED, BETWEEN THE GUEST AND CRYSTAL CRUISES, WITH THE SOLE EXCEPTION OF CLAIMS BROUGHT AND LITIGATED EXCLUSIVELY IN SMALL CLAIMS COURT IN LOS ANGELES COUNTY, CALIFORNIA, SHALL BE REFERRED TO AND RESOLVED EXCLUSIVELY BY BINDING ARBITRATION PURSUANT TO THE UNITED NATIONS CONVENTION ON THE RECOGNITION AND ENFORCEMENT OF FOREIGN ARBITRAL AWARDS (NEW YORK 1958), 21 U.S.T. 2517, 330 U.N.T.S. 3, 1970 U.S.T. LEXIS 115, 9 U.S.C. \$\$ 202-208 ("THE CONVENTION") AND THE FEDERAL ARBITRATION ACT, 9 U.S.C. \$\$ 1, ET SEQ., ("FAA") SOLELY IN LOS ANGELES COUNTY, CALIFORNIA, U.S.A., TO THE EXCLUSION OF ANY OTHER FORUM, GUEST HEREBY CONSENTS TO JURISDICTION AND WAIVES ANY VENUE OR OTHER OBJECTION THAT MAY BE AVAILABLE TO ANY SUCH ARBITRATION PROCEEDING IN LOS ANGELES COUNTY, CALIFORNIA. THE ARBITRATION SHALL BE ADMINISTERED BY NATIONAL ARBITRATION AND MEDIATION ("NAM") UNDER ITS COMPREHENSIVE DISPUTE RESOLUTION RULES AND PROCEDURES AND THE FEE SCHEDULE IN EFFECT AT THE TIME OF FILING THE DISPUTE WITH NAM WHICH ARE DEEMED TO BE INCORPORATED HEREIN BY REFERENCE. INFORMATION WITH RESPECT TO NAM CAN BE REVIEWED ON THE NAM WEBSITE (www.namadr.com) AND NAM CAN BE CONTACTED IF THERE IS ANY QUESTION AT (800)358-2550, ATTENTION CLAIMS DEPARTMENT, 990 STEWART STREET, FIRST FLOOR, GARDEN CITY, NY 11530. NEITHER PARTY WILL HAVE THE RIGHT TO A JURY TRIAL OR TO ENGAGE IN PRE-ARBITRATION DISCOVERY EXCEPT AS

PROVIDED IN THE APPLICABLE ARBITRATION RULES AND HEREIN, OR OTHERWISE TO LITIGATE THE CLAIM IN ANY COURT (OTHER THAN SMALL CLAIMS COURT IN LOS ANGELES COUNTY, CALIFORNIA). THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. OTHER RIGHTS THAT GUEST OR CRYSTAL CRUISES WOULD HAVE IN COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION. AN AWARD RENDERED BY AN ARBITRATOR MAY BE ENTERED IN ANY COURT HAVING JURISDICTION UNDER THE CONVENTION OR FAA. CRYSTAL CRUISES AND GUEST FURTHER AGREE TO PERMIT THE TAKING OF A DEPOSITION UNDER OATH OF THE GUEST ASSERTING THE CLAIM, OR FOR WHOSE BENEFIT THE CLAIM IS ASSERTED, IN ANY SUCH ARBITRATION. IN THE EVENT THIS PROVISION IS DEEMED UNENFORCEABLE BY AN ARBITRATOR OR COURT OF COMPETENT JURISDICTION FOR ANY REASON, THEN AND ONLY THEN THE PROVISIONS OF CLAUSE (c) BELOW GOVERNING FORUM AND JURISDICTION SHALL EXCLUSIVELY APPLY TO ANY LAWSUIT INVOLVING CLAIMS DESCRIBED IN THIS

B) FORUM FOR LAWSUITS: EXCEPT AS OTHERWISE PROVIDED FOR CLAIMS SUBJECT TO ARBITRATION, GUEST AND CRYSTAL CRUISES AGREE IRREVOCABLY THAT ANY DISPUTE WHATSOEVER ARISING OUT OF, IN CONNECTION WITH, RELATED TO OR INCIDENT TO THIS TICKET/CONTRACT OR GUEST'S CRUISE INCLUDING ANY CLAIM FOR PERSONAL INJURY, ILLNESS, OR DEATH SHALL BE LITIGATED, IF AT ALL, BEFORE THE UNITED STATES DISTRICT COURT FOR THE CENTRAL DISTRICT OF CALIFORNIA IN LOS ANGELES, OR AS TO THOSE LAWSUITS OVER WHICH THE FEDERAL COURTS OF THE UNITED STATES LACK SUBJECT MATTER JURISDICTION, BEFORE A COURT LOCATED IN LOS ANGELES COUNTY, CALIFORNIA, TO THE EXCLUSION OF THE COURTS OF ANY OTHER COUNTY, STATE OR COUNTRY. THE GUEST HEREBY CONSENTS TO JURISDICTION AND WAIVES ANY OBJECTION TO VENUE OR OTHER OBJECTION THAT MAY BE AVAILABLE TO ANY SUCH ACTION OR PROCEEDING BEING BROUGHT IN SUCH COURTS. NEITHER PARTY WILL HAVE THE RIGHT TO A JURY TRIAL OR TO ENGAGE IN PRE-ARBITRATION DISCOVERY EXCEPT AS PROVIDED IN THE APPLICABLE ARBITRATION RULES AND HEREIN, OR OTHERWISE TO LITIGATE THE CLAIM IN ANY COURT (OTHER THAN SMALL CLAIMS COURT). THE ARBITRATION'S DECISION WILL BE FINAL AND BINDING. OTHER RIGHTS THAT GUEST OR CRYSTAL WOULD HAVE IN COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION.

C) CLASS ACTION WAIVER: THIS CONTRACT PROVIDES FOR THE EXCLUSIVE RESOLUTION OF DISPUTES THROUGH INDIVIDUAL LEGAL ACTION OR ARBITRATION ON GUEST'S OWN BEHALF INSTEAD OF THROUGH ANY CLASS ACTION. EVEN IF THE APPLICABLE LAW PROVIDES OTHERWISE, GUEST AGREES THAT ANY LAWSUIT OR ARBITRATION AGAINST CRYSTAL CRUISES WHATSOEVER SHALL BE LITIGATED BY GUEST INDIVIDUALLY AND NOT AS A MEMBER OF ANY CLASS OR AS PART OF A CLASS ACTION, AND GUEST EXPRESSLY AGREES TO WAIVE ANY LAW ENTITLING GUEST TO PARTICIPATE IN A CLASS ACTION. IF GUEST'S CLAIM IS SUBJECT TO ARBITRATION, THE ARBITRATOR SHALL HAVE NO AUTHORITY TO ARBITRATE CLAIMS ON A CLASS ACTION BASIS. GUEST AGREES THAT THIS CLASS ACTION WAIVER SHALL NOT BE SEVERABLE UNDER ANY CIRCUMSTANCES FROM THE ARBITRATION

CLAUSE SET FORTH ABOVE, AND IF FOR ANY REASON THIS CLASS ACTION WAIVER IS UNENFORCEABLE AS TO ANY PARTICULAR CLAIM, THEN AND ONLY THEN SUCH CLAIM SHALL NOT BE SUBJECT TO ARBITRATION.

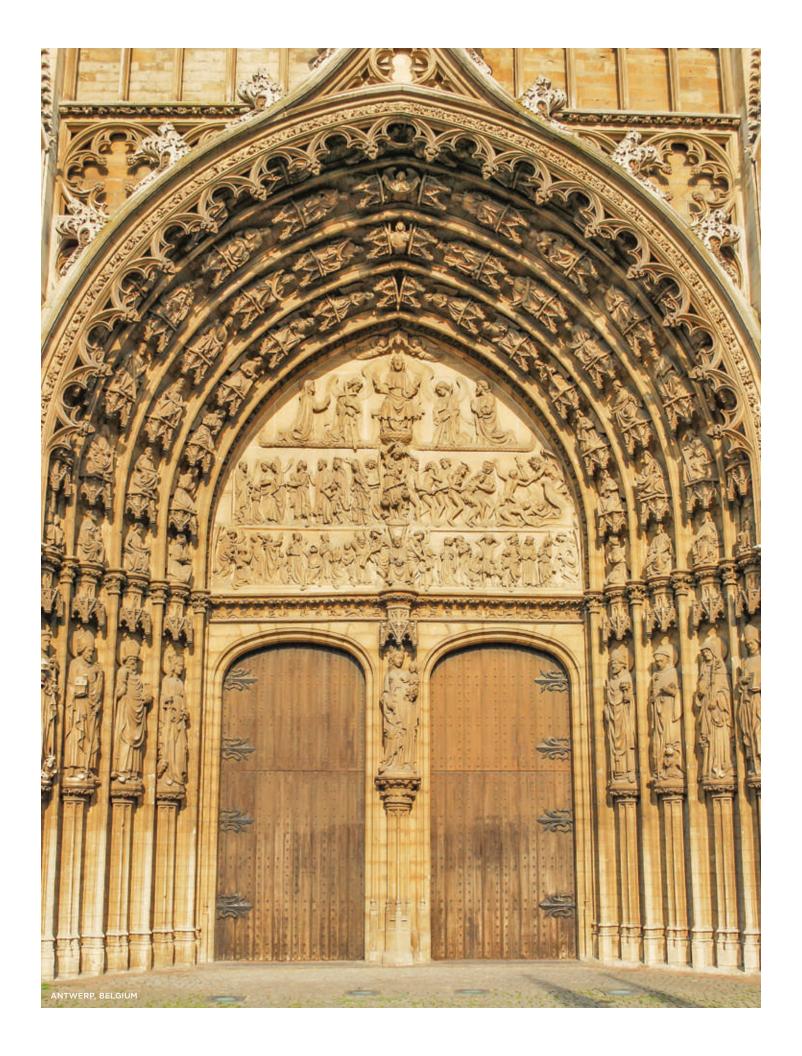
D) APPOINTMENT OF GUEST AS LEGAL REPRESENTATIVE OF MINOR: IF THE GUEST IS TRAVELING WITH HIS OR HER NATURAL BORN OR ADOPTED MINOR CHILDREN, THE GUEST HEREBY AGREES AND STIPULATES TO THE APPOINTMENT, UPON BOARDING OF HIM/HERSELF AS THE LEGAL REPRESENTATIVE OF SUCH MINOR CHILDREN WITHIN THE MEANING OF 46 U.S.C.§ 30508(D) UPON BOARDING.

E) IN THE EVENT OF AN IN REM PROCEEDING AGAINST THE SHIP, THE GUEST IRREVOCABLY AGREES THAT THE POSTING OF A LETTER OF UNDERTAKING FROM ANY OF CRYSTAL'S INSURERS SHALL CONSTITUTE AN ADEQUATE AND APPROPRIATE FORM OF SECURITY FOR THE IMMEDIATE RELEASE OF THE SHIP IN LIEU OF ARREST.

- 22. Interpretation: Should any provision of the Ticket be contrary to or invalid by virtue of the law of any jurisdiction or be so held by a court of competent jurisdiction, such provision shall be deemed to be severed from the Ticket and of no force and effect and all remaining provisions herein shall continue to be in full force and effect. The headings of the Ticket are for convenience of reference only and shall not define or limit any of the terms or provisions hereof. Whenever the context so requires, references to the male gender shall include references to the female, and references to the singular shall include the plural and vice versa.
- 23. WARRANTIES/CONSEQUENTIAL DAMAGES EXCLUDED: ALL WARRANTIES INCLUDING WARRANTIES OF FITNESS FOR USE AND MERCHANTABILITY ARE EXPRESSLY EXCLUDED FROM THIS AGREEMENT. CRYSTAL CRUISES SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES.
- 24. Notice Concerning Safety, Security and Health: Crystal Cruises endeavors at all times to exercise reasonable care for Guests' comfort and safety on board its Ships. Crystal Cruises cannot guarantee freedom from all risks associated with war, terrorism, crime, health risks or other potential sources of harm. Crystal Cruises reminds all Guests that they must ultimately assume responsibility for their activities while ashore and for their other travel choices. The United States Department. of State and government agencies regularly issue advisories and warnings to travelers giving details of local conditions in specified cities and countries according to such agencies' perceptions of risks to travelers. Crystal Cruises recommends that Guests and their travel agents obtain and consider such information when making travel Decisions.
- **25. Written Notices:** Except as otherwise expressly provided in the Ticket, all written notices required by the Ticket must be mailed, postage prepaid, to:

Crystal Cruises 11755 Wilshire Blvd. Suite 900 Los Angeles, CA 90025

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